



March 13, 2020

The Register of Deeds (ROD) Office transitioned servers on January 27th, 2020 at 8 a.m. The ROD has since learned of issues affecting online searches performed since that transition that have led to incomplete results being displayed, including items recorded since the transition not being displayed. At this time (March 13, 2020), our vendor advises that most of those issues have been resolved and that resolution of the remaining issues known to us will occur shortly.

In light of the situation, we recommend that online searches performed since the server transition be re-run using the ROD in-house terminals (which our vendor advises are unaffected) and that new searches be run utilizing the ROD in-house terminals, until further notice. We anticipate a prompt resolution of any remaining online search issues and will post a further advisory at that time. We apologize for any inconvenience that this causes and are working expeditiously on the problem. For more information please contact the Guilford County Register of Deeds office at (336) 641-7556.

The Guilford County Register of Deeds