

HAVA ID REQUIRED		REGISTRATION REPAIR	UNVALIDATED DL/SSN
SOSA or OVRD indicator	ID REQUIRED	INACTIVE VOTER (DL/SSN Update Record)	REQUEST DL/SSN
On Printed Pollbook label	ID REQUIRED	DL/SSN PROVISIONAL ONLY	REQUEST DL/SSN
What this means	The voter is a first-time voter who did not provide verifiable identification with their voter registration. The requirement for first-time voters to show this ID is a requirement of the Help America Vote Act (HAVA) and state law (G.S. § 163-166.12).	The voter is registered to vote in the county, but the county board of elections is required to obtain the voter's DL/SSN number to complete their registration. If the voter does not have a DL/SSN, then they must check a box saying so.	The voter is registered to vote in the county and previously provided a DL/SSN number, but it did not validate.
Process to follow	The voter is required to show a form of HAVA ID. If they show a HAVA ID, then they vote a regular ballot. If they are unable to show a HAVA ID, then they must vote provisionally.	Voters who are part of the Registration Repair Project will be flagged with this status and <u>must vote a provisional ballot</u> . SOSA/OVRD will provide a popup that directs you through the process. Mark the Help Referral Form and send them to the Help Station to vote provisionally.	The voter is <u>given a handout and asked to provide their DL/SSN on a change form</u> so another attempt can be made to validate. They are eligible voters and will vote a regular ballot even if they do not provide this information, unless they must vote a provisional ballot for a different reason such as a voter not being able to present a photo ID or if there are other questions about their eligibility.
Remember	This is different than photo ID although a current and valid photo ID can also be used to satisfy this HAVA ID requirement if it is not expired.	A voter with this designation is required to vote provisionally using the reason DL/SSN PROVISIONAL.	If the voter declines to complete the change form now, they will still proceed with voting a regular ballot if there are no other reasons that would require them to vote provisionally. An unvalidated DL/SSN4 alone will not prevent their votes from being counted.
Handout for voter	Notice to No ID Voters	Notice to Provisional Voters SSN-DL Required	Notice to Voters with Unvalidated DL/SSN and have voter complete appropriate information change form.



NOTICE TO VOTERS WITH NO ACCEPTABLE ID
UNDER THE HELP AMERICA VOTE ACT (HAVA)

STATE OF NORTH CAROLINA
 COUNTY OF GUILFORD

GUILFORD COUNTY BOARD OF ELECTIONS
 301 W. MARKET ST.
 GREENSBORO, NC 27401

PHONE: 336-641-3836 FAX: 336-641-7676
 guilfordelections@guilfordcountync.gov

Requirements for Certain First-time Voters

When you first register to vote in the state, you are asked to provide an NCDMV/driver's license number or the last four digits of a Social Security Number or to indicate on the voter registration form that you do not have either of those. For voters who do not have one of these numbers, or if the numbers provided cannot be verified, **the voter must show one of the forms of ID listed below when they first vote.** This is required by a federal law, the Help America Vote Act (HAVA). This is different from the photo ID requirement, which applies to all voters in every election.

Current and Valid Photo Identification

- NC driver license or ID card issued by North Carolina or another state
- U.S. Military ID
- U.S. Passport
- Other government-issued photo ID
- Student photo ID
- Certified Naturalization Document

Current Name & Address Document

- Utility bill: telephone; mobile phone; electric or gas; cable television; water or sewage; internet
- Bank statement or bank-issued credit card statement
- Paycheck or paycheck stub from an employer or a W-2 statement
- Government paycheck, invoice, letter, or any other document from a local, state, or U.S. government agency
- Other Government Documents: Property tax bill; License to hunt, fish, own a gun; Automotive registration; Public housing or Social Service Agency document; Birth certificate

What is a Current Document?

To be "current," the document must be unexpired, if it has an expiration date. If the document does not have an expiration date, the issuance date must be within six months of the date it is presented to the election official. If a document does not have an issuance date or expiration date, there must be other time-based indicators on the document showing that it is current. You can provide either the original document or a copy of that document in paper or electronic format, including by showing the document on a cell phone.

If you cannot show an acceptable ID when you vote, you may still vote by casting a provisional ballot. You will then need to send or bring one of the forms of ID below to your county board of elections. It must be received no later than 12:00 noon on the third business day after election day in order for your ballot to count.



NOTICE TO DL/SSN PROVISIONAL VOTERS

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Why Am I Casting a Provisional Ballot?

The board of elections needs more information from you to ensure your voter registration complies with the law.

Under federal law (52 U.S.C. 21803) and North Carolina law (G.S. 163-82.4), when a person registers to vote, they must provide their driver's license number or, if they don't have one, the last four digits of their social security number. This information is used to verify your identity. Our records show that you did not provide one of these numbers when you registered.

The North Carolina Court of Appeals recently decided that any voter who lacks one of these numbers in their registration record must vote with a provisional ballot. Poll workers will gather the missing information from you now, and the county board of elections will confirm it with federal and state records. Once this is done, you can continue voting a regular ballot in future elections.

When you complete your provisional ballot form today, please provide your NC driver's license number, or if you don't have one, the last four digits of your social security number. Once this number is confirmed in our system, your provisional ballot will count.

Whether or not you provide your driver's license number or last four digits of your social security number, please also show one of the identification documents listed below. If we are unable to confirm the number you provide with federal and state databases, your vote will still count if you show one of the identification documents below.

If you did not have an identification document below with you today and your identification number does not validate, then you will be contacted by us and you will need to show an identification document no later than noon (12:00 PM) on the Friday after Election Day to have your ballot counted.

Provide Identification Document

The following documents will confirm your identity if you do not have a driver's license or the last four digits of a social security number, or if you provide one of these numbers and it is not confirmed in our system:

- A current and valid photo identification, such as a driver's license
- One of the following documents that is current and shows your name and address: a utility bill, bank statement, government check, paycheck, or other government document. *This can be an electronic copy, including on a cell phone.*

PROVISIONAL VOTING APPLICATION – GUILFORD COUNTY

PCT: _____ PARTY: _____

ELECTION DATE: _____ PB NO: _____

Location Voted	PIN	Existing Voter VRN	Ballot Style Issued:
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VOTER REGISTRATION/UPDATE FORM

ARE YOU A CITIZEN OF THE UNITED STATES OF AMERICA? YES NO IF YOU CHECKED "NO" IN RESPONSE TO EITHER OF THESE QUESTIONS, WILL YOU BE AT LEAST 18 YEARS OF AGE ON OR BEFORE ELECTION DAY? YES NO DO NOT COMPLETE THIS FORM.

LAST NAME	FIRST NAME	MIDDLE NAME	SUFFIX
RESIDENTIAL ADDRESS (STREET ADDRESS WHERE YOU NOW LIVE): APT./LOT CITY STATE ZIP COUNTY			
MAILING ADDRESS			PHONE
HAVE YOU LIVED AT YOUR ADDRESS FOR 30 OR MORE DAYS? Yes <input type="checkbox"/> No <input type="checkbox"/>		IF "NO," DATE MOVED?	NAME USED IN PREVIOUS REGISTRATION
PREVIOUS ADDRESS		PREVIOUS COUNTY	
DATE OF BIRTH	BIRTH STATE/COUNTRY	GENDER	RACE
NC DRIVERS LICENSE NO.	LAST FOUR DIGITS OF SSN	ETHNICITY	PARTY AFFILIATION

Check here if you do not have a NC DMV-issued drivers license, identification card or a social security number

VOTER'S AFFIRMATION OF ELIGIBILITY TO VOTE

I attest that in addition to having read and understood the contents of this form, that under penalty of perjury that:

I am currently registered to vote (or made a timely attempt to register) in this county and I will have resided at the address noted above for 30 days immediately prior to this election.

I have not moved out of this county since my original registration or registered to vote or voted in another county or state since that time.

I am a United States citizen and I am at least 18 years old, or will be by the date of the general election.

As indicated above, my political party preference is: _____

I understand that it is a felony to vote more than one time in an election.

I have not been convicted of a felony, or if so, I have completed my sentence (including probation, post-release supervision, or parole).

▼ My reasons for voting provisionally are noted below ▼

The election official cannot find a record of my registration. (No Record of Registration)

I submitted a voter registration application to the DMV, either in-person or online on _____. My driver's license number is _____.

I submitted a voter registration application to _____ (specify agency, board of elections office, or another person) on _____.

I moved within my county and my voter registration was not updated prior to election day. (Unreported Move)

I am choosing to vote at a voting place assigned to a precinct in which I do not live. (Incorrect Precinct)

I am voting provisionally due to a photo ID issue: _____

My voter registration was previously cancelled but I believe I am eligible to vote today. (Previously Removed)

I am choosing to vote a ballot style for a party of which I am not shown to be registered. (Incorrect Party)

The election official cannot locate my residential address in their records to determine my proper ballot style. (Unrecognized Address)

The registration records indicate that I have already voted in this election. (Voter Already Voted)

I dispute the _____ election district to which I am assigned. I believe I live in _____ election district. (Jurisdiction)

Dispute: I am voting during extended voting hours. (Voting During Extended Hours)

Other: _____

FRAUDULENTLY OR FALSELY COMPLETING THIS FORM IS A CLASS 1 FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES

Provisional Voter's Signature (Required)

Election Official Signature (Required)

SBCE V/2023.04

HAVA ID Provided: _____ Photo ID Provided: _____

Only If This Provisional Ballot is Cast at Curbside:
Curbside Affidavit (Affidavit of person voting outside voting place or enclosure.)
 STATE OF NORTH CAROLINA, COUNTY OF GUILFORD
 I do solemnly swear (or affirm) that I am a registered voter in precinct. That because of age or physical disability, I am unable to enter the voting place to vote in person without physical assistance. That I desire to vote outside the voting place or enclosure. I understand that a false statement as to my condition will be in violation of North Carolina law.

Signature of Curbside Voter _____ Precinct Official _____



Voting Site Script for Unvalidated NCDL/SSN (Request ID/SSN)

Purpose: The purpose of this document is to provide election officials with a script for voters who provided their North Carolina driver's license number or the last four digits of their social security number, and the number did not validate. Numbered Memo 2025-03 requires that this script be used, and a check-in chart is included to help election officials explain the different types of registration status issues that may require further action.

Script for Election Officials

Election Official:

I have found your registration information in our pollbook and I see that we have an indicator on your record that we need your help with.

The ID numbers you provided when registering to vote did not match either the DMV or Social security database. This does not affect your ballot or ability to vote today. This handout explains why there can be a mismatch and why we are asking for you to consider updating your information today.

Would you like to update your information now?

NOTE

If the voter does provide this information, the Election Official completes data entry in electronic pollbook or on preprinted update form and shows the voter where to sign after reviewing the document. Request that the voter write their DOB on the form as a data entry error in the DOB can be one of the errors that could have caused a mismatch.

If the voter says they do not want to provide this information, you will proceed with the regular check-in procedures as long as there are no other reasons that would require additional processes, such as needing to vote a provisional ballot for other reasons.



**NOTICE TO VOTERS WITH
UNVALIDATED DL/SSN**

STATE OF NORTH CAROLINA
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GUILFORD COUNTY BOARD OF ELECTIONS
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Your help is requested to resolve a mismatch in your voter record

When a person applies to register to vote, the federal Help America Vote Act (HAVA) and state law require the applicant to include on their voter registration form their driver's license number (DL); or, if they lack one, the last four digits of their social security number (SSN4); or, if they lack both, an indication that they do not have these numbers.

When you included your DL or SSN4 on your voter registration form, that number went through a validation process where the county board attempted to confirm that the number provided, along with your first and last name and date of birth, matched a record in the NCDMV or Social Security Administration databases.

Although you previously provided either a DL or SSN4, the number did not result in a match. This mismatch can usually be caused by differences in how a name is spelled in each record, such as adding or omitting hyphens, apostrophes, or spaces, or the use of a prior legal name in one of the records (such as a maiden name in either our records or the records at the DMV or SSA). It may also be caused by a date of birth or DL or SSN4 in the records listing a number in the wrong field or transposing numbers.

For this reason, your voter registration record has a flag to remind our election officials to **request your assistance in resolving the data discrepancy.**

You are being provided with this notice to let you know the following:

- We are requesting that you help the county board resolve a mismatch of your DL/SSN4 so that number can be validated and your registration record updated.
- You may choose to do so by completing a change form now. This will be a quick process and will not delay your ability to cast your ballot here today. Alternatively, you may contact the county board at a later date to help us update your information.
- If you decline to complete the change form now, you will still proceed with voting a **regular ballot** as long as there are no other reasons why you should not, such as needing to vote a provisional ballot.
- Your unvalidated DL/SSN4 alone will not prevent your votes from being counted.

We would appreciate your assistance in resolving this mismatch. It will only take a moment and will help us more easily find your record in the future if there is an update to your information such as a name or address change.



**ELECTION DAY NAME/ADDRESS CHANGE
AND UNVALIDATED DL/SSN FORM**
NORTH CAROLINA
COUNTY OF Guilford

ATV # _____

VR PARTY _____ PRIMARY PARTY _____

FRAUDULENTLY OR FALSELY COMPLETING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES.

A Voter's Certification of Voting Qualifications

If ID required, check the type of current ID shown:

Photo ID Government Check
 Bank Statement Paycheck
 Utility Bill Other Government Doc

Name: _____ AGE: _____
 Residential Address: _____
 Mailing Address: _____

Registration Date: _____

ELECTION: _____
 PCT: _____
 VTD: _____

D Change or Verification of Name and Address (Use this section to verify or change a voter's name or address in the registration records.)

New Name: _____ Former Name: _____
 New Address: _____ Former Address: _____
 New Mailing Address: _____ Former Mailing Address: _____

DAYTIME PHONE NO. _____

E Unvalidated DL/SSN (if necessary)

Confidential information in this section will not be shared with the public, including observers or runners in the voting enclosure. This form will be placed in a secure location and returned to the county board of elections office.

NCDL: _____
 SSN: _____
 DOB: _____

If you are completing this form because you are updating your address, you are attesting that you will have lived at your current address for at least 30 days before election day.

Voter, sign here to affirm the information provided on this form. X _____

OFFICIAL USE ONLY	Station		Voting Method		Voting Date/Time		v2024.01
	Site		Transaction		Operator Name		