Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2026 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2026 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2026 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

1A-1. CoC Name and Number: NC-504 - Greensboro, High Point CoC

1A-2. Collaborative Applicant Name: Guilford County

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Guilford County

1B. Coordination and Engagement–Accountable Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

1B-1.	Accountable Structure and Participation.	

	In the chart below for the period from June 1, 2025 to May 31, 2026:
1.	select 'Yes' or 'No' in the chart below if the entity listed participated in CoC meetings or select 'Nonexistent' if the entity does not exist in your CoC's geographic area, and
2.	enter the number of persons on the board for each category where you answered 'Yes' in the Participated in CoC Meetings column.

You must click Save at the bottom of the form before entering the number of persons for each category where you answered 'Yes'.

	Entity	Participated in CoC Meetings	Number of Board Members
1.	Affordable Housing Developer(s)	Yes	1
2.	CDBG/HOME/ESG Entitlement Jurisdiction(s)	Yes	1
3.	Certified Community Behavioral Health Clinic (CCBHC)	No	
4.	Community Mental Health Center (CMHC)	No	
5.	Disability Advocate(s)	Yes	0
6.	Disability Service Organization(s)	Yes	0
7.	Emergency Medical Services (EMS)/Crisis Response Team(s)	Yes	1
8.	Employment Assistance Program(s) (e.g., Local Workforce Development, American Job Center)	Yes	1
9.	Faith-based Organzation(s)	Yes	1
10.	Homeless or Formerly Homeless Person(s)	Yes	2
11.	Hospital(s)	No	
12.	Other Primary Healthcare Provider(s) (e.g., Federally Qualified Health Center, Healthcare for the Homeless)	Yes	1
13.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	
14.	Law Enforcement	Yes	1
15.	Local Court Systems, Including Specialty Courts (e.g., Mental Health Court, Drug Court, Care Court)	No	
16.	Local Government Staff/Official(s)	Yes	1

17.	State Government Staff/Official(s)	Yes	0
18.	State or Local Elected Public Official(s)	Yes	3
19.	Local Jail(s)	Yes	
20.	Mental Health Service Organization(s)	Yes	1
21.	Mental Illness Advocate(s)	Yes	1
22.	Organization(s) led by and serving people with disabilities	No	
23.	Other homeless subpopulation advocate(s)	No	
24.	Other nonprofit homeless assistance provider(s)	Yes	1
25.	Other social service provider(s)	Yes	1
26.	Public Housing Agencies	Yes	0
27.	Recovery Housing or Sober Living Provider(s)	Yes	
28.	School Administrators/Homeless Liaison(s)	Yes	0
29.	School District(s)	Yes	0
30.	Street Outreach Team(s)	Yes	0
31.	Substance Abuse Advocate(s)	No	
32.	Substance Abuse Service Organization(s)	Yes	0
33.	Universities	Yes	1
34.	Veteran Serving Organization(s)	Yes	1
35.	Agencies Serving Survivors of Human Trafficking	Yes	0
36.	Victim Service Provider(s)	Yes	1
37.	Domestic Violence Advocate(s)	No	
38.	Other Victim Service Organization(s)	No	
39.	State Domestic Violence Coalition	No	
40.	State Sexual Assault Coalition	No	
41.	Youth Advocate(s)	No	
42.	Youth Homeless Organization(s)	No	
43.	Youth Service Provider(s)	Yes	1
44.	Other Homeless Assistance Provider(s)	Yes	0
45.	Local Business or Chamber of Commerce or a Member of a Business Improvement District	Yes	2
	Other: (limit 50 characters)		
46.			
47.			

1B-2.	Open Invitation for New Members.	

Describe your CoC's transparent process (e.g., communicated to the public on the CoC's website) to invite new members to join the CoC at least annually.

(limit 2,500 characters)

NC-504 maintains a transparent process for inviting new members to join the CoC. At least annually, the CoC issues a public invitation through the CoC website and other established communication channels, including social media, public meeting announcements, and email distribution lists maintained by Guilford County, the cities of Greensboro and High Point, the Guilford Nonprofit Consortium, and community partners. The invitation is also shared during monthly CoC Membership meetings and Interfaith Housing Initiative meetings. The invitation explains how individuals and organizations may join and participate in the CoC. Membership is open to a broad range of stakeholders, including people with lived experience of homelessness; nonprofit and community-based organizations; local government agencies; housing, shelter, healthcare, and behavioral health providers; veterans' organizations; faith-based organizations; funders; advocates; and other interested community members.
Interested parties receive information about membership expectations, meetings, committees, workgroups, and other opportunities to participate. NC-504 also holds quarterly CoC 101 meetings to introduce prospective members to the CoC and explain how they can get involved. New members are welcomed and incorporated into the CoC in accordance with its governance charter and membership procedures. The CoC maintains documentation of each annual invitation, including its date and methods of distribution, to demonstrate that membership opportunities are communicated publicly, openly, and consistently.

1B-3.	CoC's Strategy to Solicit and Consider Opinions on Preventing and Ending Homelessness.	

Describe your CoC's transparent process (e.g., communicated to the public on the CoC's website) to solicit and consider opinions regarding the CoC's general performance, strategies, and priority setting process from a broad array of individuals and organizations that have knowledge of homelessness or an interest in preventing or ending homelessness in the CoC's geographic area.

(limit 2,500 characters)

NC-504 uses an open, ongoing process to solicit and consider opinions regarding the CoC's performance, strategies, and priorities. Information about CoC meetings, planning activities, funding opportunities, proposed policies, and other CoC business is communicated through the CoC's website, email distribution lists, public meeting notices, social media, and community partner networks.

CoC Membership and committee meetings provide regular opportunities for stakeholders to review system performance, discuss needs and gaps, recommend improvements, and comment on proposed priorities. Additional feedback is gathered through public comment periods, surveys, focus groups, listening sessions, community forums, provider meetings, and the annual State of Homelessness event. NC-504 intentionally seeks input from people with lived experience of homelessness so their perspectives help shape policies and system improvements.

Participants include homeless housing and service providers, local governments, healthcare and behavioral health providers, law enforcement and first responders, schools, child welfare agencies, public housing authorities, faith-based organizations, funders, advocates, businesses, and community members. NC-504 also participates in an interlocal committee focused on strengthening cross-sector and cross-jurisdictional strategies to reduce and end homelessness throughout Guilford County.

Feedback is documented and shared with the appropriate CoC committees, staff, and Board of Directors. It is considered alongside HMIS, PIT, HIC, System Performance Measures, provider performance, and other local data when establishing priorities, developing policies, evaluating system performance, and determining strategies and funding recommendations. NC-504 has also engaged consultants to interview and convene stakeholders with knowledge of homelessness in Guilford County and provide independent findings and recommendations. Through this process, community members have multiple ways to learn about CoC activities, raise concerns, recommend changes, and meaningfully influence the CoC's planning and priority-setting decisions.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	

Describe your CoC's transparent process to accept and consider proposals from organizations that have not previously received CoC Program funding including faith-based organizations.

(limit 2,500 characters)

NC-504 publicly announces opportunities to apply for CoC Program funding and accepts proposals from all eligible organizations, including organizations that have not previously received CoC Program funding and faith-based organizations. Notices are distributed through the CoC's website, email lists, social media, public meetings, and community partner networks. The Interfaith Housing Initiative also shares opportunities with faith-based organizations. The public notice identifies the funding opportunity, eligible activities, application requirements, submission procedures, deadlines, and available applicant resources. New and returning applicants receive the same information and access to technical assistance. NC-504 offers open office hours where agencies can ask questions about the application process. Questions and answers that may affect the competition are shared through the established CoC process so all prospective applicants have consistent information. Applications from organizations that have not previously received CoC Program funding are considered through the same local competition as applications from previously funded organizations. Proposals are evaluated using published eligibility requirements, scoring criteria, local priorities, and HUD requirements. An organization is not excluded or disadvantaged solely because it is a new applicant, has not previously participated in CoC activities, or is faith-based. Reviewers follow the CoC's conflict-of-interest requirements, and funding recommendations are approved through its established governance process. This process allows NC-504 to consider new providers, partnerships, and approaches while maintaining a fair and transparent competition.

1B-5	Plan for Comprehensive Strategies for Reducing Homelessness.

Describe how your CoC will incorporate comprehensive strategies for reducing homelessness, including interventions in 42 U.S.C. 11386b(d) and other targeted projects for specific subpopulations, by providing a plan to address a gap in the CoC's current homelessness system.

(limit 2,500 characters)

NC-504 will address two gaps identified through HMIS data: prevention and diversion capacity has not kept pace with homelessness inflow, and people who need immediate shelter have too few options.
1. Prevention and Diversion. The CoC Board has formed a workgroup to develop a prevention and diversion plan addressing assessment, standardized screening, provider training, referral pathways, and funding. Within 90 days, Guilford County Homeless Services will establish baselines for inflow, diversions, resolved evictions, and housing exits. The Board will adopt targets within 120 days and review progress. Within six months, NC-504 will train providers in diversion and implement consistent screening. This work complements TEAM, the eviction mediation program funded by Guilford County and the cities of Greensboro and High Point in partnership with UNC-Greensboro and Legal Aid. Case conferencing and automated by-name lists will help move people who enter homelessness toward housing more quickly.
2. Emergency Shelter. NC-504 lacks same-day, low-barrier overnight shelter, and family shelter capacity declined after a Greensboro program closed. Within 90 days, the County will establish baselines for unmet shelter requests, unsheltered homelessness, length of stay, and bed turnover. Within 12 months, a CoC workgroup will develop a plan for overnight and family shelter capacity and pursue CoC, state, local, and philanthropic resources. Street outreach expanded through this NOFO will connect unsheltered people to shelter, housing, and services. Greensboro's program will combine housing assistance, mental health crisis intervention, and supportive services for unsheltered people.

Across both strategies, NC-504 will match interventions to the needs of families, youth, veterans, and people experiencing chronic homelessness. Consistent with 42 U.S.C. 11386b(d), transitional housing and supportive services will support treatment, employment, job training, and stability; permanent supportive housing will serve people with chronic homelessness and long-term needs; and rapid rehousing and flexible assistance will help households that can stabilize with shorter-term support. Guilford County Homeless Services will coordinate implementation, the workgroups will advance their plans, and the Board will monitor shelter access, diversions, housing outcomes, and unsheltered homelessness.

1B-5a	Confirmation of Plan Coverage.

Select 'Yes' or 'No' in the chart below to indicate whether your narrative in question 1B-5 addresses the following aspects of your plan to address a gap in the CoC's current homelessness system.	
1. Identifies the gap, using data or stakeholder feedback	Yes
2. The strategy to address the needs of all relevant subpopulations	Yes
3. Sets quantifiable performance measures	Yes
4. Identifies timelines for the completion of specific tasks	Yes
5. Identifies specific funding sources for planned activities	Yes

6. An individual or body responsible for overseeing implementation of specific strategies	Yes

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

1C-1.	**Treatment and Recovery Services—On-site Substance Use Treatment Availability.**	
	You must upload the List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment attachment to the 4A. Attachments Screen.	
	What percent of your TH/RRH/PSH projects have substance use treatment available on site?	46%

If you are a rural CoC, describe what substance use treatment is available in your CoC and how people you serve access those services.

(limit 2,500 characters)

N/A

1C-1a. Treatment and Recovery Services—Outpatient Treatment for Mental Health and Substance Use Disorders.

Describe how your CoC partners with, or has projects that provide, outpatient treatment for mental health and substance use disorders with a range of appropriate levels of care, psychosocial interventions, medication management, suicide prevention, and recovery supports.

(limit 2,500 characters)

NC-504 works with CoC members and other behavioral health providers to connect participants to outpatient mental health and substance use treatment. CoC member Family Service of the Piedmont (FSP) provides mental health, substance use, and co-occurring disorder assessments; individual and group counseling; psychiatric evaluation and medication management; suicide-risk screening and safety planning; and recovery-oriented care. Individual services may be delivered by telehealth in a participant's housing unit; group treatment is generally provided at FSP locations in Greensboro and High Point.
CoC member Caring Services provides clinical assessments, intensive and standard outpatient substance use treatment, counseling, case management, relapse prevention, and recovery education. Treatment intensity follows clinical assessment, with connections to detoxification, residential, or inpatient care when needed.
CoC member Greensboro Housing Authority's PSH projects use a documented warm handoff with The Ringer Center for behavioral health and substance use treatment, with program funds covering eligible services. Room at the Inn has a written agreement with FSP for counseling. CoC member The Servant Center provides weekly onsite behavioral health and substance use groups and connects residents to individual or inpatient services when needed.
CoC member Youth Focus provides onsite outpatient mental health treatment for participants in HEARTH and My Sister Susan's House through another grant-funded program. Its contracted provider, the Kellin Foundation, provides onsite substance use treatment at the Youth Focus administrative office for HEARTH participants and at My Sister Susan's House for residents. Youth Focus's Safe Haven program makes peer support specialists available, and staff refer participants needing medication management to affiliated agency Alexander Youth Network.
CoC member Guilford County supports the Guilford County Behavioral Health Center, which offers urgent behavioral health care and connections to ongoing treatment. Housing and service staff obtain consent, make direct referrals, help schedule appointments, coordinate transportation when available, and follow up with providers while continuing to address housing stability.

1C-1b. Treatment and Recovery Services—Peer Support and Recovery Navigation.

Describe how your CoC partners with, or has projects that provide access to, peer recovery specialists or other forms of peer support and recovery navigation.

(limit 2,500 characters)

NC-504 partners with programs that provide certified peer support, recovery navigation, and peer-led groups. The Interactive Resource Center's PATH program employs two Certified Peer Support Specialists who engage people experiencing homelessness, build trust through shared lived experience, assist with behavioral health and recovery goals, connect participants to treatment and benefits, and support warm handoffs to housing and community services. IRC continues follow-up after housing placement when needed to help participants maintain treatment and housing stability.

The RHA Peer Living Room, located within the Guilford County Behavioral Health Urgent Care system, provides individual and group support from Certified Peer Support Specialists. Participants receive recovery-oriented engagement, assistance navigating behavioral health services, and connections to crisis, treatment, and community resources in a low-barrier setting.

Greensboro Housing Authority's Housing Opportunities and Sheltering the Homeless PSH projects offer monthly women's and men's peer-support groups and connect participants with an additional peer group through StepUp Greensboro. The Servant Center provides recurring VA peer-support services to Veterans in its residential program and connects residents with recovery groups and community supports. Caring Services employs a Certified Peer Support Specialist as part of its multidisciplinary substance use treatment team.

CoC providers introduce participants to peer staff, make direct referrals, coordinate transportation when necessary, and incorporate peer and recovery supports into individualized service or housing-stability plans. Peer services remain participant-centered and complement clinical treatment, case management, housing navigation, and benefits assistance.

1C-1c. Treatment and Recovery Services—Connecting Individuals Experiencing Serious Mental Illness with the Services Necessary to Promote Stability.

Describe how your CoC identifies individuals experiencing Serious Mental Illness and connects them with the services necessary to promote stability, such as Assertive Community Treatment teams and other models that combine intensive care coordination and assertive outreach with comprehensive treatment.

(limit 2,500 characters)

NC-504 identifies people experiencing serious mental illness through Coordinated Entry assessments, street outreach, shelter and housing-provider engagement, behavioral health screening, hospital and crisis-system referrals, and case conferencing. When symptoms or functional needs indicate possible serious mental illness, staff obtain consent, coordinate clinical assessment, and connect the participant with services matched to the intensity of need.

The CoC works with the City of Greensboro's Behavioral Health Response Team, whose licensed clinicians and crisis counselors co-respond with Greensboro Police Department officers, engage people experiencing behavioral health crises, assess immediate needs, de-escalate situations, and divert individuals from the criminal justice system to treatment when appropriate. BHRT also conducts outreach and connects people experiencing homelessness with crisis stabilization, ongoing behavioral healthcare, and housing resources.

The Interactive Resource Center's PATH team uses assertive outreach, clinical assessment, care coordination, and Certified Peer Support Specialists to engage people with serious mental illness who are experiencing homelessness. IRC coordinates warm handoffs to community treatment and housing providers and may continue follow-up for up to 90 days after housing placement.

A formal agreement between Greensboro Housing Authority and IRC provides intensive services to participants in GHA's CoC-funded Sheltering the Homeless PSH project. The agreement commits support for 15 participants receiving Assertive Community Treatment and three receiving Community Support Team services, along with assessments and community support. ACT and Community Support Teams combine multidisciplinary treatment, medication support, intensive care coordination, and community-based engagement.

Through these partnerships, housing staff, outreach workers, clinicians, peers, and crisis responders share information with participant consent, coordinate services, and follow up when engagement is interrupted. This approach connects participants to intensive treatment while addressing benefits, transportation, daily living needs, and other barriers affecting housing stability.

1C-1d. Treatment and Recovery Services—Coordination with Providers in Connection with Drug or Other Specialty Courts.

Identify at least one partnership the CoC has with a provider or entity providing services in connection with Drug Courts and other specialty courts serving individuals with mental and substance use disorders, Assisted Outpatient Treatment (AOT) programs, and inpatient civil commitment.

(limit 500 characters)

NC-504 partners with Caring Services and the High Point Recovery Court to serve people with substance use disorders who are involved with the justice system. Caring Services provides clinical treatment, recovery support, case management, and housing-related coordination, while Recovery Court provides judicial supervision and a structured pathway toward treatment and stability.

Describe how your CoC coordinates with the provider or entity identified above to support housing stability and movement towards independence, including by leveraging court orders.

(limit 2,500 characters)

Caring Services coordinates with the High Point Recovery Court to connect justice-involved participants with substance use treatment, recovery services, case management, and housing-related supports. Referrals may originate through the court, corrections partners, treatment providers, or the CoC. Caring Services assesses each participant's clinical needs and provides or coordinates the appropriate level of treatment, including intensive outpatient treatment, standard outpatient treatment, individual counseling, group therapy, relapse-prevention services, and referrals to detoxification, residential, or inpatient care when a higher level of treatment is indicated.

With the participant's consent and consistent with applicable confidentiality requirements, treatment and case-management staff coordinate with court personnel regarding enrollment, treatment participation, progress, barriers, and changes in the service plan. Court requirements are incorporated into an individualized plan that also addresses housing, income, benefits, healthcare, transportation, and other needs affecting stability. Staff help participants understand and meet court-ordered conditions, attend treatment and court appointments, and respond quickly when relapse or another barrier threatens continued participation.

The court's orders and supervision provide structure and accountability, while the provider's clinical and housing-focused services address needs underlying repeated justice-system involvement. Positive drug tests or recurrence of symptoms are addressed through clinical reassessment, recovery planning, and referral to a more appropriate level of care rather than relying solely on punitive responses.

Caring Services also coordinates with the CoC's Coordinated Entry and Veteran By-Name List processes and with community housing providers. As participants stabilize, staff help identify housing options, connect them with rental assistance or other housing resources when available, and plan continuing treatment and recovery support. This coordination uses the authority of the court, the expertise of the treatment provider, and the resources of the homeless response system to promote housing stability and movement toward independence.

1C-1e. Treatment and Recovery Services—Partnership with Local Crisis System of Care.

Identify at least one partnership the CoC has with the local crisis system of care including 988 and crisis contact centers, mobile crisis and outreach services, and crisis stabilization services.

(limit 500 characters)

NC-504 coordinates with Greensboro's Behavioral Health Response Team (BHRT) and Guilford County's Behavioral Health Urgent Care (BHUC). BHRT responds to behavioral health crises in the community and connects people to appropriate care. BHUC provides 24/7 walk-in assessment, crisis stabilization, and connections to ongoing mental health and substance use treatment.

1C-1f.	Treatment and Recovery Services—Availability of Units for Persons Reporting Chronic Substance Use.	
	You must upload the List of CoC Program Projects and the Number of Units that require Substance Abuse Treatment attachment to the 4A. Attachments Screen.	

Identify the number of CoC Program-funded units that require program participant engagement in substance abuse treatment services as a condition of continued participation in the program in accordance with 24 CFR 578.75.	8

1C-1g.	Treatment and Recovery Services—24/7 Access to Detox, Residential, or Inpatient Treatment.	

Is there 24/7 access to detox, residential, and inpatient behavioral health treatment within the geographic area of your CoC?	Yes

1C-1h. Treatment and Recovery Services—Formal Partnership with Behavioral and Mental Health Facilities.

Identify at least one formal partnership the CoC has with a Certified Community Behavioral Health Clinic (CCBHC), Community Mental Health Center (CMHC), SAMHSA Projects for Assistance in Transition from Homelessness (PATH) provider, Grants for the Benefit of Homeless Individuals (GBHI) provider, or a similar facility if none of the above are located in the geographic area.

(limit 500 characters)

Greensboro Housing Authority has a formal agreement with the Interactive Resource Center, NC-504's PATH provider, to serve participants in its CoC-funded Sheltering the Homeless PSH project. IRC provides assessments, community support, and connections to Assertive Community Treatment and Community Support Teams. IRC's PATH staff and Certified Peer Support Specialists also conduct outreach, coordinate behavioral healthcare, and facilitate warm handoffs to housing and services.

1C-1i. Treatment and Recovery Services—Sober Housing Availability.

Identify at least one new or existing CoC Program-funded project that operates sober housing in accordance with 24 CFR 578.93(b)(5).

(limit 500 characters)

NC-504 does not currently have a CoC-funded project that operates sober housing under 24 CFR 578.93(b)(5). Over the next year, the CoC will work with recovery and housing providers to identify an operating partner and suitable units, develop program and referral policies, and pursue funding for a qualifying project.

1C-1j. Treatment and Recovery Services—Warm Hand-Offs to Stable Housing Providers.

Describe how your CoC coordinates with the programs named in questions 1C-1a through 1C-1i to facilitate warm hand-offs to stable housing providers and prevent entry into homelessness.

(limit 2,500 characters)

NC-504 coordinates warm handoffs among behavioral health, substance use, crisis, court, hospital, outreach, and housing providers so participants are not left to navigate services alone. With participant consent, the referring provider shares relevant needs, treatment recommendations, safety concerns, and contact information with the receiving provider; confirms receipt of the referral; assists with scheduling and transportation when available; and follows up after the connection.

Coordinated Entry, street outreach, shelters, hospitals, crisis responders, and treatment providers connect people to housing and homelessness-prevention resources. Housing staff participate in case conferencing and use individualized housing-stability plans to coordinate treatment, benefits, income, transportation, and housing goals. For complex situations, providers convene multidisciplinary case conferences and maintain contact until responsibility for the next step is clearly transferred.

Family Service of the Piedmont accepts direct referrals for outpatient mental health and substance use treatment and can provide individual telehealth services in a participant's housing unit. GHA's PSH programs make warm handoffs to The Ringer Center for treatment and coordinate ACT and Community Support Team services through IRC. IRC's PATH staff and Certified Peer Support Specialists conduct outreach, accompany participants through service connections, and may continue follow-up for up to 90 days after housing placement.

The City of Greensboro's Behavioral Health Response Team and the Guilford County crisis system connect people encountered during crises with stabilization, treatment, outreach, and housing resources. Caring Services coordinates treatment and aftercare with the VA, specialty courts, detoxification programs, and residential or inpatient providers. The Servant Center coordinates medical care, behavioral healthcare, benefits, SOAR applications, and housing planning through its staff and partnerships with the VA and Cone Health.

When someone is leaving hospital, treatment program, crisis service, court program, or shelter, staff begin housing planning before discharge whenever possible. They connect the participant to Coordinated Entry, prevention resources, RRH, PSH, mainstream benefits, or other permanent housing; transfer necessary documentation with consent; and continue follow-up to reduce gaps in care, prevent discharge to homelessness, and support housing retention.

1C-2.	Supportive Services Investment.	

	Number
1. Enter your CoC's FY 2026 Annual Renewal Demand (ARD).	$2,938,423
2. Of projects your CoC proposed to be funded in the FY 2026 CoC Program Competition, enter the total amount of funding for the supportive services budget line items.	$1,437,146
3. Percent of your CoC's FY 2026 ARD (from element 1 above) that is supportive services funding (from element 2 above).	49%
4. Enter the amount of funding, leverage, match, and funding commitment from other formal partnerships in supportive services for the projects included in your CoC's FY 2026 ARD.	$359,287
5. Percent of your CoC's FY 2026 ARD (from element 1 above) that is the supportive services funding in proposed projects (from element 2 above) plus the amount of funding, leverage, match, and funding commitment from other formal partnerships in supportive services (from element 4 above).	61%

1C-3.	Participation Requirements for Supportive Services.
	You must upload the Language from Project Supportive Service Agreements attachment to the 4A. Attachments Screen.

What percent of your housing projects (TH, PH-PSH, PH-RRH, and Joint projects) require program participants to take part in supportive services (e.g. case management, employment training, substance use disorder treatment) in line with 24 CFR 578.75(h)?	100.00%

1C-4. Consulting with ESG Recipients.

Describe how your CoC has and will continue to consult with ESG recipients in the planning and allocation of ESG funds.

(limit 2,500 characters)

NC-504 consults with local ESG recipients and subrecipients through an ongoing, coordinated planning process. ESG representatives participate in the CoC Governing Board, committees, workgroups, provider meetings, and system-planning discussions, giving them regular opportunities to identify community needs, service gaps, and funding priorities.

The CoC and ESG partners review HMIS and system-performance data, including homelessness inflow, unmet shelter needs, returns to homelessness, length of time homeless, housing outcomes, and the needs of people experiencing unsheltered homelessness. This information helps partners determine where ESG resources for outreach, emergency shelter, homelessness prevention, rapid rehousing, and related services can have the greatest impact. ESG recipients and subrecipients also participate in the development and review of Coordinated Entry policies, referral processes, written standards, and performance expectations so that ESG-funded activities remain integrated with the broader homeless response system.

NC-504 will continue consulting with ESG partners before and during funding cycles to align allocations with identified gaps, avoid unnecessary duplication, and coordinate ESG resources with CoC Program funding and other local investments. The CoC will use committee discussions, provider feedback, HMIS reports, project-performance information, and system-planning activities to evaluate whether funded strategies are achieving the intended results. ESG recipients and subrecipients will remain involved in reviewing outcomes and recommending adjustments to funding priorities, program design, and system practices.

1C-4a. Coordination with Emergency Shelter Providers.

Describe how your CoC coordinates with shelter providers to connect individuals and families with CoC assistance.

(limit 2,500 characters)

NC-504 coordinates with emergency shelter providers so that shelter entry becomes a pathway to permanent housing and other CoC assistance. Shelter providers participate in Coordinated Entry, complete or arrange standardized assessments, make referrals to appropriate housing and service programs, and help participants gather documentation needed to establish eligibility. Providers enter enrollment, service, and exit information into HMIS so the CoC can monitor shelter use, identify participants with extended or repeated episodes of homelessness, and coordinate connections to available resources. Victim service providers protect survivor confidentiality and use a comparable database as required.

Shelter representatives participate in monthly CoC membership meetings and shelter-provider meetings to share information, review emerging needs and trends, address barriers to placement, and coordinate available shelter options for individuals and families. Shelter staff also communicate with street outreach teams, housing providers, behavioral health programs, veteran-serving organizations, and other community partners to coordinate referrals and prevent participants from having to navigate each system independently.

NC-504's Written Standards guide shelter providers on Coordinated Entry participation, program eligibility, fair housing, participant rights, trauma-informed practices, and connections to CoC-funded housing. The CoC also provides training and technical assistance to help shelter staff connect participants with rapid rehousing, permanent supportive housing, and mainstream resources such as Medicaid, SNAP, TANF, employment services, behavioral healthcare, and veterans' benefits. Through HMIS data review, provider collaboration, and coordinated referrals, NC-504 works with shelters to identify barriers, improve housing-focused services, and help individuals and families move from emergency shelter to stable housing as quickly as possible.

1C-5. Data Sharing to Inform the Homelessness Response System.

Describe how your CoC has or will share PIT, HIC, HMIS, and System Performance data with state and local government as permitted by law in order to inform the homelessness response system.

(limit 2,500 characters)

NC-504 shares aggregate PIT, HIC, HMIS, and System Performance Measures with Guilford County, the cities of Greensboro and High Point, state partners, CoC members, and other community stakeholders as permitted by law. Data are reported in aggregate or de-identified form to protect participant privacy and are shared in accordance with HMIS privacy and security requirements.

The HMIS Lead provides quarterly System Performance Measure updates to Guilford County and presents data at CoC membership meetings. These reports help government and community partners monitor homelessness inflow, length of time homeless, returns to homelessness, housing placements, and other system outcomes. PIT and HIC results are published through the County's website and communications channels and shared with local governments, service providers, media, and the public. NC-504 also provides required data to HUD and responds to appropriate requests from state and local government agencies for information needed for planning, funding, and program development.

In 2026, the Collaborative Applicant and HMIS Lead hosted NC-504's first State of Homelessness event. The presentation brought together representatives from Guilford County, Greensboro, High Point, law enforcement, faith-based organizations, homeless-service providers, and community members. It included PIT and HIC results, System Performance Measures, demographic information, and an overview of projects participating in HMIS. These data help partners identify service gaps, evaluate trends, establish priorities, and coordinate investments across the geographic area.

NC-504 is expanding its data-sharing capacity through community-facing dashboards that will present understandable, timely, aggregate information about homelessness and system performance. The CoC will continue using reports, public presentations, provider meetings, and government briefings to ensure that state and local partners have reliable information to guide policy, resource allocation, and improvements to the homelessness response system.

1C-5a. Using Other Data Sources Alongside HMIS to Improve Care.

Describe how your CoC utilizes other data sources alongside HMIS to improve care (e.g., health care utilization and claims data, electronic health care record data; admission, discharge, and transfer data; and law enforcement and corrections system data).

(limit 2,500 characters)

NC-504 uses information from healthcare, veterans, law-enforcement, crisis-response, and outreach systems alongside HMIS to improve care coordination. As permitted by law and with participant authorization when required, providers review hospital discharge information and relevant health records from Cone Health, the Department of Veterans Affairs, and other healthcare providers. This information helps case managers understand medical and behavioral health needs, coordinate follow-up care, prevent gaps following discharge, and connect participants with appropriate housing and supportive services. Veteran-serving providers also use VA systems, including SQUARES, to verify eligibility and facilitate connections to VA benefits, healthcare, and housing resources.

Law-enforcement and crisis-response information supports outreach and care coordination for people with frequent emergency-system involvement. Police departments refer individuals and encampments to street outreach teams, while the Behavioral Health Response Team coordinates with law enforcement, clinicians, and homeless-service providers when a call involves behavioral health needs. When legally permitted and relevant to service planning, providers may also use corrections, court, or criminal-justice information to coordinate reentry services, address housing barriers, and connect participants with treatment and community supervision requirements.

The HMIS Lead is developing a coordinated encampment-data tool with GIS staff, law enforcement, and street outreach teams. The tool will standardize information about encampment locations, outreach contacts, identified needs, referrals, and follow-up activities. When analyzed with aggregate HMIS data, this information will help NC-504 identify service gaps, coordinate outreach coverage, reduce duplication, and monitor whether individuals are connecting with shelter, treatment, Coordinated Entry, and housing.

NC-504 is also expanding coordination with library social workers, McKinney-Vento liaisons, faith-based organizations, and new housing projects to improve identification, referrals, and understanding of how people move through the homelessness response system. Information is shared only as authorized, using participant consent, minimum-necessary standards, secure practices, and aggregate or de-identified reporting when individual-level information is not required.

1C-6. Employment and Workforce Development Partnership.

Identify at least one partnership the CoC has with employment and workforce development programs and organizations such as the Local Workforce Development Board, State Workforce Agency, American Job Center (also known as One-Stop Career Centers), registered apprenticeship program, community and technical college, union training program, adult education provider, or State Vocational Rehabilitation agency.

(limit 2,500 characters)

NC-504 partners with Goodwill Industries of Central North Carolina and United Way of Greater Greensboro to connect people experiencing homelessness with employment services. Goodwill's new representative on the CoC Board strengthens coordination on job readiness, skills development, and employment opportunities. Providers also refer participants to United Way's Family Success Centers for coaching, education, and financial support that help increase income and sustain housing.

Goodwill's Board participation will help the CoC identify employment barriers affecting people experiencing homelessness and strengthen connections between housing providers and workforce services. Goodwill offers employment preparation, career services, and connections to job opportunities.

At United Way's Family Success Centers, Success Coaches and community partners help participants set individual goals and access employment, education, financial capability, and health and wellness services. These supports help individuals and families address barriers to work, increase their income, and obtain and maintain permanent housing.

1C-7. Street Outreach–Cooperation with First Responders and Law Enforcement.

Describe in the field below how your CoC's street outreach projects (including co-response) cooperate with first responders and law enforcement to increase positive interactions in order to increase housing and service engagement and promote use of CoC services.

(limit 2,500 characters)

NC-504's street outreach providers cooperate with police, first responders, crisis responders, and municipal departments to connect individuals experiencing unsheltered homelessness with housing, shelter, behavioral healthcare, and other services. Greensboro police officers refer unsheltered individuals to GSO HOME, the City of Greensboro's street outreach team, and notify outreach staff when encampments are identified, including before planned clearing activities. This allows outreach workers to visit the location, engage residents, assess their needs, offer resources, and begin connecting them with shelter, housing, treatment, and Coordinated Entry.

GSO HOME also responds to encampment reports submitted by residents through the City's telephone and online reporting systems. When appropriate, outreach staff coordinate with police, code compliance, solid waste, and other providers so that service engagement occurs before an encampment is cleared. In High Point, officers document contacts with individuals experiencing homelessness and identified encampments and coordinate with outreach, code enforcement, and Community Development and Housing staff to provide information and resources.

The Behavioral Health Response Team (BHRT) uses a co-response model involving specially trained Greensboro police officers, licensed clinicians, and crisis counselors. BHRT responds when a call may involve a behavioral health crisis rather than primarily a law-enforcement matter. Team members work to de-escalate the situation, connect the individual with appropriate treatment and crisis services, and divert the person from the criminal justice system when appropriate.

Law enforcement and first responders also support the annual Point-in-Time Count by identifying areas where unsheltered individuals may be located, advising volunteers about safety, helping outreach teams access locations safely, and connecting individuals with outreach workers. These coordinated practices increase positive interactions by allowing trained outreach and behavioral health staff to lead service engagement while first responders provide referrals, safety support, and crisis assistance.

1C-8. Family or Support Network Reunification.

Describe how your CoC, or your recipients, assist with family or support-network reunification efforts for individuals experiencing homelessness or living in CoC Program-funded housing (e.g., case management, travel costs, arrangement of assistance in another geographic area).

(limit 2,500 characters)

NC-504 and its recipients use family or support-network reunification as a housing stabilization strategy when it is safe, appropriate, and consistent with the participant's goals. Through person-centered, trauma-informed assessment and case management, staff help participants identify family members, recovery supports, or other trusted individuals who may provide safe housing or ongoing support. Youth and family shelter providers also use conflict resolution, mediation, and family conferencing to rebuild relationships, clarify expectations, address barriers, and develop a safe reunification plan.

When assistance from another provider is needed, staff obtain the participant's written consent before sharing information. Requests for resources may be circulated through the CoC provider network without unnecessary personally identifying information. Once an appropriate provider responds, participant information is shared directly and only as authorized to coordinate services and assistance.

Staff help participants communicate with their support network, confirm that housing or other assistance is available at the destination, and develop a transition plan. Recipients may provide reasonable transportation assistance, including bus, train, or airfare, consistent with program policies and available funding. For example, Greensboro Community Safety can pay travel costs when an individual or family has a confirmed destination and available housing. Caring Services assists participants with identifying safe family, recovery, or natural-support connections, transportation planning, and referrals to services in another geographic area.

When appropriate, staff coordinate with housing programs, healthcare and behavioral-health providers, benefits agencies, schools, employment services, and other community resources in the receiving area. Assistance may include scheduling appointments, transferring benefits or records, arranging transportation, and connecting the participant with services before arrival. When feasible, case managers follow up during the transition to confirm arrival, connection to housing and services, and resolution of emerging barriers.

Reunification is voluntary and based on participant choice. Providers assess safety concerns, including domestic violence, abuse, exploitation, or other risks. Reunification is pursued only when the participant determines that it is safe and when the plan supports continued housing stability.

1C-9	**Partnering with Public Housing Agencies—Agreement to Enable Transition to HUD Assisted Housing.**		
	Does your CoC have an agreement with at least one public housing agency to enable participants to transition from Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing to HUD assisted housing?	Yes	

1C-10. Protecting Public Safety—Cooperation with Law Enforcement.

You must upload the Evidence of Coordination and Non-Interference with Local Efforts to Advance Protecting Public Safety attachment to the 4A. Attachments Screen.

Describe how your CoC cooperates and does not interfere with or impede local efforts to advance the objectives below, and assists first responders in providing services to homeless individuals.

(limit 2,500 characters)

NC-504 cooperates with law enforcement, fire, EMS, crisis responders, and code compliance without impeding their lawful duties. The CoC invites first responders into planning and training so they know how to connect people to services.
Before an encampment clearing, police notify street-outreach providers when possible. Outreach teams engage residents and offer available shelter, housing, behavioral-health, and transportation resources while public-safety partners carry out their responsibilities. Police also refer unsheltered people to Greensboro's GSO HOME outreach team. Greensboro and High Point police assist with Point-in-Time Count planning by identifying locations and advising on safety.
Greensboro's Behavioral Health Response Team and High Point's HOPE Team coordinate behavioral-health responses with police. Partners also connect people to 988, mobile crisis, urgent care, treatment, and recovery services. Caring Services participates in Crisis Intervention Team training. NC-504 and its recipients cooperate with applicable SORNA registration and information-sharing requirements.

1C-10a. Protecting Public Safety—Plan to Quickly Clear Tents and Encampments.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to quickly clear tents and encampments on public property and connect individuals who are camping in public with appropriate services and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

Greensboro Ordinance 24-168 amended Chapter 18, Section 18-44 of the Greensboro Code of Ordinances concerning obstruction of streets, sidewalks, and public passageways. Consistent with N.C.G.S. §160A-296, it supports the City's duty to keep public ways open for safe travel and emergency access. High Point addresses related concerns through Code §§12-1-13, prohibiting aggressive solicitation; 10-1-203, prohibiting loitering; and 12-3-1(08), addressing unauthorized occupation of abandoned structures as a public nuisance. These provisions help officials address blocked passageways, unsafe encampments, abandoned structures, and public-safety threats.

Residents may report encampments to Greensboro and High Point by telephone or online. Police or City staff investigate reports and notify street outreach before clearing occurs. In Greensboro, GSO HOME coordinates with police, code compliance, Guilford County, and community providers to engage residents and offer available shelter, housing, behavioral-health, transportation, and other resources. Similar coordination occurs in High Point.

Although these policies protect public access and safety, rapid enforcement can hinder housing engagement when people relocate before outreach completes assessments, secures shelter or housing, or addresses health needs. Displacement may also result in lost contact, movement to less visible locations, or loss of documents, medications, and personal property.

NC-504 mitigates these effects through advance notice to outreach whenever practicable; engagement before clearing; assessment of immediate safety and health needs; connections to coordinated entry, shelter, treatment, and housing; and transportation when available. When an immediate hazard requires faster action, outreach conducts follow-up in nearby locations and uses provider communication and by-name-list processes to maintain engagement.

Since January 2026, GSO HOME conducted 113 outreach encampment engagements. It does not separately track the number of people contacted specifically at encampments. During the most recent 12-month period, GSO HOME served 208 unique clients, connected 27 to shelter or housing, and referred 76 to mental-health or substance-use treatment. These results demonstrate pathways to housing and treatment, while provider experience shows that advance notice and repeated engagement improve trust and service acceptance. Limited shelter capacity and movement between locations remain barriers.

1C-10b. Protecting Public Safety—Current Status of Tents and Encampments.

Describe the current status of tents and encampments in the CoC's geographic area.

(limit 2,500 characters)

NC-504 providers and local officials report that visible encampments have decreased over the past year, although tents and encampments remain throughout Guilford County. PIT Count data support this observation: the number of people identified as unsheltered declined from 234 in 2025 to 200 in 2026, a 15 percent decrease. However, because Greensboro and High Point use different tracking methods and do not maintain a shared database, the CoC cannot quantify changes in encampments or consistently distinguish between locations vacated voluntarily, abandoned, or cleared by authorities.
Since January 2026, GSO HOME, Greensboro's street-outreach team, has conducted outreach at 113 encampment locations. This figure may include repeat visits and does not represent 113 unique encampments.
In Greensboro, Code Compliance coordinates with the Greensboro Police Department and Solid Waste on encampment notices and cleanup. Advance notice is not always required, but officers generally provide approximately 48 hours for people to move their belongings. City staff cannot store personal property but may provide information about storage resources. Police notify street outreach before clearing whenever practicable so residents can be offered shelter, housing, behavioral-health, transportation, and other services.
In High Point, officers document contacts and encampments through field sheets and notes in the computer-aided dispatch system. Individuals are generally given approximately 72 hours to vacate. Police may refer locations to Code Enforcement, which coordinates with Community Development and Housing staff to visit the site and offer resources. Residents or property owners may be given time to remove accumulated materials; otherwise, Code Enforcement may complete the cleanup and issue applicable fines.
Data is not collected consistently across police, code-enforcement, outreach, and housing departments. Resource connections may appear in narrative notes but cannot be aggregated without reviewing individual records. NC-504 and its municipal partners are exploring standardized reporting on locations, outreach contacts, notices, clearings, and service connections.
The lack of overnight emergency beds remains a significant barrier to resolving encampments. Developing overnight capacity is a CoC priority because it would give outreach and public-safety partners an immediate alternative to unsheltered homelessness when engaging people before encampment is cleared.

1C-10c. Protecting Public Safety—Plan to Decrease the Public Use of Illicit Drugs.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to decrease the public use of illicit drugs and quickly connect individuals who are using illicit drug in public with appropriate services and/or law enforcement and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

North Carolina's Controlled Substances Act authorizes law enforcement to address unlawful drug activity in public spaces. The state's Good Samaritan and naloxone-access laws also promote public safety by encouraging people to seek emergency help during an overdose.
Greensboro's Law Enforcement Assisted Diversion program allows police to refer eligible individuals whose offenses stem from substance use to assessment, case management, treatment, housing, employment, and other services as an alternative to prosecution. The Behavioral Health Response Team responds with police when a call may involve a behavioral-health or substance-use crisis and helps determine whether intervention, medical care, treatment referral, or law enforcement is appropriate. GSO HOME conducts street outreach and connects unsheltered individuals to treatment.
High Point's HOPE Team uses clinicians and crisis counselors to respond independently, with police, or by telephone to eligible low-risk crisis calls. First responders and outreach teams also connect individuals to 988, mobile crisis, EMS, detoxification, outpatient or residential treatment, peer support, and the Guilford County Behavioral Health Center. The Center is open 24/7 without an appointment and provides substance-use assessment, intensive outpatient treatment, medication management, transitional care, and specialized referrals.
Enforcement helps address immediate threats, drug distribution, overdose risk, and conduct affecting public spaces. However, fear of arrest, frequent relocation, limited treatment capacity, transportation and eligibility barriers, and the lack of real-time placement information can delay connection to care.
NC-504 will strengthen coordination among outreach, LEAD, BHRT, HOPE, EMS, law enforcement, crisis services, and treatment providers; improve direct referrals and warm handoffs; arrange transportation when available; and follow up after referrals. Law enforcement will address criminal and immediate safety matters, while outreach and behavioral-health partners engage people whose needs can be addressed through treatment.
During the most recent 12-month period, GSO HOME served 208 unique clients and referred 76 to mental-health or substance-use treatment. NC-504 will work with partners to distinguish substance-use referrals from other behavioral-health referrals and improve tracking of public-use encounters, accepted and completed treatment connections, overdoses, and repeat contacts.

1C-10d. Protecting Public Safety—Current Status of Overdoses and Illicit Drug Use in Public Spaces.

Describe the current status of overdoses and illicit drug use in public spaces in the CoC's geographic area.

(limit 2,500 characters)

NC-504 does not currently maintain a data system that identifies whether an overdose or illicit-drug use occurred in a public space, encampment, private residence, shelter, or other location. Available countywide data therefore provide the best measure of current conditions but cannot be used to quantify public-space activity specifically.

The North Carolina State Unintentional Drug Overdose Reporting System recorded 181 overdose deaths among Guilford County residents in 2024. This measure includes deaths involving medications or illicit drugs and may include Guilford County residents who died outside the county. More recent emergency-department data suggest improvement: Guilford County recorded 69 opioid-overdose emergency visits in April 2026, compared with 101 in April 2025, a 32 percent decline. Because this comparison represents one month, NC-504 will continue monitoring longer-term trends before concluding that the reduction is sustained.

Despite this progress, outreach providers, first responders, hospitals, law enforcement, and crisis teams continue to encounter people at risk of overdose and individuals using illicit drugs in public and unsheltered settings. Public use is difficult to measure because encounters are documented separately by police, EMS, hospitals, outreach teams, and treatment providers. In addition, many overdoses occur in residences or other nonpublic locations.

Guilford County and its partners continue overdose-prevention, post-overdose engagement, treatment, and recovery efforts. The Guilford County Solution to the Opioid Problem provides no-cost street outreach, post-overdose response, justice-system engagement, and connections to medication for opioid-use disorder. GCSTOP staff also participate in coordinated-entry workgroups to help people with substance-use and housing needs connect to treatment and housing resources.

NC-504 will work with Guilford County, GCSTOP, municipalities, EMS, hospitals, law enforcement, and outreach providers to improve location-specific reporting and distinguish public-space incidents from overdoses occurring in residences or facilities. Better coordination of overdose, outreach, referral, and treatment data will allow the CoC to identify high-risk locations, monitor trends, and target treatment and housing connections more effectively.

1C-10e. Protecting Public Safety—Standards to Address Danger to Self or Others.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to utilize standards that address homeless individuals who are a danger to themselves or others (e.g., involuntary commitment) and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

North Carolina General Statutes Chapter 122C establishes the standard for involuntary commitment. State policy favors voluntary admission and permits commitment to a 24-hour facility only when a person has a mental illness or substance-use disorder and is dangerous to self or others. This protects individual rights and prevents homelessness alone from being treated as grounds for commitment.

Greensboro's Behavioral Health Response Team (BHRT) pairs specially trained police officers with licensed clinicians and crisis counselors. BHRT responds to 911 calls involving mental-health or substance-use crises, de-escalates situations, assesses risk, connects people to treatment, arranges transportation, and initiates involuntary-commitment petitions when statutory criteria are met. In 2025, BHRT responded to 2,969 calls. Greensboro's Clinician Alternative Response model also allows clinicians to handle appropriate low-risk calls without law enforcement, preserving police resources for criminal matters and higher-risk crises.

High Point's HOPE Team uses clinicians and crisis counselors to respond independently, with police, or by telephone to eligible crisis calls. Responders may also use 988, mobile crisis, EMS, emergency departments, and the 24/7 Guilford County Behavioral Health Center.

The statutory threshold protects civil rights but can hinder intervention when a person has serious unmet needs yet does not meet the danger standard. Other barriers include limited treatment placements, transportation delays, repeated crises, incomplete treatment information, and discharge to homelessness when safe housing is unavailable.

NC-504 will leverage BHRT, HOPE, 988, mobile crisis, and the Behavioral Health Center by strengthening referral and co-response protocols, cross-training outreach and housing providers on crisis and commitment procedures, and developing warm handoffs from crisis facilities to shelter, treatment, and housing. When commitment criteria are not met, providers will use voluntary treatment, safety planning, peer support, case management, and follow-up engagement. The CoC will work with hospitals, crisis providers, and law enforcement to improve discharge coordination and track crisis contacts, referrals, commitments, repeat encounters, and housing outcomes. This approach preserves lawful standards while reducing avoidable criminal-justice involvement and helping people stabilize in the least restrictive appropriate setting.

1C-10f. Protecting Public Safety—Share Information in Accordance with SORNA.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to comprehensively share information, including location information, in accordance with the Sex Offender Registry and Notification Act (SORNA) and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

North Carolina's Sex Offender and Public Protection Registration Programs require people with reportable convictions to register with the sheriff and report changes in residence and other required information. The public registry and the Guilford County Sheriff's Office's registration and verification processes support access to reported residence information. NC-504 providers cooperate with these processes and may coordinate with the Sheriff's Office or supervising agency to help a participant understand reporting duties and assess whether a proposed housing location meets applicable restrictions.

HMIS and provider confidentiality rules limit disclosure of nonpublic client information, including a person's current location. Victim service providers must also protect survivor information and do not enter personally identifying client data into HMIS. These protections can prevent routine sharing of location information from service records; they do not prevent registration or authorized information exchange.

NC-504 will address this limitation by training providers to refer registration and verification questions to the Sheriff's Office, help participants promptly report residence changes, use public registry information for lawful placement planning, and route requests for nonpublic records through established privacy procedures. Providers will share information through secure channels when disclosure is authorized under applicable law, with particular care to protect survivor locations. This approach supports registration, verification, and notification while preserving required confidentiality.

1C-11. Outreach Strategy.

Describe your CoC's strategy to outreach to all individuals and families experiencing homelessness across your geographic area.

(limit 2,500 characters)

NC-504 uses a coordinated, countywide strategy to identify and engage individuals and families experiencing sheltered and unsheltered homelessness throughout Guilford County. Street outreach teams regularly canvass parks, encampments, overpasses, abandoned buildings, wooded areas, and other places not meant for human habitation. Teams also respond to referrals from residents, law enforcement, first responders, hospitals, healthcare providers, businesses, faith communities, elected officials, County departments, and other organizations.

Outreach workers use repeated, relationship-based engagement rather than relying on a single contact. They assess immediate health and safety needs, offer transportation when needed, and connect people with shelter, behavioral healthcare, substance-use treatment, benefits, Coordinated Entry, and housing resources. Law enforcement and municipal departments notify outreach teams of identified encampments, including before planned clearing activities when possible, allowing staff to offer services and develop individualized housing plans.

People can access assistance through street outreach, shelters, community providers, referral partners, and other in-person locations across the geographic area. The CoC is strengthening relationships with faith-based organizations that regularly encounter people experiencing homelessness. NC-504 also coordinates with Guilford County Animal Services so people facing eviction, homelessness, or domestic violence who must surrender a pet can be referred for homeless assistance.

Coordinated Entry uses a standardized assessment and By-Name List to identify needs, coordinate referrals, and prioritize people with the greatest barriers and highest housing needs. Assessments are updated as circumstances change. Providers coordinate specialized responses for youth, families with children, older adults, veterans, survivors of domestic violence, and people with significant health or safety risks. Assistance may include emergency lodging when resources are available, connections to DSS and housing authorities, and warm handoffs to housing and service providers.

Outreach and Coordinated Entry staff use trauma-informed, participant-directed practices. They limit questions to information needed for eligibility, prioritization, safety, and service coordination; protect confidentiality; respect participant choice; and continue engagement when a person is not ready to accept services during initial contact.

1C-12.	**Collaboration Related to Children and Youth–Written Agreements with Early Childhood Services Providers.**	

Select 'Yes' or 'No' in the chart below to indicate whether your CoC or HUD-funded projects in the CoC have written agreements with the listed providers of educational supports and services for children ages 0-5:

		Written Agreement
1.	Child Care (including Child Care and Development Fund)	Yes
2.	Early Childhood Providers	No
3.	Early Head Start	No
4.	Home Visiting Program (including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	Yes
5.	Head Start	No

6.	Healthy Start	Yes
7.	Public Pre-K	No
8.	Tribal Home Visiting Program	No
	Other (limit 150 characters)	
9.		

1C-12a.	Collaboration Related to Children and Youth–Formal Partnerships with Schools and Youth Education Providers.	

Select 'Yes' or 'No' in the chart below to indicate the youth education providers your CoC has a formal partnership with:

1.	McKinney-Vento Liaison(s) (including State Education Agency (SEA) or Local Education Agency (LEA))	Yes
2.	School District(s)	Yes
3.	General Education Development (GED) Program(s)	No
4.	Community College(s)	No
5.	Technical College(s)	No
6.	Other Post-Secondary Education Provider(s)	No

1C-12b.Collaboration Related to Children and Youth—Informing Individuals and Families who Become Homeless about Eligibility for Educational Services.

Describe your CoC's written policies and procedures to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

NC-504 maintains a written Policy on the Education of Children and Youth requiring applicable federally and state-funded homeless-service providers to comply with the McKinney-Vento Act and related HEARTH Act education assurances. The policy originated as Partners Ending Homelessness' System-Wide Policy on the Education of Children, effective January 27, 2014. The CoC Board and membership formally adopted the current Guilford County policy on September 22, 2022, most recently reviewed and updated it on July 24, 2025, and review it annually.

The policy is designed to ensure that children and youth entering the homeless response system are enrolled in school as appropriate; that families and unaccompanied youth understand their educational rights; that children are connected to available early-childhood programs; and that homelessness causes as little disruption as possible to enrollment, attendance, transportation, and educational stability. It also requires providers to assess educational needs, make appropriate referrals, and help parents, guardians, and unaccompanied youth advocate for their rights.

Under the written procedures, providers must display Guilford County Schools notices describing the educational rights of children and youth experiencing homelessness in a location visible to participants. Providers discuss McKinney-Vento rights with families and unaccompanied youth during program intake or entry and contact the Guilford County Schools Homeless Liaison within 48 hours of program admission to coordinate enrollment, transportation, and other needed educational services. This contact and related coordination must be documented in the participant's file. Providers must also identify available early-childhood and early-intervention services, including Head Start when appropriate, and assist families with accessing those programs.

The policy is implemented through coordination among NC-504, Guilford County Schools, Guilford County Child Protective Services, homeless-service providers, and other organizations serving children, youth, and families. These procedures give providers clear responsibilities for informing participants of their eligibility, facilitating enrollment and continued attendance, and connecting children and youth to the educational supports for which they qualify.

1C-12c. Collaboration Related to Children and Youth—Coordination with Foster Care or Child Welfare Services.

Describe how your CoC coordinates with foster care or child welfare services to assist youth transitioning from public systems of care.

(limit 2,500 characters)

NC-504 coordinates with Guilford County child welfare agencies, public housing authorities, and youth-serving providers to help young people avoid homelessness as they transition from foster care and other public systems. The Director of Guilford County Social Services, who oversees child welfare services, serves on the CoC Board of Directors. This representation gives child welfare a direct role in CoC planning, helps identify barriers facing transition-age youth, and supports coordination of housing and services for youth leaving public systems of care.

NC-504 works with public housing authority partners to identify young adults who may qualify for Foster Youth to Independence (FYI) vouchers. Child welfare, housing, and service partners coordinate eligibility review, referrals, documentation, and connections to supportive services when vouchers are available. Youth who are homeless or at imminent risk of homelessness can also be connected to Coordinated Entry and assessed for other appropriate housing assistance.

Youth Focus, an NC-504 youth-serving partner, coordinates with child welfare and community providers to assist youth transitioning toward independent adulthood. Services include individualized case management, housing support, educational planning, employment and career preparation, mental health counseling, transportation, life-skills development, financial education, and connections to vocational resources. These services help youth address immediate barriers while developing the skills and support networks needed to maintain housing and increase independence.

Family Service of the Piedmont also coordinates closely with the Guilford County Department of Social Services. Its Medical Director provides medication-management services for children in foster care, behavioral-health leadership meets regularly with DSS staff, and programs such as Healthy Start and Triple P receive referrals from DSS and provide family-focused support.

Through these partnerships, NC-504 works to identify housing and service needs, coordinate referrals, reduce gaps during transitions from care, and connect youth with housing, healthcare, education, employment, benefits, and ongoing supportive relationships.

1C-12d. Collaboration Related to Children and Youth—Coordination with Runaway and Homeless Youth (RHY)-funded Providers.

Describe how your CoC coordinates with RHY-funded providers including Street Outreach Programs, Basic Center Programs, Transitional Living Programs, and Maternity Group Homes where such providers exist.

(limit 2,500 characters)

NC-504 coordinates closely with Youth Focus, a subsidiary of Alexander Youth Network and a local Runaway and Homeless Youth provider. Youth Focus provides youth-specific emergency housing, transitional living, maternity housing, and supportive services. It is also a designated Safe Place agency that trains participating Safe Place locations and provides immediate assistance to youth who are abused, neglected, runaway, homeless, or otherwise in crisis.

A Youth Focus representative serves on the NC-504 Board of Directors and participates on the Executive Committee and Governance Committee. Through these roles, Youth Focus provides youth-specific expertise and recommendations concerning CoC governance, policies, access, and service coordination. This direct involvement helps NC-504 incorporate the needs of unaccompanied youth and young families into broader homelessness-response planning.

In summer 2026, Youth Focus led Guilford County's first dedicated homeless youth count in partnership with Guilford County, Guilford County Schools, and youth with lived experience. The effort used youth-specific outreach to identify young people who may not be reached through traditional adult outreach or the annual Point-in-Time Count. The results provided the CoC Board and membership with better information about youth homelessness across Guilford County and will inform outreach, program planning, service coordination, and resource priorities.

Youth Focus also responds when Coordinated Entry, street outreach, shelters, schools, or the CoC housing-matching process identifies a young person whose needs are better addressed through a youth-specific program. Partners coordinate warm referrals to emergency shelter, transitional living, maternity housing, behavioral healthcare, education, employment, and other appropriate services. Youth Focus can also connect eligible youth to Coordinated Entry and CoC housing resources when longer-term housing assistance is needed.

Through governance participation, shared planning, youth-specific data collection, and coordinated referrals, NC-504 and Youth Focus work to ensure that runaway and homeless youth have access to developmentally appropriate housing and services and remain connected to the broader homelessness response system.

1C-13. Collaboration Related to Families with Children—TH or RRH Project Dedicated to Serving Families with Children.

Identify at least one Rapid Rehousing (RRH) or Transitional Housing (TH) project in the CoC that primarily or exclusively serves families with children experiencing homelessness in accordance with 24 CFR 578.93(b).

(limit 500 characters)

NC-504 partners with Youth Focus, a subsidiary of Alexander Youth Network, to operate a Joint Transitional Housing-Rapid Rehousing project dedicated to pregnant and parenting youth ages 18 through 24 who are experiencing homelessness. The project provides developmentally appropriate housing assistance and supportive services to help young parents and their children achieve stable permanent housing.

1C-13a. Collaboration Related to Families with Children—Supportive Services to Improve Income to Pay Rent.

Describe how the project(s) identified in 1C-13 provides supportive services focused on improving incomes to pay rent, such as workforce development, job training, or registered apprenticeship programs.

(limit 2,500 characters)

Youth Focus's Joint Transitional Housing-Rapid Rehousing project helps pregnant and parenting youth ages 18 through 24 increase income and develop the financial skills needed to obtain and maintain permanent housing. Staff assess each participant's education, employment, income, and vocational goals and incorporate them into an individualized service plan. Youth are connected with NCWorks NextGen, North Carolina Vocational Rehabilitation, and Guilford Technical Community College for career exploration, education, vocational training, employment preparation, and job-placement assistance.

Participants may also access StepUp Greensboro's week-long Job Readiness Program, offered three times annually. The program is available to all job seekers but is particularly responsive to people with limited work histories or criminal backgrounds. Training includes resume development, job applications, job-search strategies, workplace communication, conflict resolution, strategic thinking, professional attire, and mock interviews. Graduates receive job-placement assistance through StepUp's employer partners, along with practical supports such as work clothing, equipment, and bus passes that help reduce barriers to obtaining and retaining employment.

Youth Focus uses the Casey Life Skills curriculum to teach budgeting, banking, saving, financial decision-making, and distinguishing needs from wants. Staff help participants develop realistic budgets, establish savings goals, and plan for rent and other recurring housing expenses. Volunteer financial professionals provide additional financial-literacy workshops, and Family Service of the Piedmont offers free ongoing credit counseling. Together, these services help young families increase earned income, strengthen financial stability, address employment barriers, and prepare to assume and sustain their rental obligations.

1C-13b. Collaboration Related to Families with Children—Leveraging Funding from Mainstream Family Service Systems.

Describe how the project(s) identified in 1C-13 leverages funding from mainstream family service systems, such as Temporary Assistance for Needy Families (TANF).

(limit 2,500 characters)

Youth Focus's Joint Transitional Housing-Rapid Rehousing project leverages mainstream family-service funding by connecting pregnant and parenting youth with benefits and services funded outside the CoC Program. Project staff assess each family's eligibility and assist participants with applications, documentation, appointments, and follow-up needed to access Guilford County and state-administered programs.

Eligible families are connected to Work First Family Assistance, North Carolina's Temporary Assistance for Needy Families program, as well as Food and Nutrition Services/SNAP, Medicaid, WIC, and subsidized childcare. These resources help families meet food, healthcare, childcare, and other essential needs, allowing earned income and housing assistance to be used more effectively for rent and long-term housing stability. Childcare assistance is particularly important for young parents participating in employment, education, or vocational training.

Youth Focus also leverages workforce and education resources through partnerships with NCWorks NextGen, North Carolina Vocational Rehabilitation, and Guilford Technical Community College. These publicly supported systems provide employment preparation, vocational services, education, training, and job-placement assistance without charging those costs to the CoC housing grant.

Project staff coordinate these resources through each participant's individualized service plan and help families maintain benefits while working toward increased income and independence. By combining CoC-funded housing assistance with mainstream income supports, healthcare, nutrition, childcare, workforce, and education resources, the project expands the services available to families and helps participants develop the financial stability needed to assume and sustain rent.

1C-13c. Collaboration Related to Families with Children—Combining Housing Assistance with Parental Support.

Describe how the project(s) identified in 1C-13 combines housing assistance with childcare, parenting support, pregnancy-related and child healthcare, and education.

(limit 2,500 characters)

Youth Focus combines housing assistance with developmentally appropriate services through its Joint Transitional Housing-Rapid Rehousing project for pregnant and parenting youth ages 18 through 24. Through the HEARTH program and My Sister Susan's House, participants receive transitional housing or rapid rehousing assistance while working with staff on individualized plans addressing parenting, childcare, healthcare, education, employment, and permanent housing.

Youth Focus uses matching funds and partnerships with community agencies and mainstream service systems to supplement CoC-funded housing assistance. Staff help participants identify safe childcare arrangements and apply for childcare subsidies so they can attend school, participate in job training, work, and keep healthcare appointments. Parenting support includes individualized case management, parenting education, child-development information, household management, budgeting, and assistance establishing safe and stable routines for children.

Pregnant participants and young parents are connected with prenatal, postpartum, primary, and pediatric healthcare; Medicaid; WIC; and other maternal and child health resources. Staff assist with applications, appointment scheduling, transportation coordination, and follow-up to reduce barriers to care. Youth Focus also provides on-site mental health assessment and counseling and coordinates substance use treatment when needed, supporting the health and stability of parents and children.

Educational services are tailored to each participant's goals and may include completing high school or a high school equivalency credential, enrolling in postsecondary or vocational education, and accessing employment training. Youth Focus partners with Guilford County Schools, Guilford Technical Community College, NCWorks NextGen, and North Carolina Vocational Rehabilitation to help participants continue their education, develop occupational skills, and increase income.

By coordinating housing assistance with childcare, parenting education, healthcare, education, and employment services, Youth Focus helps young families overcome barriers to obtaining and sustaining permanent housing.

1C-14. Collaboration with Veteran Serving Organizations—Partnership with the U.S. Department of Veterans Affairs or Veteran Serving Organization.

Identify at least one partnership the CoC has with the Department of Veterans Affairs or other Veteran Serving Organizations.

(limit 500 characters)

NC-504 partners with the U.S. Department of Veterans Affairs and local veteran-serving organizations through a dedicated Veteran By-Name List and weekly case conferencing. The VA, The Servant Center, and other partners coordinate referrals for housing, employment, healthcare, benefits, and supportive services. The VA also participates in the PIT Count and CoC committees, while The Servant Center hosts an annual Veterans Stand Down connecting veterans with community resources.

1C-14a	Collaboration with Veteran Serving Organizations.	
	Select 'Yes' or 'No' in the chart below to indicate whether the partnership(s) identified in 1C-14 does the following:	

1.	Refers veterans identified by the CoC to VA or other Veteran Serving Organizations for assistance?	Yes
2.	Coordinates the provision of emergency shelter, supportive services, and housing for veterans?	Yes
3.	Ensures access to a full spectrum of employment and career pathway opportunities?	Yes
4.	Shares data with the Department of Veterans Affairs as appropriate?	Yes
5.	Identifies service gaps for veterans?	Yes
6.	Fills service gaps for veterans?	Yes

1C-15. Collaboration with Organizations who Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.

Identify at least one partnership your CoC has with victim service providers, state domestic violence coalitions, state sexual assault coalitions, anti-trafficking service providers or other organizations who help provide shelter, housing, and services to individuals and families of persons experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, and stalking.

(limit 500 characters)

NC-504 partners with Family Service of the Piedmont, a victim service provider operating domestic violence shelters in Greensboro and High Point. FSP provides crisis counseling, safety planning, victim advocacy, help with protective orders and court processes, support groups, and services for children. NC-504 coordinates referrals with FSP to connect survivors fleeing domestic violence, dating violence, sexual assault, or stalking with safe shelter, housing, and supportive services.

1C-16. Collaboration with Justice System Re-entry Partners.

Identify at least one partnership your CoC has to prevent homelessness among people transitioning from prisons, jails, or court-ordered programs.

(limit 500 characters)

NC-504 partners with the Guilford County Reentry Program and Sheriff's Office to prevent homelessness during transitions from incarceration. Reentry staff connect people with housing, behavioral health, substance-use treatment, benefits, and other services and train CoC members on reentry resources. Through Jail Diversion and the GAINS collaborative, NC-504, the Sheriff's Office, Coordinated Entry, and Greensboro Housing Authority coordinate housing pathways for justice-involved people.

1C-17. Collaboration with Partners to Address High Utilizers of Healthcare Systems.

Identify at least one partnership or project your CoC has to provide specialized supportive services for homeless individuals with a high level of medical needs.

(limit 500 characters)

NC-504 partners with The Servant Center through its Next Step Medical Respite program, which serves people experiencing homelessness who have significant medical needs and require a safe setting following hospital discharge. The program combines temporary housing with case management, healthcare coordination, benefits assistance, and connections to permanent housing and community-based services.

1C-18. Collaboration with Partners to Address the Needs of Aging and Elderly Individuals Experiencing Homelessness.

Identify at least one partnership or project your CoC has to serve aging and elderly individuals experiencing homelessness, such as with a provider of residential care, assisted living, or medical respite services.

(limit 500 characters)

NC-504 partners with The Servant Center through its Next Step Medical Respite program, which serves people experiencing homelessness who need a safe place to recover following hospital discharge, including aging and elderly individuals with significant health needs. The program combines temporary housing with case management, healthcare coordination, benefits assistance, and connections to permanent housing and community-based services.

1C-19. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Project that Prioritizes Individuals Experiencing Chronic Homelessness.

Identify at least one Rapid Rehousing (RRH) or Permanent Supportive Housing (PSH) project that prioritizes individuals experiencing chronic homelessness.

(limit 500 characters)

Greensboro Housing Authority’s CoC-funded Housing Opportunities and Sheltering the Homeless PSH projects prioritize individuals and families experiencing chronic homelessness. Referrals are received through Coordinated Entry and reviewed through case conferencing. GHA policy requires PSH vacancies to be prioritized for chronically homeless households; when none are awaiting assistance, the next most acute eligible household may be served.

1C-19a. Permanent Supportive Housing for Chronically Homeless Individuals and Families—On-site Behavioral Healthcare.

Describe how the project(s) identified in 1C-19 provides on-site behavioral healthcare.

(limit 2,500 characters)

Greensboro Housing Authority's Sheltering the Homeless PSH project provides access to behavioral healthcare through a formal partnership with the Interactive Resource Center. Under the agreement, IRC provides Assertive Community Treatment services for 15 participants, Community Support Team services for three participants, and behavioral health assessments and community support.

Because Sheltering the Homeless uses scattered-site apartments, on-site care is delivered in participants' homes rather than at a single project facility. ACT and Community Support Team staff meet with participants in their apartments to provide assessment, treatment coordination, medication support, crisis response, skills development, and other behavioral health services based on individual need. Home-based delivery reduces transportation barriers and allows providers to identify behavioral health or daily-living concerns that could affect housing stability.

GHA housing staff and IRC service staff coordinate care, with participant consent, to address emerging concerns and maintain connections to treatment. When participants require services beyond the teams' capacity, staff facilitate referrals and warm handoffs to outpatient, crisis, residential, or inpatient providers. This partnership integrates housing assistance with community-based behavioral healthcare designed to help participants experiencing chronic homelessness remain stably housed.

1C-19b. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Assesses Need for Higher Level of Care.

Describe how the project(s) identified in 1C-19 has a policy for assessing program participant need for higher level of care (i.e., assisted living, residential treatment).

(limit 2,500 characters)

Greensboro Housing Authority's Housing Opportunities and Sheltering the Homeless PSH projects do not currently have a written policy specifically for assessing whether a participant needs a higher level of care, such as assisted living or residential treatment. GHA's PSH policies provide for reasonable accommodations and ongoing review of participant circumstances. Sheltering the Homeless also partners with the Interactive Resource Center to connect participants with Assertive Community Treatment and Community Support Team services.
NC-504 will work with GHA and its service partners to establish a written higher-level-of-care assessment and referral procedure. The procedure will identify how staff respond to changes in a participant's health or ability to live independently, seek an appropriate clinical assessment, involve the participant in planning, and coordinate a referral and transition when a different setting is needed.

1C-19c. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Assesses Readiness for Moving On.

Describe how the project(s) identified in 1C-19 has a policy for assessing program participant readiness for moving on to unsubsidized or other permanent housing.

(limit 2,500 characters)

Greensboro Housing Authority's Permanent Supportive Housing projects use a Move-On Policy to assess whether participants are ready to transition to unsubsidized housing or another permanent housing resource that requires less intensive assistance. Readiness is assessed through ongoing intensive case management and regular review of each participant's individualized goals, progress, housing stability, income, ability to meet lease obligations, independent-living skills, and continuing service needs.

The assessment is individualized and incorporates participant choice. A participant is not expected to move solely because a specific amount of time has passed or because the participant has made progress. Instead, the participant and case manager consider whether the household can remain stable with a lower level of housing and service support, whether income or benefits are sufficient for the proposed housing, and whether necessary healthcare, behavioral-health, and community-based services will continue after the transition.

When a participant is interested in moving on and appears ready, staff help develop a transition plan, identify appropriate housing, review anticipated rent and household expenses, assemble eligibility documentation, and coordinate applications and referrals. GHA may assess eligible PSH participants for transition to Mainstream Vouchers or other appropriate HUD-assisted housing resources. Staff also assist with landlord coordination, unit selection, benefits, and connections to ongoing services.

The transition is planned to avoid a gap in housing assistance or supportive services. Case managers remain involved during the housing search and transition and coordinate follow-up as needed to address barriers that could threaten the new tenancy. This process provides participants with a voluntary pathway to greater independence while making PSH resources available to households that continue to require intensive housing and service support.

1D. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- Frequently Asked Questions

1D-1.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question along with the required attachment as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	

You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.
Select 'Yes' or 'No' in the chart below to indicate how your CoC reviewed, rated, and ranked project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 50 percent of the total available points were based on objective criteria to review, rate, and rank project applications.	Yes
3.	At least 25 percent of the total available points were based on system performance measures to review, select and rate project applications.	Yes
4.	Considered returns to homelessness in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes
5.	Considered employment income in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes
6.	Considered supportive service participation requirements in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes

1D-2.	New Proposals.	
	Does your CoC invite new proposals from entities that have not previously received funding, if such eligible entities exist?	Yes

1D-2a.	Web Posting of CoC-Approved Consolidated Application Before the CoC Program Competition Application Submission Deadline.	

	Enter the date your CoC posted all parts of the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application, and 2. Project Priority Listings.	09/28/2026

1D-2b.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on the Website.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/28/2026

1D-2c.	Local Competition Selection Results for All Projects.	
	You must upload the Local Competition Selection Results attachment to the 4A. Attachments Screen.	

	Does your attachment include: 1. Project Names, 2. Project Scores, 3. Project Rank, 4. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated, 5. Amount Requested from HUD, and 6. Reallocated Funds +/-.	Yes

1D-2d.	Projects Rejected/Reduced–Notification Outside of e-snaps.	

1.	Did your CoC reject or reduce any project application(s) submitted for funding during its local competition?	Yes
2.	If you selected 'Yes' for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps.	07/28/2026
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes

1D-2e.	Projects Accepted–Notification Outside of e-snaps.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps.	09/23/2026

1D-3.	Reallocation–Reviewing Performance of Existing Projects.	

	Describe:
1.	your CoC's reallocation process to reallocate from lower performing projects to create new high performing projects, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed,
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year,
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

NC-504's System Performance and Evaluation Committee (SPEC) reviews new and renewal applications during the local competition and recommends a Priority Listing. Using the CoC's approved scorecards and reallocation policy, SPEC assesses organizational capacity, project design, cost effectiveness, populations served, and alignment with HUD priorities and local needs. Renewal projects receive additional review of outcomes, spending history, utilization, and unresolved findings. Projects with persistent under-expenditure, low utilization, weak performance, or reduced need may be considered for a funding reduction or full reallocation. Applicants may also voluntarily reallocate funds they cannot effectively use.
During this year's competition, SPEC reviewed all renewal projects eligible for reallocation and identified two projects for reduced funding based on performance and spending. A third project was fully reallocated in connection with an applicant transition and an anticipated extension of unspent FY 2024 and FY 2025 grant funds.
NC-504 reallocated funds from all three projects. Funds reduced from the two renewal projects were used to create two new projects, while those renewals continued at reduced funding levels. These decisions followed the CoC's review process and redirected funds toward current housing needs.

1D-3a.	Reallocation Between FY 2021 and FY 2026.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2021 and FY 2026?	Yes

2A. Homeless Management Information System (HMIS) and System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.(limit 75 characters)	Wellsky Community Services

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC

2A-3.	PIT Count–Methodology Change.	

	Describe:
1.	any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2025 and 2026, if applicable, and
2.	how the changes affected your CoC's PIT count results.

(limit 2,500 characters)

NC-504 revised its 2026 unsheltered PIT methodology to document how surveys are deduplicated and worked with its Geographic Information Systems team to improve the PIT tool's location data. The CoC also worked with its Street Outreach Committee and law enforcement to identify encampments throughout the geographic area and confirm which were active before PIT night. This helped count teams focus on verified locations and reduced the risk of duplicate surveys.

The 2026 unsheltered count was 200, compared with 234 in 2025, a decrease of 34 people. The methodology changes improved confidence in the count, but NC-504 cannot determine how much of the decrease reflects those changes versus an actual change in unsheltered homelessness.

2A-4. Reduce Encampments—Actions to Reduce Encampments.

Describe in the field below the actions your CoC took to reduce the number of encampments or the number of people residing in encampments during your evaluation period.

(limit 2,500 characters)

During the evaluation period, NC-504 worked with street outreach teams, local governments, law enforcement, faith-based partners, and CoC agencies to identify encampments and engage people living in them. Outreach teams gathered information throughout the year, and partners shared and verified encampment locations during PIT planning. Greensboro also added a public reporting tool to help identify encampments needing a response.

Outreach teams visited encampments to build relationships, assess needs, provide supplies, and connect residents with services. Staff completed coordinated entry assessments and added eligible participants to NC-504's by-name list so they could be considered for available housing programs and other assistance. When local governments planned an encampment closure, outreach partners sought to engage residents and connect them with available resources.

NC-504 is improving how it tracks encampment locations, outreach contacts, referrals, and housing outcomes. This will help the CoC determine whether its efforts reduce the number of people living in encampments, including whether people obtain housing or move to another location.

2A-4a.	Reduce Encampments—Number of Encampments.	

1. Enter the estimated number of encampments in the beginning of your evaluation period.	69
2. Enter the reduction in the number of encampments during your evaluation period.	0

2A-4b.	Reduce Encampments—Number of People in Encampments.	

1. Enter the estimated number of people in encampments in the beginning of your evaluation period.	141
2. Enter the reduction in the number of people in encampments during your evaluation period.	21

2A-4c.	Reduce Encampments—Plans to Reduce Encampments.

If there has been no reduction in encampments or persons in encampments in your CoC, describe the plans your CoC has to participate in efforts to reduce these numbers.

(limit 2,500 characters)

NC-504 is strengthening its approach to identifying and reducing encampments across Guilford County. The CoC will work with street outreach providers, Greensboro, High Point, and other local partners to maintain a shared, regularly updated record of encampment locations and estimated residents. Outreach teams will engage people at these locations, assess immediate needs and housing preferences, connect them with coordinated entry, and bring unresolved housing barriers to case conferencing. The CoC will coordinate with local governments and first responders to support safe, consistent outreach and connections to shelter, behavioral healthcare, and other services. Staff will track whether people move into shelter or housing and whether encampments remain, re-form, or shift to another location. This will give the CoC a more reliable baseline and allow it to measure actual reductions over time.

2A-5. Reducing the Number of First Time Homeless–CoC's Plan.

Describe your CoC's plan to decrease the number of individuals and families becoming homeless for the first time.

(limit 2,500 characters)

NC-504's System Performance Measures show that first-time homelessness increased from 979 people during October 1, 2023–September 30, 2024, to 1,047 during October 1, 2024–September 30, 2025. Guilford County, as HMIS Lead, will monitor this measure and improve data quality so the CoC can identify trends and assess whether prevention efforts are working.

NC-504 has established a prevention workgroup to identify gaps and coordinate solutions for individuals and families at risk of losing housing. The CoC will use its data to inform funding decisions and strengthen referrals to existing resources. TEAM helps tenants apply for rental assistance, communicate with landlords, and negotiate payment plans. Greensboro Housing Coalition provides HUD-certified housing counseling, housing searches, and a housing hotline.

NC-504 will also coordinate with Greensboro's new Tenant-Based Rental Assistance (TBRA) program, which will accept referrals from CoC agencies and faith-based organizations. Its separate commitment to serve people referred from the coordinated entry by-name list will help house people already experiencing homelessness.

NC-504 will provide annual diversion training to help CoC agencies identify safe alternatives to homelessness and connect households with community and faith-based resources. Guilford County will work with partners to review referral and outcome data, then adjust these efforts based on whether fewer people enter homelessness for the first time.

2A-6. Reducing Length of Time Homeless–CoC's Plan.

Describe your CoC's plan to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

NC-504's reported average length of time homeless decreased from 550 to 525 days. To continue that progress, the CoC will focus on identifying people who have been homeless the longest, resolving barriers to placement, and connecting them to available housing.

Street outreach partners meet regularly to coordinate engagement with people experiencing unsheltered homelessness. NC-504 will use coordinated entry case conferencing to review people who have remained on the by-name list for extended periods, identify what is delaying placement, assign follow-up tasks, and pursue available housing options. The CoC is also coordinating with Greensboro's Tenant-Based Rental Assistance program to serve people on the by-name list, with attention to those who have waited the longest.

NC-504 is working with community partners to expand housing options. Oakwood Park recently opened 16 permanent apartments for households transitioning out of homelessness; Greensboro Urban Ministry refers residents and provides case management. The Interfaith Affordable Housing Initiative and Partnership Homes are developing six affordable townhomes for households that have experienced homelessness. Greensboro and High Point are also pursuing additional affordable housing development. As units become available, NC-504 will use coordinated entry to connect eligible households with openings and help them exit homelessness sooner.

Guilford County will monitor length-of-time data and housing placements to assess whether these efforts are reducing the time individuals and families remain homeless.

2A-7.	**Successful Permanent Housing Placement–Exits to Unsubsidized Housing.**	

Based on HMIS data, what percent of program participants exited from TH/RRH/PSH collectively to unsubsidized housing?	32.00%

Describe how you calculated the data for this response.

(limit 2,500 characters)

The HMIS Lead ran Annual Performance Reports (APRs) in HMIS for NC-504's transitional housing (TH), rapid rehousing (RRH), and permanent supportive housing (PSH) reporting groups for the most recent federal reporting period. For each reporting group, the HMIS Lead used APR Question 23c to total exits to rental housing without an ongoing rental subsidy and exits to housing without an ongoing housing subsidy. The HMIS Lead then combined those totals across the three reporting groups.

To calculate the percentage, the HMIS Lead divided the combined number of exits to housing without an ongoing subsidy by the combined number of exits reported for the TH, RRH, and PSH groups.

2A-8.	Housing Inventory Count (HIC) and Point-in-Time (PIT) Count Date.	

	Enter the date your CoC conducted its 2026 Housing Inventory Count (HIC) and Point-in-Time (PIT) count.	01/28/2026

2A-8a.	HIC and PIT Count Data–HDX 2.0 Submission Date.	

	Did your CoC submit its 2026 Housing Inventory Count (HIC) and Point-in-Time (PIT) count data in HDX 2.0 by April 30, 2026, 8:00 p.m. EDT?	Yes

2A-8b.	Longitudinal System Analysis (LSA) Data–HDX 2.0 Submission Date.	
	You must upload your CoC's FY 2026 HDX Competition Report to the 4A. Attachments Screen.	

	Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 16, 2026, 11:59 p.m. EST?	Yes

2A-8c.	System Performance Measures (SPM) Data–HDX 2.0 Submission Date.	

	Did your CoC submit its FY 2025 System Performance Measures data in HDX 2.0 by March 4, 2026, 8:00 p.m. EDT?	Yes

2A-9.	HMIS and Comparable Database Participation—Bed Coverage Rate.	

Using the FY 2026 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds	Adjusted Total Year-Round, Current VSP Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
1. Emergency Shelter (ES) beds	345	0	228	66.09%
2. Safe Haven (SH) beds	9	0	9	100.00%
3. Transitional Housing (TH) beds	73	0	73	100.00%
4. Rapid Re-Housing (RRH) beds	89	0	89	100.00%
5. Permanent Supportive Housing (PSH) beds	692	0	205	29.62%
6. Other Permanent Housing (OPH) beds	0	0	0	0.00%

2A-9a.	Partial Credit for Bed Coverage Rates of 84.99 Percent or Lower for Any Project Type in Question 2A-9.	

	For each project type with a bed coverage rate that is 84.99 percent or lower in question 2A-9, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type, and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

NC-504 identified an error in its PSH bed coverage calculation: FUP and EHV beds were included in the PSH inventory used for this question. Removing those 163 beds leaves 529 PSH beds and a corrected coverage rate of 38.8%. Within the next 12 months, HMIS Lead will review PSH project setup and bed inventory in HMIS, reconcile them with the HIC, and identify each PSH provider whose beds are not represented in HMIS. The HMIS Lead and HMIS Committee will contact those providers, identify barriers to participation, and provide the agreements, access, and training needed to bring their eligible beds into HMIS. They will review coverage as projects are added and continue recruiting providers until PSH coverage reaches at least 85%.

NC-504 will take the same provider-by-provider approach to emergency shelter coverage. The HMIS Lead has already contacted a large family shelter about bringing its 55 beds into HMIS. Based on current estimates, that would raise emergency shelter coverage to approximately 82%. The HMIS Lead will work with the shelter to complete participation requirements, configure its project, train staff, and verify that its beds and client records are reported accurately. NC-504 will then identify and recruit enough additional nonparticipating emergency shelter beds to reach at least 85%. The HMIS Lead will review the coverage rate after each project begins reporting and address any remaining gaps with the HMIS Committee and shelters.

3A. Policy Initiatives

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- Frequently Asked Questions

3A-1.	**Supporting Activities within an Opportunity Zone.**	
	You must upload the HUD-2996 Certification for Opportunity Zone Preference Points attachment to the 4A. Attachments Screen.	

1.	**Will the proposed activities/projects occur within Opportunity Zone Census Tracts?**	Yes
2.	**Do you expect to use at least 50% of the proposed activities/projects in Opportunity Zones Census Tracts?**	Yes

3A-2	**Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.**

Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? No

4A. Attachments Screen For All Application Questions

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4.	Attachments must match the questions they are associated with.
5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
6.	If you cannot read the attachment, it is likely we cannot read it either.
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
	. We must be able to read everything you want us to consider in any attachment.
7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8.	Only use the 'Other' attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
01. 1C-1. List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment	Yes	1C-1. List of TH/...	09/28/2026
02. 1C-1f. List of CoC Program Projects and Number of Units that require Substance Abuse Treatment	Yes	1C-1f. List of Co...	09/28/2026
03. 1C-3. Language from Project Supportive Service Agreements	Yes	1C-3. Language fr...	09/28/2026
04. 1C-10. Evidence of Coordination and Non-Interference with Local Efforts to Advance Public Safety	Yes	1C-10. Evidence o...	09/28/2026
05. 1D-1. Local Competition Scoring Tool	Yes	1D-1. Local Compe...	09/28/2026

06. 1D-2c. Local Competition Selection Results	Yes	1D-2c. Local Comp...	09/28/2026
07. 2A-8b. FY 2026 HDX Competition Report	Yes	2A-8b. FY 2026 HD...	09/28/2026
08. 3A-1. HUD-2996 Certification for Opportunity Zone Preference Points	No	3A-1. HUD-2996 C...	09/29/2026
09. 3A-2a. Project List for Other Federal Statutes	No		
10. 3A-DP. Your CoC's Policy or Statement to Advance Recovery	No	A-DP. NC-504 Poli...	09/28/2026
11. Other	No		

Attachment Details

Document Description: 1C-1. List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment

Attachment Details

Document Description: 1C-1f. List of CoC Program Projects and Number of Units that require Substance Abuse Treatment

Attachment Details

Document Description: 1C-3. Language from Project Supportive Service Agreements Sample

Attachment Details

Document Description: 1C-10. Evidence of Coordination and Non-Interference with Local Efforts to Advance Public Safety

Attachment Details

Document Description: 1D-1. Local Competition Scoring Tool

Attachment Details

Document Description: 1D-2c. Local Competition Selection Results

Attachment Details

Document Description: 2A-8b. FY 2026 HDX Competition Report

Attachment Details

Document Description: 3A-1. HUD-2996 Certification for Opportunity Zone Preference Points

Attachment Details

Document Description:

Attachment Details

Document Description: A-DP. NC-504 Policy to Advance Recovery

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/24/2026
1B. Coordination and Engagement–Accountable Structure and Participation	09/29/2026
1C. Coordination and Engagement	09/29/2026
1D. Project Review/Ranking	09/29/2026
2A. HMIS Implementation	09/29/2026
3A. Policy Initiatives	09/28/2026
4A. Attachments Screen	09/29/2026
Submission Summary	No Input Required

NC-504

List of TH/RR/PSH Projects and Treatment Providers On-Site Substance Use Treatment

Agency	Project Name	Project Type
Youth Focus	HEARTH: Hope, Empowerment and Resilience through Housing	Joint TH-PH-RRH
Housing Authority of High Point	Permanent Supportive Housing III 2026	PSH
The Servant Center	Fast Track	RRH
Salvation Army GSO	SAGSO HOME	PSH
Greensboro Housing Authority	Housing Opportunities	PSH
The Servant Center	Glenwood Housing II	PSH
Greensboro Housing Authority	Sheltering the Homeless	PSH
Salvation Army GSO	SAGSO RRH	RRH
Family Service of the Piedmont	Family Service of the Piedmont Victims Rapid Re-Housing	RRH
Family Service of the Piedmont	Family Service of the Piedmont DV Bonus Transitional Housing	TH (new)
The Servant Center	Medical Respite	TH (new)
Youth Focus	My Sister Susan's House	TH (new)
Beyond Your Ordinary	Beyond Your Ordinary Pathways Home – Transitional Housing	TH (new)

NC-504

List of TH/RR/PSH Projects and Treatment Providers On-Site Substance Use Treatment

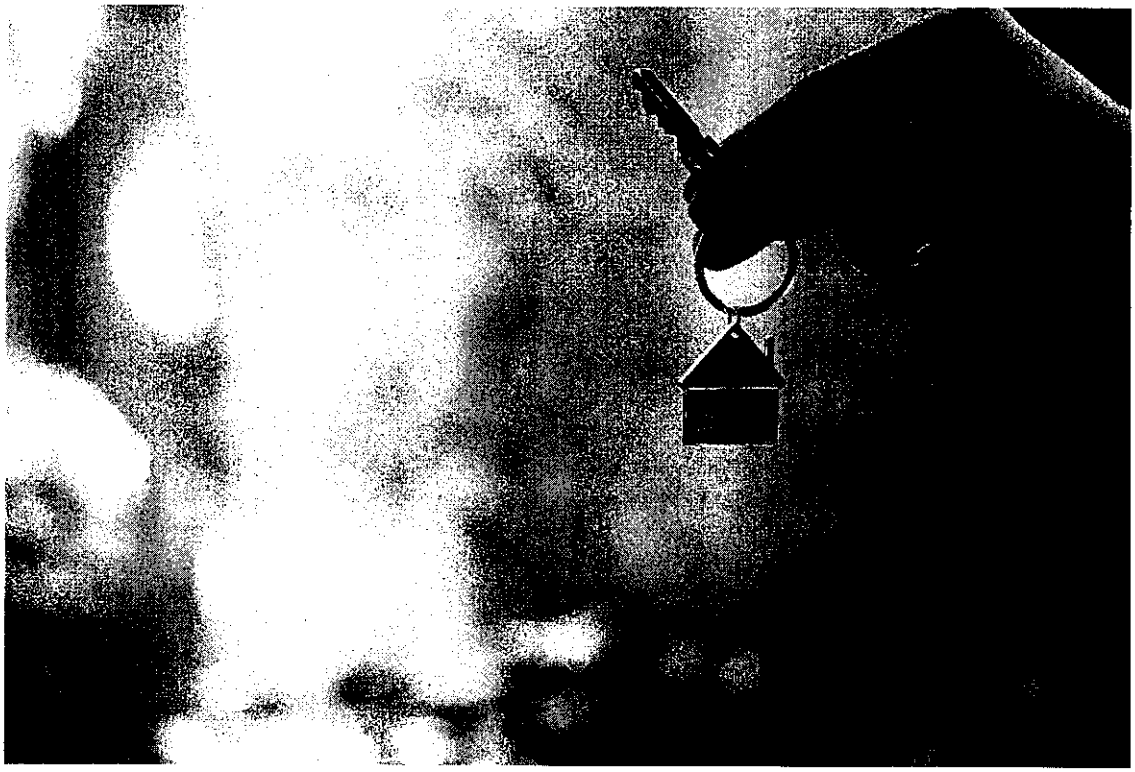
Treatment On-Site	Provider	Frequency
yes, onsite	applicant	as needed
no, outpatient	non-partner	as needed
yes, onsite	partner	as needed
no, outpatient	non-partner	as needed
no, outpatient	applicant	as needed
yes, onsite	partner	as needed
no, outpatient	applicant	as needed
no, outpatient	partner	as needed
yes, onsite	applicant	as needed
no, outpatient	applicant	as needed
no, outpatient	partner	weekly
yes, onsite	applicant	as needed
yes, onsite	applicant	weekly

NC-504

List of CoC Program Projects and Number of Units that Require Substance Abuse Treatment

Agency	Project Name	Project Type	Number of Units that Require Substance Abuse Treatment
Beyond Your Ordinary	Beyond Your Ordinary Pathways Home – Transitional Housing	TH	8

The Salvation Army Greensboro Center of Hope



Rapid Re-housing Program

Participant Handbook

Last Update: February 2026

Table of Contents

1) Rapid Re-housing Program Overview

i) Program Eligibility and Selection

2) Orientation Process & Housing Search & Placement

3) Preparation for Transition

i) Moving Assistance

(a) Inspection

(b) Utility Deposits

(c) Furniture Assistance

(d) Lease Signing

(e) Move Date

4) Case Management Services

5) Financial Assistance

6) Termination of Assistance and Appeal Process

7) Participant Acknowledgement Page

8) Procurement Policy

9) Reasonable Accommodation Policy

Rapid Re-housing Program Overview

The Salvation Army Greensboro Rapid Rehousing Program(SAGSO RRH) is designed to assist homeless households (individuals and families) as they quickly move out of homelessness (Category 1 and 4, as defined by HUD) and into permanent housing through the provision of time-limited housing support and strategies with the ultimate goal of stable housing. This program utilizes the housing first approach with all participants. This approach does not require income, employment, sobriety, or any other pre-condition to housing. SAGSO- RRH uses a combination of housing location and stabilization services combined with financial assistance, if necessary, to assist homeless households (individuals and families) to move as quickly as possible into permanent housing and achieve housing stability.

Services are provided according to HUD's Equal access rule and Gender Identity Final Rules. This program serves all persons regardless of race, ethnicity, religious affiliation, cultural background, justice-involvement, sex, gender identity, etc. This program upholds the dignity and worth of all persons and treats each client and family member with the dignity and respect that all people deserve.

Substance use is a barrier that many clients who enter this program are living with and a client or family will not be made to stop using a substance prior to receiving assistance with the program. In addition, case managers will engage in non-judgmental communication with the clients to provide education regarding harm reduction, options to treatment if desired, and connection to resources in the community that provide additional harm-reduction services.

What is Rapid Re-housing?

Rapid Re-housing is an intervention, informed by a Housing First approach that is a critical part of a community's effective homeless crisis response system.

Rapid Re-housing rapidly connects families and individuals experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.

Rapid Re-housing programs help families and individuals living on the streets or in emergency shelters solve the practical and immediate challenges to obtaining permanent housing while reducing the amount of time they experience homelessness, avoiding a near-term return to homelessness, and linking to community resources that enable them to achieve housing stability in the long-term.

Rapid Re-housing is an important component of a community's response to homelessness. A fundamental goal of Rapid Re-housing is to reduce the amount of time a person is homeless.

How was I selected for Rapid Re-housing?

Eligibility

SAGSO- RRH eligible participants are literally homeless households. Household annual income cannot exceed 30% of the medial income for the area they are renting in after the first year in the program. The term "homeless", "homeless individual", "homeless person" or "homeless household shall be defined as:

1. a household who lacks a fixed, regular, and adequate nighttime residence; and

2. a household who has a primary nighttime residence that is

   (a) a supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill);

   (b) an institution that provides a temporary residence for individuals intended to be institutionalized; or

   (c) A public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings.

3. Any individual or family who: (i) Is fleeing, or is attempting to flee, domestic violence; (ii) Has no other residence; and (iii) Lacks the resources or support networks to obtain other permanent housing

Please note that this definition complies with HUD's Category 1 and 4definition of homelessness.

SAGSO- RRH is targeted to serve literally homeless families with children and adult-only households. SAGSO RRH receive appropriate referrals that coincide with VI-SPDAT assessment scores. The rapid re-housing score range is 4-7.

During your time with your referring agency, you completed an assessment called a VI-SPDAT. This community wide is used to screen for barriers that households may encounter throughout their experience with homelessness.

Based on your responses, a score was generated that pre-qualified you for the Rapid Re-housing program. Your score was submitted to our Community Wide Coordinated Assessment waiting list.

Upon SA Greensboro having openings in our program, you were selected to work with us on your journey to permanent housing and self- sufficiency! Congratulations!

Orientation Overview

What is Orientation?

Orientation will be your first interaction with the Rapid Rehousing team. During this meeting you will be introduced to our case manager.

Please Note: Participants contacted to be a part of our program will have 45 business days to respond to our initial contact. If no contact is received by the 45th day, the participant will be placed back on the housing waitlist.

Intake Packet

During orientation, you will be completing various Release of Information's (ROIs), Demographic Overviews, and a Housing History Overview. The purpose of these items are to best assess your housing barriers and needs.

All documents will be explained thoroughly throughout your orientation meeting.

Note: As it relates to ROIs, please speak with your case manager if you do not wish to share your information with our partnering agencies excluding the Department of Housing and Urban Development and Greensboro Housing Coalition.

Items Needed

During orientation, you will need the items below. The items are **not required** to assist you with the program; rather they are frequently requested items from your potential property owners.

If you do not have copies of the items below, our Case manager will work with you in connecting to resources that can help retrieve the requested items.

- Driver's License or IDs for all Adults in the home
- Social Security Numbers for all household members (cards if they can be provided)
- Birth Certificates for all household members (uncertified copies are acceptable)
- Verification of homelessness (this document should be on letterhead and provided from your referring agency)
- Verification of Income (30 days)
    a) You are not required to have income to receive assistance, however; income is assessed to determine tenancy payment portions.

Housing Search & Placement

Housing Search Process

Within seven business days from the completion of your orientation, our Case manager will meet with you to discuss how many bedrooms your household qualifies for and the maximum rental assistance you qualify for. From this meeting you will have **90 days** to be approved for housing. If your household is not approved for a unit in the approved timeframe, you will be placed back on the Community Wide Coordinated Assessment Waiting list.

Our Case manager will provide you with housing leads in your rental range, and can transport you to housing units when available, but it is ultimately your responsibility to ensure you are approved for a unit in the requested time frame.

Until you are approved for a housing unit, you will meet with the Case manager weekly.

Note: The program will cover up the fees for three rental assistance applications.

Preparation for Transition

Inspections

Note: Once you have been approved for a unit, you will meet with the Case manager bi-weekly.

After approval of a unit, our Case manager will schedule your unit for inspection. Inspections are required before household can move into the unit. Our inspections are completed by the Greensboro Housing Coalition and follow a federal standard to check to ensure your home is safe and habitable.

Utility Deposits

Once we have received notification that your inspection has passed, our Case manager will meet with you to assist in the setup of your required utilities.

Our program will cover your deposits, unless otherwise stated.

Furniture Assistance

Before we can allow households to transition into their units, we must have a furniture plan. A furniture plan states that all participants of the household must have a bed before the unit can be occupied.

Household have two options for a furniture plan: they can purchase their own beds (air mattresses are accepted) or they can utilize the furniture referral from our agency.

This referral costs $35.00 and is the responsibility of the participant.

Our agency collaborates with the Barnabas network for Furniture assistance. For more information on the Barnabas Network, please visit https://www.thebarnabasnetwork.org/.

If a participant has worked with Barnabas before, then a referral will be made to the Salvation Army thrift store for assistance with beds only.

The Salvation Army will coordinate the date for the furniture pickup and schedule a moving truck to retrieve the items.

Note: The Salvation Army will only provide moving assistance from the Barnabas Network to your new home. We no longer provide assistance to transport items from storage units.

Additional Households Members

The only participants that can be added to your household count are children that you receive custody paperwork for.

Any other members cannot be added to the home unless approved by our management team.

Lease Signing

Your lease-signing day will be scheduled for the day before your furniture appointment, if applicable.

Note: most lease signings take about 1-2 hours depending on the property management company.

At your lease signing, you will also sign a document that details our commitment to assisting your financially and your tenancy payment form if any.

Move Day

On Move Day, we will pick up your furniture items and transport you to your home. At this time, you will also receive a food box with non-perishable items and frozen foods, if needed.

Case Management Services

Within seven days of transitioning into housing, our Case manager will meet with you to create your housing plan. Your housing plan will be used to evaluate your case progression in our program.

You will meet with our Case Manager bi-weekly to provide case updates and our Case manager monthly for a home visit.

Throughout your case management process, you case manager will ask you to provide:

- Case Progress Updates
- Copies of income verification
- Verification of Job Search (if applicable)

During your monthly home visits, our Case manager will be checking for the following:

- Cleanliness of the home
- Verification of Daily Living Activities
- Verification of Food and Nutrition
- Any concerns that need to be communicated to the landlord

Note: Failure to participate in supportive services will **not** bar you from continued participation in the program.

Financial Assistance Services

Rent Payment Policy

It is the goal of the Program that participants will ultimately be responsible for their full rent and utilities. The Program recognizes that many participants do not have the ability

to pay their full rent and utilities at program admission. The Program may provide financial assistance to program participants while the following occurs:

- Participant secures income as part of their Person Centered Plan with supportive services.
  (Including SSI / SSDI, and/or employment, and other sources of income.)
- Participant contributes to their monthly rent, starting at lease signing.
  (Monthly rent contributions will be determined by the Honest Monthly Budget and Rent Calculation document.

Participant / Household contributions to rent and utilities:

- With income: If a household has income, participants will be required to make a monthly tenant rent payment and their utility payments.
  Participant / Household is responsible for monthly utility payments.

As participant income changes over time, monthly rent contributions will be adjusted based on the updated information from the Rent Calculation and Utility Allowance.

Rent payment procedures:

Participant rent contributions may increase throughout duration of program as the participant works toward fully paying rent and utilities without the program assistance.

Utility Payments

Clients with income: Clients with income are required to pay a portion of their utilities as determined by the Rent Portion Calculation form (informed by the Utility Allowance form).

Case managers will inform you of your utility contribution amount 30 days prior to you having to make your first payment towards utilities. It is your responsibility to provide up-to-date utility bills to your case manager. Failure by a client to provide these bills to the case manager within 48 hours of receipt or the bill populating each month will result in that bill becoming the responsibility of the client.

If you fail to provide your utility bills to your case manager over a period of time and a balance accrues on the account(s), you forfeit you eligibility for utility assistance and are responsible for getting the bill up-to-date for payments to resume.

Termination of Assistance

As an agency, the Salvation Army Greensboro has a standard termination policy listed below:

The Salvation Army maintains guidelines, rules and policies that govern all of its programs. Upon admission to any Salvation Army program, Participants are made aware of the guidelines, rules and policies that govern that particular program. As part of the intake procedure, Participants are given the opportunity to ask questions about any guideline, rule or policy which they do not understand. The intake staff member will explain and clarify those guidelines, rules or policies. The Participant is required to sign an acknowledgment that he/she has been made aware of the guidelines, rules and policies, and understands, to the best of his/her ability, all parts.

Any infraction of the guidelines, rules or policies may result in a termination of assistance, with or without, notice. Certain violations will result in immediate termination of assistance. Regardless of the program-specific guidelines, rules or policies, the following violations (in addition to any other program-specific violations) will result in immediate termination:

1. Possession of a weapon on Salvation Army property.
2. Possession of alcohol or illegal drugs on Salvation Army property.
3. Inciting violence of any kind on Salvation Army property.
4. Communication of threats towards Salvation Army staff.

The Rapid Re-housing program also has a termination policy:

Criteria for Program Termination:

Criteria for Program Termination:

Participants may be terminated from the program prior to successful program completion in the following circumstances.

- At any re-examination the participant's household income is greater than the published income limit for the program (for a RRH program, re-examinations happen after the first year for eligibility).
- If the program participant is assigned to pay a portion of their rent and/or utilities and they do not make those payments.
- If the program participant is evicted from the assisted unit.
- If the tenant moves out of the assisted unit.
- If the program participant provides false information or commits any fraud in connection with the program.
- If program participant is in jail for 90 days or more.
- If program participant makes a choice of not participating in the program any longer.
- If program participant is deceased.
- If program participant moves to a permanent voucher or income-based housing unit.
- If the participant communicates threats to staff members.
- If the participant fails to maintain contact with case manager for 90 days.
- If the participant fails to sign any required documentation (RAA, updated lease, FMR, Participant Handbook, Check requests) within 7 days of CM making them aware of the need for signatures to maintain compliance.
- If the participant engages in verbally abusive or disruptive behavior toward staff. This includes, but is not limited to, yelling, using profanity directed at staff, or calling a Case Manager or other staff member derogatory or inappropriate names.

Termination process and appeal process:

1. Participant and landlord will be mailed a written notice to the program participant containing a clear statement of the reasons for termination.
2. The participant will have 7 business days to contact the Case Management team via email **(Leroy.Wilson@uss.salvationarmy.org)** to request a hearing with the management team to discuss their termination.
3. Once the hearing is complete, a prompt written notice of the final decision will be mailed to the program participant.

Please Note: Termination of assistance does not bar a participant and their family from receiving assistance at a later time.

Damage to Property

Participants are expected to uphold their leases and maintain their units within the guidelines of their lease. Damage to rental property will negatively impact the participant's credit and rental history.

In the event that a participant has damage to their property:

1. An immediate case conference will be held with the participant and the Program support staff.
2. The Program may assist with property damage fees as private funds allow. The amount paid by the Program must not exceed one-month's rent and is a one-time cost per program participant.
3. Any remaining balance will be the responsibility of the Program participants.

Pets

Pet deposits are the responsibility of participants. Therapeutic pet deposits are also the responsibility of the participants. If participant is unable to pay for the deposit of a trained

and certified therapeutic pet, financial assistance may be given on a case-by-case basis. Damages caused by any pet will fall under the Damage to Property Policy.

Relocation

Participants are expected to abide by lease terms.

1. If participant wants to break the lease, financial support will be given on a case-by-case basis based on health and safety concerns.
2. To move at end of a lease, participants are expected to communicate with case manager no less than 90 days before end of lease date to discuss housing plan. If relocation is requested, the amount of moving costs provided will be determined on a case-by-case basis.

Eviction

Eviction: The legal process by which a lease is terminated by the landlord.

Consequences of eviction:

- Can result in homelessness
- Tenant is responsible for all fees associated with eviction process
- Negatively impacts participant's credit score
- Negatively impacts participant's rental history
- Negatively impacts participant's ability to be approved for future housing and rental properties
- Being evicted from housing can result in the participant(s) being terminated from the Program.
- In turn, being terminated from the Program, participation may not immediately result in eviction.

Participants' Responsibilities at Relocation or Eviction

All participants in the Program are the leaseholders and the responsibility to uphold the lease is between the landlord / property manager and the tenant.

This includes the responsibility to clean the unit and restore it to move-in condition. Participant and the Program support staff will complete an apartment walk-through to assist participant with identifying any areas to remedy prior to move out.

Participants' Responsibilities at Relocation or Eviction Continued

Participant is responsible also for the following:

- Return apartment keys to landlord
- Return mailbox keys to landlord
- Disconnect utilities with utilities companies
- Participant is expected to work with support staff to have furniture transported to another location or to donate the participant's furnishings back to the Barnabas Network.

VAWA Policy

Housing assistance will be provided without discrimination based on an individual's experience with domestic violence, dating violence, sexual assault, or stalking. Victims will not be denied housing or assistance, nor will they be evicted solely for being a survivor of these crimes.

Information related to an individual's experience with domestic violence or other crimes covered by VAWA will be kept confidential. Disclosure will only occur with the individual's consent or as required by law.

No Denial of Assistance: A survivor of domestic violence or related crimes will not be denied housing assistance or admission due to their status as a victim.

Emergency Transfers: Victims may request an emergency transfer to a different unit if they are at risk or fear further harm.

This policy ensures that individuals are protected from housing discrimination related to their status as victims of domestic violence, dating violence, sexual assault, or stalking, while prioritizing their safety and confidentiality.

Participants' Grievance Process

The Program has an objective and responsive grievance process for participants to register and redress concerns they may have regarding program services and staff.

Steps to the participant grievance process:

1. Participant attempts to resolve grievance directly with staff person. If participant is dissatisfied with results, they may enact the following steps:
2. Participant submits a grievance form, obtained from the Program staff. Grievance forms can be submitted to any program staff and will be delivered to the Program Supervisor.
3. The program supervisor prepares a written response to the participant's grievance within 10 business days of receiving it.
4. If participant is dissatisfied with the program Supervisor's response to the grievance, s/he may submit an additional grievance, which will be reviewed by the Program Management Team.
5. The Program Management Team will prepare a written response to participant's grievance within 10 days of receiving it.

The Salvation Army Greensboro Center of Hope
Rapid Re-housing Program Participant
Handbook Agreement Form
2026-2027

I, _____ have read The Salvation Army Greensboro Social Service's 2026-2027 Rapid Re-housing Program Manual.

_____ I **will** abide by the policy as long as I work with the Center of Hope.

_____I **will not** abide by the policy as long as I work with the Center of Hope.

_____ _____

Head of Household's Signature **Date**

_____ _____

Other Adult's Signature **Date**

_____ _____

Housing Navigator's Signature **Date**

_____ By initialing in this box, I agree that I was given a copy of the Rapid Re-housing Program Manual for the Salvation Army Greensboro Center of Hope.

The Salvation Army
Greensboro Center of Hope



Permanent Supportive Housing Program
Participant Handbook

Last Update: May 2026

Table of Contents

1) Permanent Supportive Housing Program Overview

i) Program Eligibility and Selection

2) Orientation Process & Housing Search & Placement

3) Preparation for Transition

i) Moving Assistance

(a) Inspection

(b) Utility Deposits

(c) Furniture Assistance

(d) Lease Signing

(e) Move Date

4) Case Management Services

5) Financial Assistance

6) Termination of Assistance and Appeal Process

7) Participant Acknowledgement Page

8) Procurement Policy

9) Reasonable Accommodation Policy

Permanent Supportive Housing Program Overview

This program utilizes the housing first approach with all participants. This approach does not require income, employment, sobriety, or any other pre-condition to housing. SAGSO- PSH uses a combination of housing location and stabilization services combined with financial assistance, if necessary, to assist chronically homeless households (individuals and families) to move as quickly as possible into permanent housing and achieve housing stability.

Services are provided according to HUD's Equal access rule and Gender Identity Final Rules. This program serves all persons regardless of race, ethnicity, religious affiliation, cultural background, justice-involvement, sex, gender identity, etc. This program upholds the dignity and worth of all persons and treats each client and family member with the dignity and respect that all people deserve.

Substance use is a barrier that many clients who enter this program are living with and a client or family will not be made to stop using a substance prior to receiving assistance with the program. In addition, case managers will engage in non-judgmental communication with the clients to provide education regarding harm reduction, options to treatment if desired, and connection to resources in the community that provide additional harm-reduction services.

What is Permanent Supportive Housing?

Permanent Supportive Housing is an intervention, informed by a Housing First approach that is a critical part of a community's effective homeless crisis response system.

Permanent Supportive Housing connects families and individuals experiencing chronic homelessness to permanent housing through longer-termed financial assistance and case management services that focus on connecting the participant(s) with community services that will support and enable self-sufficiency.

Permanent Supportive Housing programs help families and individuals living on the streets or in emergency shelters that have been homeless for at least a year within the last three years and have a disability to solve the practical and immediate challenges to obtaining permanent housing while reducing the amount of time they experience homelessness.

How was I selected for Permanent Supportive Housing?

Eligibility

SAGSO PSH eligible participants are literally homeless households. Household annual income cannot exceed 30% of the median income for the area they are renting in after one year of program participation. The term "homeless", "homeless individual", "homeless person" or "homeless household shall be defined as:

1. a household who lacks a fixed, regular, and adequate nighttime residence; and
2. a household who has a primary nighttime residence that is
   (a) a supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill);
   (b) an institution that provides a temporary residence for individuals intended to be institutionalized; or
   (c) A public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings.
3. Any individual or family who: (i) Is fleeing, or is attempting to flee, domestic violence; (ii) Has no other residence; and (iii) Lacks the resources or support networks to obtain other permanent housing

Please note that this definition complies with HUD's Category 1 and 4definition of homelessness.

Participants must be experiencing Chronic Homelessness as defined by HUD:

- HUD has defined Chronic Homelessness as an individual or family with a disabling condition who has been continuously homeless for a year or more or has had at least four episodes of homelessness in the past three years.

SAGSO PSH receives appropriate referrals that coincide with VI-SPDAT assessment scores. The Permanent Supportive Housing score range is 8 or more.

During your time with your referring agency, you completed an assessment called a VI-SPDAT. This community wide is used to screen for barriers that households may encounter throughout their experience with homelessness.

Based on your responses, a score was generated that pre-qualified you for the Permanent Supportive Housing program. Your score was submitted to our Community Wide Coordinated Assessment waiting list.

Upon SA Greensboro having openings in our program, you were selected to work with us on your journey to permanent housing and self- sufficiency! Congratulations!

Orientation Overview

What is Orientation?

Orientation will be your first interaction with the SAGSO PSH team member. During this meeting you will be introduced to our case manager.

Please Note: Participants contacted to be a part of our program will have 45 days to respond to our initial contact. If no contact is received by the 45th day, the participant will be placed back on the housing waitlist.

Intake Packet

During orientation, you will be completing various Release of Information's (ROIs), Demographic Overviews, and a Housing History Overview. The purpose of these items are to best assess your housing barriers and needs.

All documents will be explained thoroughly throughout your orientation meeting.

Note: As it relates to ROIs, please speak with your case manager if you do not wish to share your information with our partnering agencies excluding the Department of Housing and Urban Development and Greensboro Housing Coalition.

Items Needed

During orientation, you will need the items below. The items are **not required** to assist you with the program; rather they are frequently requested items from your potential property owners.

If you do not have copies of the items below, our Case manager will work with you in connecting to resources that can help retrieve the requested items.

- Driver's License or IDs for all Adults in the home
- Social Security Numbers for all household members (cards if they can be provided)
- Birth Certificates for all household members (uncertified copies are acceptable)
- Verification of homelessness (this document should be on letterhead and provided from your referring agency)
- Verification of Income (30 days)
    a) You are not required to have income to receive assistance, however; income is assessed to determine tenancy payment portions.

Please note: You **must** provide proof of a disability within the first 30 days of program entrance in order to continue to participate in the SAGSO PSH program. Proof can be provided via the Certification of Disability form or a SSI or SSDI letter that clearly states that you have a disabling condition.

Housing Search & Placement

Housing Search Process

Within seven business days from the completion of your orientation, our Case manager will meet with you to discuss how many bedrooms your household qualifies for and the maximum rental assistance you qualify for. From this meeting you will have **90 days** to be

approved for housing. If your household is not approved for a unit in the approved timeframe, you will be placed back on the Community Wide Coordinated Assessment Waiting list.

Our Case manager will provide you with housing leads in your rental range, and can transport you to housing units when available, but it is ultimately your responsibility to ensure you are approved for a unit in the requested time frame.

Until you are approved for a housing unit, you will meet with the Case manager weekly.

Note: The program will cover up the fees for three rental assistance applications.

Note: The program allows you to be denied for three units before you are placed back on the Coordinated Assessment Waiting List.

Preparation for Transition

Inspections

Note: Once you have been approved for a unit, you will meet with the Case manager bi-weekly.

After approval of a unit, our Case manager will schedule your unit for inspection. Inspections are required before household can move into the unit. Our inspections are completed by the Greensboro Housing Coalition and follow a federal standard to check to ensure your home is safe and habitable.

Utility Deposits

Once we have received notification that your inspection has passed, our Case manager will meet with you to assist in the setup of your required utilities.

Our program will cover your deposits, unless otherwise stated.

Furniture Assistance

Before we can allow households to transition into their units, we must have a furniture plan. A furniture plan states that all participants of the household must have a bed before the unit can be occupied.

Household have two options for a furniture plan: they can purchase their own beds (air mattresses are accepted) or they can utilize the furniture referral from our agency.

This referral costs $35.00 and is the responsibility of the participant.

Our agency collaborates with the Barnabas network for Furniture assistance. For more information on the Barnabas Network, please visit https://www.thebarnabasnetwork.org/.

If a participant has worked with Barnabas before, then a referral will be made to the Salvation Army thrift store for assistance with beds only.

The Salvation Army will coordinate the date for the furniture pickup and schedule a moving truck to retrieve the items.

Note: The Salvation Army will only provide moving assistance from the Barnabas Network to your new home. We no longer provide assistance to transport items from storage units.

Additional Households Members

The only participants that can be added to your household count are children that you receive custody paperwork for.

Any other members cannot be added to the home unless approved by our management team.

Lease Signing

Your lease-signing day will be scheduled for the day before your furniture appointment, if applicable.

Note: most lease signings take about 1-2 hours depending on the property management company.

At your lease signing, you will also sign a document that details our commitment to assisting your financially and your tenancy payment form if any.

Move Day

On Move Day, we will pick up your furniture items and transport you to your home. At this time, you will also receive a food box with non-perishable items and frozen foods, if needed.

Case Management Services

Within seven days of transitioning into housing, our Case manager will meet with you to create your housing plan. Your housing plan will be used to evaluate your case progression in our program.

You will meet with our Case Manager bi-weekly to provide case updates and our Case manager monthly for a home visit.

Throughout your case management process, you case manager will ask you to provide:

- Case Progress Updates
- Copies of income verification
- Verification of Job Search (if applicable)

During your monthly home visits, our Case manager will be checking for the following:

- Cleanliness of the home
- Verification of Daily Living Activities
- Verification of Food and Nutrition
- Any concerns that need to be communicated to the landlord

Financial Assistance Services

Rent Payment Policy

It is the goal of the Program that participants will ultimately be responsible for their full rent and utilities. The Program recognizes that many participants do not have the ability to pay their full rent and utilities at program admission. The Program may provide financial assistance to program participants while the following occurs:

- Participant secures income as part of their Person Centered Plan with supportive services.
  (Including SSI / SSDI, and/or employment, and other sources of income.)
- Participant contributes to their monthly rent, starting at lease signing.
  (Monthly rent contributions will be determined by the Honest Monthly Budget and Rent Calculation document.

Participant / Household contributions to rent and utilities:

- With income: If a household has income, participants will be required to make a monthly tenant rent payment and their utility payments. Participant / Household is responsible for monthly utility payments.

As participant income changes over time, monthly rent contributions will be adjusted based on the updated information from the Rent Calculation and Utility Allowance.

Rent payment procedures:

- Participant rent contributions may increase throughout duration of program as the participant works toward fully paying rent and utilities without the program assistance.

Utility Payments

Clients with income: Clients with income are required to pay a portion of their utilities as determined by the Rent Portion Calculation form (informed by the Utility Allowance form).

Case managers will inform you of your utility contribution amount 30 days prior to you having to make your first payment towards utilities. It is your responsibility to provide up-to-date utility bills to your case manager. Failure by a client to provide these bills to the case manager within 48 hours of receipt or the bill populating each month will result in that bill becoming the responsibility of the client.

If you fail to provide your utility bills to your case manager over a period of time and a balance accrues on the account(s), you forfeit you eligibility for utility

assistance and are responsible for getting the bill up-to-date for payments to resume.

Termination of Assistance

As an agency, the Salvation Army Greensboro has a standard termination policy listed below:

The Salvation Army maintains guidelines, rules and policies that govern all of its programs. Upon admission to any Salvation Army program, Participants are made aware of the guidelines, rules and policies that govern that particular program. As part of the intake procedure, Participants are given the opportunity to ask questions about any guideline, rule or policy which they do not understand. The intake staff member will explain and clarify those guidelines, rules or policies. The Participant is required to sign an acknowledgment that he/she has been made aware of the guidelines, rules and policies, and understands, to the best of his/her ability, all parts.

Any infraction of the guidelines, rules or policies may result in a termination of assistance, with or without, notice. Certain violations will result in immediate termination of assistance. Regardless of the program-specific guidelines, rules or policies, the following violations (in addition to any other program-specific violations) will result in immediate termination:

1. Possession of a weapon on Salvation Army property.
2. Possession of alcohol or illegal drugs on Salvation Army property.
3. Inciting violence of any kind on Salvation Army property.
4. Communication of threats towards Salvation Army staff.

The Permanent Supportive Housing program also has a termination policy:

Criteria for Program Termination:

Criteria for Program Termination:

Participants may be terminated from the program prior to successful program completion in the following circumstances.

- At any re-examination the participant's household income is greater than the published income limit for the program (for a RRH program, re-examinations happen after the first year for eligibility).
- If the program participant is assigned to pay a portion of their rent and/or utilities and they do not make those payments.
- If the program participant is evicted from the assisted unit.
- If the tenant moves out of the assisted unit.
- If the program participant provides false information or commits any fraud in connection with the program.
- If program participant is in jail for 90 days or more.
- If program participant makes a choice of not participating in the program any longer.
- If program participant is deceased.
- If program participant moves to a permanent voucher or income-based housing unit.
- If the participant communicates threats to staff members.
- If the participant fails to maintain contact with case manager for 90 days.
- If the participant fails to sign any required documentation (RAA, updated lease, FMR, Participant Handbook, Check requests) within 7 days of CM making them aware of the need for signatures to maintain compliance.
- If the participant engages in verbally abusive or disruptive behavior toward staff. This includes, but is not limited to, yelling, using profanity directed at staff, or calling a Case Manager or other staff member derogatory or inappropriate names.

Termination process and appeal process:

1. Participant and landlord will be mailed a written notice to the program participant containing a clear statement of the reasons for termination.

2. The participant will have 7 business days to contact the Case Management team via email **Leroy.Wilson@uss.salvationarmy.org)** to request a hearing with the management team to discuss their termination.
3. Once the hearing is complete, a prompt written notice of the final decision will be mailed to the program participant.

Please Note: Termination of assistance does not bar a participant and their family from receiving assistance at a later time.

Damage to Property

Participants are expected to uphold their leases and maintain their units within the guidelines of their lease. Damage to rental property will negatively impact the participant's credit and rental history.

In the event that a participant has damage to their property:

1. An immediate case conference will be held with the participant and the Program support staff.
2. The Program may assist with property damage fees as private funds allow. The amount paid by the Program must not exceed one-month's rent and is a one-time cost per program participant.
3. Any remaining balance will be the responsibility of the Program participants.

Pets

Pet deposits are the responsibility of participants. Therapeutic pet deposits are also the responsibility of the participants. If participant is unable to pay for the deposit of a trained and certified therapeutic pet, financial assistance may be given on a case-by-case basis. Damages caused by any pet will fall under the Damage to Property Policy.

Relocation

Participants are expected to abide by lease terms.

1. If participant wants to break the lease, financial support will be given on a case-by-case basis based on health and safety concerns.

2. To move at end of a lease, participants are expected to communicate with case manager no less than 90 days before end of lease date to discuss housing plan. If relocation is requested, the amount of moving costs provided will be determined on a case-by-case basis.

VAWA Policy

Housing assistance will be provided without discrimination based on an individual's experience with domestic violence, dating violence, sexual assault, or stalking. Victims will not be denied housing or assistance, nor will they be evicted solely for being a survivor of these crimes.

Information related to an individual's experience with domestic violence or other crimes covered by VAWA will be kept confidential. Disclosure will only occur with the individual's consent or as required by law.

No Denial of Assistance: A survivor of domestic violence or related crimes will not be denied housing assistance or admission due to their status as a victim.

Emergency Transfers: Victims may request an emergency transfer to a different unit if they are at risk or fear further harm.

This policy ensures that individuals are protected from housing discrimination related to their status as victims of domestic violence, dating violence, sexual assault, or stalking, while prioritizing their safety and confidentiality.

Eviction

Eviction: The legal process by which a lease is terminated by the landlord.

Consequences of eviction:

- Can result in homelessness
- Tenant is responsible for all fees associated with eviction process
- Negatively impacts participant's credit score

- Negatively impacts participant's rental history
- Negatively impacts participant's ability to be approved for future housing and rental properties
- Being evicted from housing will result in the participant(s) being terminated from the Program.
- In turn, being terminated from the Program, participation may not immediately result in eviction.

Participants' Responsibilities at Relocation or Eviction

All participants in the Program are the leaseholders and the responsibility to uphold the lease is between the landlord / property manager and the tenant.

This includes the responsibility to clean the unit and restore it to move-in condition. Participant and the Program support staff will complete an apartment walk-through to assist participant with identifying any areas to remedy prior to move out.

Participants' Responsibilities at Relocation or Eviction Continued

Participant is responsible also for the following:

- Return apartment keys to landlord
- Return mailbox keys to landlord
- Disconnect utilities with utilities companies
- Participant is expected to work with support staff to have furniture transported to another location or to donate the participant's furnishings back to the Barnabas Network.

Participants' Grievance Process

The Program has an objective and responsive grievance process for participants to register and redress concerns they may have regarding program services and staff.

Steps to the participant grievance process:

1. Participant attempts to resolve grievance directly with staff person. If participant is dissatisfied with results, they may enact the following steps:
2. Participant submits a grievance form, obtained from the Program staff. Grievance forms can be submitted to any program staff and will be delivered to the Program Supervisor.
3. The program supervisor prepares a written response to the participant's grievance within 10 business days of receiving it.
4. If participant is dissatisfied with the program Supervisor's response to the grievance, s/he may submit an additional grievance, which will be reviewed by the Program Management Team.
5. The Program Management Team will prepare a written response to participant's grievance within 10 days of receiving it.

The Salvation Army Greensboro Center of Hope
Permanent Supportive Housing Program Participant Handbook Agreement Form
2026-2027

I, _____ have read The Salvation Army Greensboro Social Service's 2026-2027 Permanent Supportive Housing Program Manual.

_____ I **will** abide by the policy as long as I work with the Center of Hope.

_____I **will not** abide by the policy as long as I work with the Center of Hope.

_____ _____

Head of Household's Signature **Date**

_____ _____

Other Adult's Signature **Date**

_____ _____

Case Manager's Signature **Date**

_____ By initialing in this box, I agree that I was given a copy of the Permanent Supportive Housing Program Manual for the Salvation Army Greensboro Center of

YOUTH FOCUS

HEARTH RAPID REHOUSING
405 Parkway Suite A | Greensboro, NC 27401
www.youthfocus.org
336.274.5909

Record#: _____ *Date:* _____

LEASE AND VOLUNTARY ADMISSIONS AGREEMENT

I _____ voluntarily consent to enter the HEARTH Rapid Rehousing Program operated by Youth Focus, Inc. I understand that placement in this program is **completely voluntary.** The following conditions are understood and agreed upon during my stay:

YOUTH FOCUS, INC. RESPONSIBILITIES:

1. To provide case management to the youth as outlined in an individualized service plan.

2. To provide rental assistance as outlined in the financial agreement which is based on the household income. Youth Focus will gradually pay less rent as participant gains employment and is able to pay more toward their monthly rent. Rental assistance will not last more than 24 months in a three year time span.

3. To assist participant in obtaining routine and emergency medical and dental care.

4. To assure that, whenever practical, the wishes of the participant with regard to religious participation are ascertained and followed. No participant shall be coerced in any way to attend any religious ceremony, listen to any religious lecture or participate in any activity that they find inconsistent with their religious beliefs.

5. To keep the participant informed of their progress particularly in regard to their length of stay in the program.

6. To conduct quarterly service reviews involving the participant.

7. To hold all information regarding the participant and their household strictly confidential. No information shall be released or disclosed without informed consent unless otherwise required by the law.

8. To complete monthly inspections of apartment to ensure safety, cleanliness and to prevent matters that could lead to eviction.

9. To terminate participants for matters of violence or serious threats (including sexual violence), major theft, major property damage, and/or possessing illegal substances.

10. Youth Focus staff may provide a participant transportation in a private vehicle. Youth Focus and its staff are released from responsibility in the event of an accident.

11. To be a liaison with the participant's landlord to help prevent eviction or overcome obstacles in obtaining a lease.

LEASE TERMS (in addition to Rental/Landlord Lease Terms):

1. Tenant and previously listed dependents will be the only individuals maintaining residence in the assigned unit.

2. No drugs, alcohol, stolen property, weapons or other illegal paraphernalia will be in the unit or be in my possession. Violation will result in immediate termination.

3. Tenant will not have any pets or other live animals in the unit unless the landlord of the unit has given written approval and pet deposits have been paid. Youth Focus is not responsible for extra fees accrued by having pets.

4. The unit assigned to the participant will be kept clean and sanitary. This means it is the participant's responsibility to make sure that they are maintaining the unit in a suitable manner as deemed by the landlord.

5. Tenant must return the unit in a condition similar to that which it was given. Tenant is responsible for cleaning the unit before moving out this includes but is not limited to sweeping, dusting, cleaning walls, and painting.

6. Tenant is expected to comply with program and unit guidelines.

7. Tenant is responsible for reporting any maintenance issues to the landlord immediately

8. This lease agreement is for 6 months and a month to month basis after the 6 months has ended.

PARTICIPANT RESPONSIBILITIES:

1. To thoroughly review the program description and rules outlined in the HEARTH Rapid Re-Housing Handbook and to agree to cooperate with these guidelines.

2. To assume responsibility for any routine or emergency medical, dental or mental health expenses incurred while in the HEARTH Rapid Re-Housing. These expenses will be the responsibility of the participant.

3. To inform Youth Focus staff of any physical or medical condition the participant has that requires any special treatment or could be affected by you (or your child's) placement in the HEARTH Rapid Re-Housing Program.

4. To provide names and telephone numbers of two individuals who may be called in an emergency.

_____ _____
(Name and address of Emergency Contact) (Telephone Number)

_____ _____
(Name and address of Emergency Contact) (Telephone Number)

5. To inform Youth Focus, Inc., of any changes in address, telephone number, place of employment or emergency telephone numbers.

6. To make themselves available to meet monthly with their case manager between the hours of 8 am to 6 pm, Monday through Friday.

7. To verify that the participant's date of birth is _____.

8. To accept full responsibility for any damages done to the unit by the participant, household members, and visitors and release Youth Focus from liability for any harm that occurs to them while there.

PERMISSIONS:

Youth Focus, Inc. is authorized to seek routine and emergency medical, dental, and psychiatric services for this individual using, whenever possible, the medical professional of the participant's choice. The providers listed on the application have most recently been used for this participant's care. As indicated previously, the participant agrees to financial responsibility for all needed medical care, both emergency and routine.

The doctrine of informed consent has been explained to me. I am aware that no guarantees regarding success have been made to me as a result of participation in the HEARTH Rapid Re-Housing Program. I have been informed of the possible risks and benefits of this program. Possible risks include, but are not limited to, eviction and failure of the participant to achieve

positive outcomes. Benefits include, but are not limited to, improved emotional development and self-sufficiency.

Participation in Case Management and Supportive Services

Participation in case management and other supportive services is a condition of receiving assistance through the Youth Focus HUD-funded Transitional Housing/Rapid Re-Housing (TH-RRH) program. The purpose of these services is to support the youth in achieving housing stability, increasing independence, and addressing barriers that may interfere with maintaining stable housing.

As a participant in the program, I agree to:

- Participate in regular case management meetings and work collaboratively with my assigned case manager to develop and work toward individualized goals related to housing stability, education, employment, income, health, and other identified needs.
- Communicate with program staff and participate in scheduled case management appointments or make reasonable efforts to reschedule appointments when unable to attend.
- Accept and participate in appropriate referrals to employment services, workforce development programs, vocational training, educational programs, job-readiness programs, or other services designed to increase my ability to obtain and maintain employment.
- Work toward obtaining and maintaining employment when I am able to work, including actively participating in job searches, employment preparation, workforce development, vocational training, or other employment-related activities identified as appropriate through my individualized service plan.
- If I am not currently able to work, participate in an individualized plan and appropriate services designed to address barriers to employment and increase my readiness and ability to enter the workforce. These services may include education, vocational rehabilitation, workforce development, mental health or substance use treatment, life-skills training, or other supportive services.
- Participate in mental health, substance use, or other supportive services when an assessment indicates that such services are needed to support housing stability or address barriers to achieving program goals.
- Work with program staff to identify appropriate providers and develop a plan for accessing recommended services.
- Provide reasonable documentation or verification of participation in required services when necessary to document compliance with HUD program requirements.

I understand that participation in case management and identified supportive services, including activities related to employment and increasing self-sufficiency, is required in order to receive and continue receiving assistance through the TH-RRH program. I understand that my participation plan will be individualized based on my circumstances, abilities, goals, and identified barriers.

Failure to participate in required case management or identified supportive services, without communication with program staff or reasonable efforts to address barriers **to participation,**

may result in a review of my continued eligibility for TH-RRH assistance and may ultimately result in termination from the program in accordance with Youth Focus policies, the program's written standards, and applicable HUD requirements.

Youth Focus will provide reasonable opportunities for participants to communicate barriers to participation, request assistance, and develop a plan to return to participation before termination is considered.

Behavior Support and Management:
I understand that the care provided by Youth Focus may include, but is not limited to, the use of psychotherapeutic interventions and techniques and psycho-educational activities. I understand that Youth Focus staff is trained to de-escalate participants in crisis situations as a first choice whenever possible. However, I understand that if a participant's or someone in their household's behavior places them or others in apparent danger, the staff may seek assistance from emergency responders or other licensed providers. I also understand that if the staff deems the participant severely dangerous to self and/or others that they may petition for involuntary Commitment to a psychiatric hospital.

We are a participating agency of the Homeless Management Information System (HMIS). HMIS is an electronic information system used to collect and report on information about the participants we serve. We collect personal information directly from you for reasons that are discussed in the HMIS Privacy Practices. We may be required to collect some personal information by law or by organizations that give us money to operate this program. Other personal information that we collect is important to run our programs, to improve services for homeless persons, and to better understand the needs of homeless persons. We only collect information that we consider to be appropriate. If you do not want you information entered into and shared through the HMIS, please put an X through this paragraph.

This agreement is a contract binding for both Youth Focus, Inc., and the participant. Consistent disregard of the terms of this agreement may jeopardize a participant's stay in the HEARTH Rapid Re-Housing Program. This contract may be terminated by any party upon notification of intent. Otherwise, this agreement will expire one year after the date it is signed.

_____
Participant Signature Date

_____
Program Manager Signature Date

ADMISSIONS AGREEMENT
PARTICPANT:

RECORD #:_____

GUILFORD COUNTY CONTINUUM OF CARE
Working to End Homelessness in Guilford County

Evidence of Coordination and Non Interference with Local Public Safety Efforts

NC-504 Continuum of Care | Guilford County, North Carolina

September 25, 2026

On behalf of the NC-504 Continuum of Care (CoC), I provide this statement of the CoC's coordination with local law enforcement, first responders, local governments, and service providers to advance public safety and connect people experiencing homelessness with appropriate assistance.

NC-504 does not interfere with or impede lawful state and local public safety efforts to clear tents and encampments, address the public use of illicit drugs, respond to people who present a danger to themselves or others, or enforce sex offender registration requirements. The CoC does not perform law enforcement functions. Its role is to coordinate the homeless response system so that people encountered during public safety activities can be offered connections to outreach, shelter, behavioral health and substance use treatment, housing, and supportive services.

The CoC works with public safety and service partners in Greensboro, High Point, and throughout Guilford County to improve coordination when people experiencing homelessness are encountered. These relationships help partners share information about available services, plan responses to unsheltered homelessness, and make referrals when appropriate.

Law enforcement does not have direct access to the Homeless Management Information System (HMIS). Any request for information maintained in HMIS is handled under applicable privacy, security, and disclosure procedures.

NC-504 remains committed to working with its public safety partners while carrying out its responsibility to coordinate housing and services for people experiencing homelessness.

Sincerely,

Shanna Reece

Shanna Reece
Board Chair
NC-504 Continuum of Care

HIGH POINT POLICE DEPARTMENT

Curtis Cheeks III | Chief of Police

Evidence of Coordination and Non-Interference with Local Public Safety Efforts

NC-504 Continuum of Care | Guilford County, North Carolina

September 25, 2026

Rachel A. Juren
High Point Police Department
1730 Westchester Dr.
High Point, NC 27262

To Whom It May Concern:

The High Point Police Department works in coordination with the NC-504 Continuum of Care (CoC) and its Lead Agency and Collaborative Applicant to address homelessness and connect individuals to appropriate services.

The Department confirms that the NC-504 CoC and its Lead Agency and Collaborative Applicant do not interfere with or impede the Department's lawful public safety efforts, including activities related to tents and encampments, public use of illicit drugs, individuals who present a danger to themselves or others, and sex offender registration requirements.

The Department retains responsibility and authority for its law enforcement and public safety functions. The CoC and its Lead Agency and Collaborative Applicant support coordination with street outreach, shelter, behavioral health and substance use treatment, housing, and other supportive services.

The High Point Police Department values its partnership with the NC-504 CoC and its continued coordination in supporting public safety and the community response to homelessness.

Sincerely,

Rachel A. Juren
Assistant Chief of Police
High Point Police Department
(336)887-7881

NC-504 FY 2026
New Project NOFO Scorecard

Agency Name:	

New Project Information	
Project Name:	
Project Type:	
Agency's Funding Request:	
Funding Recommendation by Reviewer:	
Project Eligibility Threshold Met	Yes/No
All Project Eligibility Points Awarded	
Project Application Information Points Awarded	
Total Points	0

Project Expansion Applications Only (Not Scored/Informational Only)	
Is this a 'Project Expansion' of a an eligible renewal project? (Project Application)	Yes/No
Will this project increase the number of program participants? (Project Application)	Yes/No
Will this project provide additional supportive services to program participants? (Project Application)	Yes/No

Maximum Points Chart		
New Project Type:	**Maximum Points Available**	**Maximum Points Available for Objective Criteria**
PSH	**180**	**180**
RRH	**180**	**180**
SSO-Street Outreach	**180**	**180**
SSO-Stand Alone	**180**	**180**
SSO-CE	**180**	**180**
TH	**180**	**180**
HMIS	**180**	**180**

NC-504 FY 2026
New Project Eligibility

Applicant Eligibility Threshold (Contains Objective Criteria)	Source of Information	Meets Criteria	Points Received	Comments
Is the applicant registered in System of Award Management (SAMS.gov)?	Print out of Registration in SAM (Supplemental Information; Evidence must not show debarments, suspension, ineligibility/exclusion)	YES=10 NO=0	10	
Does the applicant have Valid Unique Entity Identifier (UEI)?	Print out from SAM Supplemental Information	YES=10 NO=0	10	
Does the applicant have an accounting system and financial management system?	Accounting Procedures (Supplemental Information)	YES=10 NO=0	10	
Does or will the applicant participate in the CoC?	Supplemental Information	YES=10 NO=0	10	
Does, or will the applicant actively participate in Coordinated Entry System (HUD-CoC Priorities and Requirements)?	Supplemental Information	YES=10 NO=0	10	
Violence Against Women Act (VAWA): Agency has clear policies that aligns with the NC-504 Emergency Transfer Plan to ensure confidentiality and compliance with the VAWA, which is a federal law that, in part, provides protections for persons who have experienced domestic violence, dating violence, sexual assault, or stalking, or other unsafe conditions to reduce their likelihood of experiencing homelessness.	Supplemental Information	YES=10 NO=0	10	
Did the applicant indicate if their project is in an Opportunity Zone?	Project Application / Supplemental Documentation	Informational Purposes Only		
Did the applicant describe how they intend to ensure substance use treatment, workforce development, and increase in income from employment services are available on-site for program participants to promote self-sufficiency?	Project Application / Supplemental Documentation	YES=10 NO=0	10	
	SECTION POINTS	70		
THRESHOLD MET (Projects with points below 60 require a secondary review)			**70**	

NC-504 FY 2026
New Project: SSO Stand Alone

Objective Criteria: Project information	Source of Information	Allowable Points	Points Received	Comments
Did the applicant provide all requested documentation in the required format?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?	Supplemental Information	For Information Purposes Only		
	SECTION ALLOWABLE POINTS	20		
	REVIEWER SECTION TOTAL		**20**	

Objective Criteria: Project Funding and Performance	Source of Information	Allowable Points	Points Received	Comments
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplement Information	If YES = 0 points If NO = 20 points	20	
Did the applicant submit a detailed budget narrative?	Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points	20	
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed?	Budget Summary/Supplemental Information	If YES = 10 points If NO = 0 points	20	
	SECTION ALLOWABLE POINTS	60		
	REVIEWER SECTION TOTAL		**60**	

Objective Criteria: Leadership Initiatives	Source of Information	Allowable Points	Points Received	Comments
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information	If YES = 10 points If NO = 0 points	10	
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs	If YES = 10 points If NO = 0 points	10	
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information	If YES = 10 points If NO = 0 points	10	
	SECTION ALLOWABLE POINTS	30		
	REVIEWER SECTION TOTAL		**30**	
	TOTAL ALLOWABLE POINTS	110		
	REVIEWER TOTAL		**110**	

NC-504 FY 2026
New Project: SSO- Street Outreach

Objective Criteria: Project information
Did the applicant provide all requested documentation in the required format?
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?

Objective Criteria: Project Funding and Performance
Did the applicant describe having a history of inadequate financial management accounting practices?
Did the applicant submit a detailed budget narrative?
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed?

Objective Criteria: Leadership Initiatives
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.

NC-504 FY 2026

New Project: SSO- Street Outreach

Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.

NC-504 FY 2026
New Project: SSO- Street Outreach

Source of Information	Allowable Points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	For Information Purposes Only
SECTION ALLOWABLE POINTS	20
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
SECTION ALLOWABLE POINTS	60
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Board of Directors List, NC 504 Supplemental Information	If YES = 10 points If NO = 0 points

NC 504 Supplemental Information, Agency Training Logs	If YES = 10 points If NO = 0 points
Organizational Staff list and NC 504 Supplemental Information	If YES = 10 points If NO = 0 points
SECTION ALLOWABLE POINTS	30
REVIEWER SECTION TOTAL	
TOTAL ALLOWABLE POINTS	**110**
REVIEWER TOTAL	

NC-504 FY 2026
New Project: SSO- Street Outreach

Points Received	Comments
5	
5	
5	
5	

20	

Points Received	Comments
20	
20	
20	

60	

Points Received	Comments
10	

NC-504 FY 2026
New Project: SSO- Street Outreach

10	
10	

30
110

NC-504 FY 2026
New Project: SSO-CE

Objective Criteria: Project information
Did the applicant provide all requested documentation in the required format?
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?
Did the applicant describe their experience operating housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?

Objective Criteria: Project Funding and Performance
Did the applicant describe having a history of inadequate financial management accounting practices?
Did the applicant submit a detailed budget narrative?
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed?

Objective Criteria: Leadership Initiatives
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.

Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.

NC-504 FY 2026
New Project: SSO-CE

Source of Information	Allowable Points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	For Information Purposes Only
SECTION ALLOWABLE POINTS	20
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
SECTION ALLOWABLE POINTS	60
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Board of Directors List, NC 504 Supplemental Information	If YES = 10 points If NO = 0 points
NC 504 Supplemental Information, Agency Training Logs	If YES = 10 points If NO = 0 points

NC-504 FY 2026
New Project: SSO-CE

Organizational Staff list and NC 504 Supplemental Information	If YES = 10 points If NO = 0 points
SECTION ALLOWABLE POINTS	30
REVIEWER SECTION TOTAL	
TOTAL ALLOWABLE POINTS	**110**
REVIEWER TOTAL	

NC-504 FY 2026
New Project: SSO-CE

Points Received	Comments
5	
5	
5	
5	

20

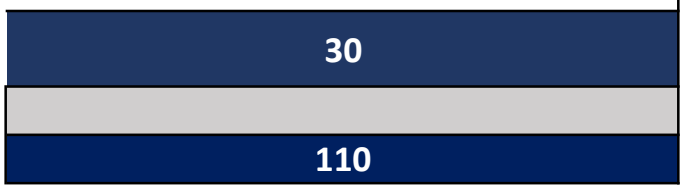
Points Received	Comments
20	
20	
20	

60

Points Received	Comments
10	
10	

NC-504 FY 2026
New Project: SSO-CE

10	



NC-504 FY 2026

New Project: Transitional Housing

Objective Criteria: Project information	Source of Information
Did the applicant provide all requested documentation in the required format?	Supplemental Information
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.	Supplemental Information
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?	Supplemental Information
	SECTION ALLOWABLE POINTS
	REVIEWER SECTION TOTAL

Objective Criteria: Project Funding and Performance	Source of Information
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplemental Information
Did the applicant submit a detailed budget narrative?	Supplemental Information
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)	Supplemental Information
	SECTION ALLOWABLE POINTS
	REVIEWER SECTION TOTAL

Objective Criteria: Leadership Initiatives	Source of Information
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information

Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information
SECTION ALLOWABLE POINTS	
REVIEWER SECTION TOTAL	
TOTAL ALLOWABLE POINTS	
REVIEWER TOTAL	

NC-504 FY 2026
New Project: Transitional Housing

Allowable Points	Points Received	Comments
If YES = 5 points If NO = 0 points	5	
If YES = 5 points If NO = 0 points	5	
If YES = 5 points If NO = 0 points	5	
If YES = 5 points If NO = 0 points	5	
For Information Purposes Only		
20		
	20	

Allowable Points	Points Received	Comments
If YES = 0 points If NO = 20 points	20	
If YES = 20 points If NO = 0 points	20	
If YES = 10 points If NO = 0 points	20	
60		
	60	

Allowable Points	Points Received	Comments
If YES = 10 points If NO = 0 points	10	

NC-504 FY 2026

New Project: Transitional Housing

If YES = 10 points If NO = 0 points	10	
If YES = 10 points If NO = 0 points	10	
30		
	30	
110		
	110	

NC-504 FY 2026
New Project- PSH

Objective Criteria: Project information
Did the applicant provide all requested documentation in the required format?
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?

Objective Criteria: Project Funding and Performance
Did the applicant describe having a history of inadequate financial management accounting practices?
Did the applicant submit a detailed budget narrative?
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)

Objective Criteria: Leadership Initiatives
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.

Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.

NC-504 FY 2026
New Project- PSH

Source of Information	Allowable Points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	If YES = 5 points If NO = 0 points
Supplemental Information	For Information Purposes Only
SECTION ALLOWABLE POINTS	20
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
Budget Summary/Supplemental Information	If YES = 20 points If NO = 0 points
SECTION ALLOWABLE POINTS	60
REVIEWER SECTION TOTAL	

Source of Information	Allowable Points
Board of Directors List, NC 504 Supplemental Information	If YES = 10 points If NO = 0 points

NC-504 FY 2026
New Project- PSH

NC 504 Supplemental Information, Agency Training Logs	If YES = 10 points If NO = 0 points
Organizational Staff list and NC 504 Supplemental Information	If YES = 10 points If NO = 0 points
SECTION ALLOWABLE POINTS	30
REVIEWER SECTION TOTAL	
TOTAL ALLOWABLE POINTS	**110**
REVIEWER TOTAL	

Points Received	Comments
5	
5	
5	
5	

20	

Points Received	Comments
20	
20	
20	

60	

Points Received	Comments
10	

10	
10	

30
110

NC-504 FY 2026
New Project- RRH

Objective Criteria: Project information	Source of Information
Did the applicant provide all requested documentation in the required format?	Supplemental Information
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.	Supplemental Information
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?	Supplemental Information
	SECTION ALLOWABLE POINTS
	REVIEWER SECTION TOTAL

Objective Criteria: Project Funding and Performance	Source of Information
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplemental Information
Did the applicant submit a detailed budget narrative?	Supplemental Information
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)	Supplemental Information
	SECTION ALLOWABLE POINTS
	REVIEWER SECTION TOTAL

Objective Criteria: Leadership Initiatives	Source of Information

Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information
SECTION ALLOWABLE POINTS	
REVIEWER SECTION TOTAL	
TOTAL ALLOWABLE POINTS	
REVIEWER TOTAL	

NC-504 FY 2026
New Project- RRH

Allowable Points	Points Received
If YES = 5 points If NO = 0 points	5
If YES = 5 points If NO = 0 points	5
If YES = 5 points If NO = 0 points	5
If YES = 5 points If NO = 0 points	5
For Information Purposes Only	
20	
	20

Allowable Points	Points Received
If YES = 0 points If NO = 20 points	20
If YES = 20 points If NO = 0 points	20
If YES = 10 points If NO = 0 points	20
60	
	60

Allowable Points	Points Received

If YES = 10 points If NO = 0 points	10
If YES = 10 points If NO = 0 points	10
If YES = 10 points If NO = 0 points	10
30	
	30
110	
	110

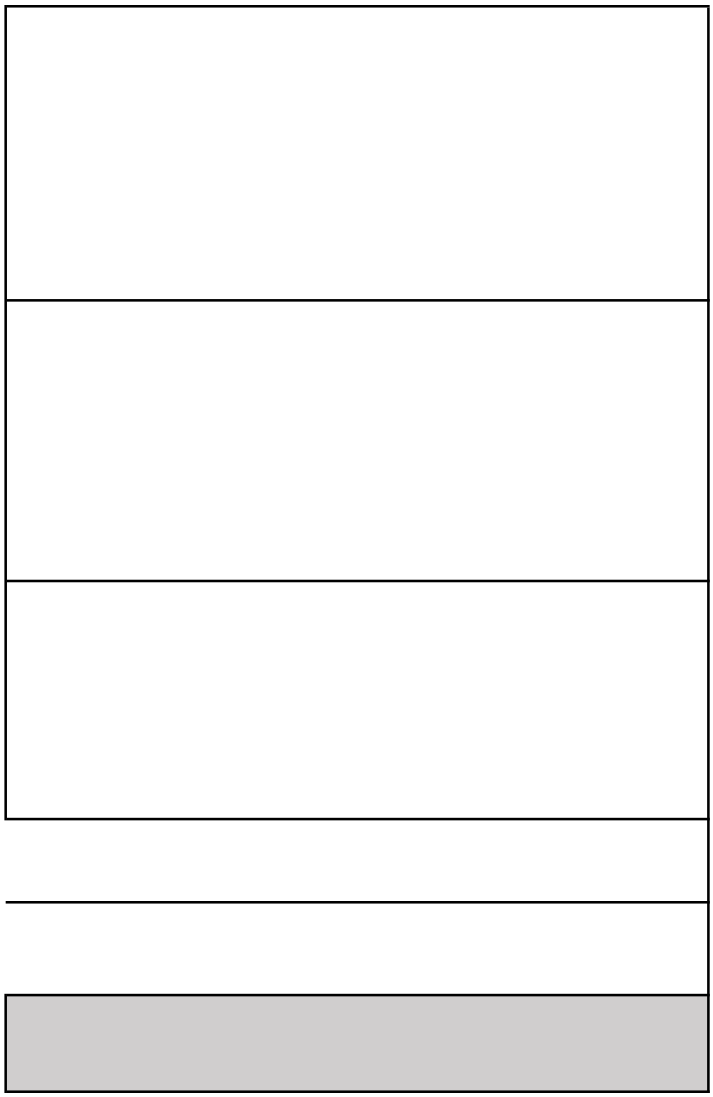
NC-504 FY 2026
New Project- RRH

Comments

Comments

Comments

NC-504 FY 2026
New Project- RRH



Objective Criteria: Project information	Source of Information	Allowable Points	Points Received	Comments
Did the applicant provide all requested documentation in the required format?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe what population they intends to serve for the proposed project (e.g., Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe their experience operating or supporting housing projects (i.e., transitional, permanent supportive housing, rapid re-housing) that have successfully helped homeless individuals and families exit homelessness.	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant provide a description of the project that addresses the entire scope of the proposed project?	Supplemental Information	For Information Purposes Only		
SECTION ALLOWABLE POINTS		20		
REVIEWER SECTION TOTAL			**20**	
Objective Criteria: Project Funding and Performance	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplemental Information	If YES = 0 points If NO = 20 points	20	
Did the applicant submit a detailed budget narrative?	Supplemental Information	If YES = 20 points If NO = 0 points	20	
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed?	Supplemental Information	If YES = 10 points If NO = 0 points	20	
SECTION ALLOWABLE POINTS		60		
REVIEWER SECTION TOTAL			**60**	
Objective Criteria: Leadership Initiatives	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information	If YES = 10 points If NO = 0 points	10	
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs	If YES = 10 points If NO = 0 points	10	
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information	If YES = 10 points If NO = 0 points	10	
SECTION ALLOWABLE POINTS		30		
REVIEWER SECTION TOTAL			**30**	
TOTAL ALLOWABLE POINTS		110		
REVIEWER TOTAL			**110**	

NC-504 2026 NOFO Renewal Scorecard

Agency Name:	
Renewal Project Information	
Project Name:	
Project Type:	
Agency's Funding Request:	
Funding Recommendation by Reviewer:	
Project Eligibility Threshold Met	Yes/No
All Project Eligibility Points Awarded	
Project Application Information Points Awarded	
Total Points	0

Is this renewal project application requesting to consolidate?	YES/NO
Is this renewal project application requesting to expand?	YES/NO; If yes; note new project grant name.

Maximum Points Chart		
Project Type	**Maximum Points Available**	**Maximum Points Available Objective Criteria**
PSH	**180**	**95**
RRH	**180**	**95**
Joint TH-PH-RRH	**180**	**95**

Applicant Eligibility Threshold (Contains Objective Criteria)	Source of Information	Meets Criteria	Points Received	Comments
Is the applicant registered in System of Award Management (SAM.gov)?	Print out of Registration in SAM (Supplemental Information; Evidence must not show debarment, suspension, ineligibility/exclusion)	YES: 5 NO: 0	5	
Does the applicant have a valid Unique Entity Identifier (UEI)?	Print out from SAM (Supplemental Information)	YES: 5 NO: 0	5	
Does the applicant have an accounting system and financial management system?	Accounting Procedures (Supplemental Information)	YES: 5 NO: 0	5	
Does the applicant participate in the CoC?	Supplemental Information	Does not participate: enter negative (-5) points Minimally participates 25%-50% in meetings, workgroups, etc.: 1 Participates in 51%-75% in meetings, workgroups, etc.: 2.5 Participates in more than 75% in meetings, workgroups, etc.: 5	5	
Does the applicant actively participates in Coordinated Entry System (HUD-CoC Priorities and Requirements)?	NC-504 CE Attendance Log (Supplemental Information)	YES: 5 NO: 0	5	
Violence Against Women Act (VAWA): Applicant has clear policies that aligns with the NC-504 Emergency Transfer Plan to ensure confidentiality and compliance with the VAWA, which is a federal law that, in part, provides protections for persons who have experienced domestic violence, dating violence, sexual assault, or stalking, or other unsafe conditions to reduce their likelihood of experiencing homelessness.	Supplemental Information	YES: 5 NO: 0	5	
Did the applicant indicate if their project is in an Opportunity Zone?	Supplemental Information	For Information Purposes Only		
Did the applicant describe how they intend to ensure substance use treatment, workforce development, and increase in income from employment services are available on-site for program participants to promote self-sufficiency?	Supplemental Information	YES: 5 NO: 0	5	
THRESHOLD MET (Projects with points below 30 require a secondary review.)			**35**	

NC-504 Renewal Project
Permanent Supportive Housing

Objective Criteria: Project information	Source of Information	Allowable Points	Points Received	Comments
Did the applicant provide all requested documentation in the required format?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe what population they intends to serve for the current project (e.g, Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
	SECTION ALLOWABLE POINTS	15		
	REVIEWER SECTION TOTAL		**15**	
Project System Performance and Utilization	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Did the applicant submit their previous year's Annual Performance Report (APR) on time?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Average Unit Utilization Rate to Date.	APR Q2	<70% = 0 points 70-79% = 1 points 80-90%: 2.5 points >90% = 5 points	5	
Length of time between project start date and housing move-in date.	APR Q22c	> 90 days = 0 points 31-89 Days = 2.5 points 30 days or less = 5 points	5	
Total % of participants with a positive exit situation/destination.	APR Q23c	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	20		
	REVIEWER SECTION TOTAL		**20**	
Project System Performance / Participant Services	**Source of Information**	**Allowable Points**	**Points Received**	
Increases in income: Total % of adults who retained, gained or increased *other* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of Adults who retained, gained or increased *other* income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* Income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of adults who Gained or Increased Number of Non-Cash Benefits from program entry to follow up / Total Adults (*Stayers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of Adults Who Gained or Increased Income from program entry to program exit / Total Adults (*Leavers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to follow up / Total Adults (*Stayers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to program exit / Total Adults (*Leavers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	40		
	REVIEWER SECTION TOTAL		**40**	
Project Funding and System Performance	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**

NC-504 Renewal Project
Permanent Supportive Housing

Does the applicant have any CoC Monitoring finding(s) concerning any previous grant term within the last 3 years?	NC-504 Monitoring Report (Supplemental Information)	4 or more: 0 1-3 findings: 5 No findings: 10	10	
Does the applicant have a history of inadequate financial management accounting practices?	Supplemental Information/NC-504 Monitoring Documents	If YES = 10 points If NO = 0 points	10	
Did the applicant submit a detailed budget narrative?	Supplemental Information	Does Not Address Expectations/Requirements: 0 Minimally Addresses Expectations/Requirements: 2.5 Adequately Addresses Expectations/Requirements: 5 Exceeds Expectations/Requirements: 10	10	
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)	Budget Summary (Supplemental Information)	If YES = 5 points If NO = 0 points	5	
Chronic Underspending: Based on the information provided, has this project demonstrated chronic underspending? *Chronic underspending occurs when a renewal project that has not already been reallocated fails to expend 90% or more of its grant funds during each of its three most recently closed out grant years prior to the measurement date OR fails to expend 90% or more of its grant funds during each of its second and third completed grant years.*	eLOCCS, APR, CoC Quarterly Spending Report, NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
Chronic Underperformance: Based on the information provided, has this project demonstrated chronic underperformance? *Chronic underperformance occurs when a renewal project fails to serve 90% or more of the projected number of households during each of its three most recently completed grant years prior to the measurement date OR fails to serve 85% or more of the projected number of households during each of its first two completed grant years, per its APR. Chronic underperformance can also occur when a renewal project does not consistently meet performance benchmarks in the monitoring process.*	APR and NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
	SECTION ALLOWABLE POINTS	55		
	REVIEWER SECTION TOTAL		**55**	
Objective Criteria: Leadership Initiatives	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information	If YES = 5 points If NO = 0 points	**5**	
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs	If YES = 5points If NO = 0 points	**5**	
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information	If YES = 5points If NO = 0 points	**5**	
	SECTION ALLOWABLE POINTS	15		
	REVIEWER SECTION TOTAL		**15**	
	TOTAL ALLOWABLE POINTS	145		
	REVIEWER TOTAL		**145**	

NC-504 Renewal Project
Rapid Rehousing (RRH)

Objective Criteria: Project information	Source of Information	Allowable Points	Points Received	Comments
Did the applicant provide all requested documentation in the required format?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe what population they intends to serve for the current project (e.g, Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
	SECTION ALLOWABLE POINTS	15		
	REVIEWER SECTION TOTAL		**15**	
Project System Performance and Utilization	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Did the applicant submit their previous year's Annual Performance Report (APR) on time?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Average Unit Utilization Rate to Date.	APR Q2	<70% = 0 points 70-79% = 1 points 80-90%: 2.5 points >90% = 5 points	5	
Length of time between project start date and housing move-in date.	APR Q22c	> 90 days = 0 points 31-89 Days = 2.5 points 30 days or less = 5 points	5	
Total % of participants with a positive exit situation/destination.	APR Q23c	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	20		
	REVIEWER SECTION TOTAL		**20**	
Project System Performance / Participant Services	**Source of Information**	**Allowable Points**	**Points Received**	
Increases in income: Total % of adults who retained, gained or increased *other* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of Adults who retained, gained or increased *other* income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* Income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of adults who Gained or Increased Number of Non-Cash Benefits from program entry to follow up / Total Adults (*Stayers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of Adults Who Gained or Increased Income from program entry to program exit / Total Adults (*Leavers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to follow up / Total Adults (*Stayers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to program exit / Total Adults (*Leavers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	40		

NC-504 Renewal Project
Rapid Rehousing (RRH)

		REVIEWER SECTION TOTAL		**40**
Project Funding and System Performance	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Does the applicant have any CoC Monitoring finding(s) concerning any previous grant term within the last 3 years?	NC-504 Monitoring Report (Supplemental Information)	4 or more: 0 1-3 findings: 5 No findings: 10	10	
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplemental Information/NC-504 Monitoring Documents	If YES = 10 points If NO = 0 points	10	
Did the applicant submit a detailed budget narrative?	Supplemental Information	Does Not Address Expectations/Requirements: 0 Minimally Addresses Expectations/Requirements: 2.5 Adequately Addresses Expectations/Requirements: 5 Exceeds Expectations/Requirements: 10	10	
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)	Budget Summary (Supplemental Information)	If YES = 5 points If NO = 0 points	5	
Chronic Underspending: Based on the information provided, has this project demonstrated chronic underspending? *Chronic underspending occurs when a renewal project that has not already been reallocated fails to expend 90% or more of its grant funds during each of its three most recently closed out grant years prior to the measurement date OR fails to expend 90% or more of its grant funds during each of its second and third completed grant years.*	eLOCCS, APR, CoC Quarterly Spending Report, NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
Chronic Underperformance: Based on the information provided, has this project demonstrated chronic underperformance? *Chronic underperformance occurs when a renewal project fails to serve 90% or more of the projected number of households during each of its three most recently completed grant years prior to the measurement date OR fails to serve 85% or more of the projected number of households during each of its first two completed grant years, per its APR. Chronic underperformance can also occur when a renewal project does not consistently meet performance benchmarks in the monitoring process.*	APR and NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
	SECTION ALLOWABLE POINTS	55		
		REVIEWER SECTION TOTAL		**55**
Objective Criteria: Leadership Initiatives	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information	If YES = 5 points If NO = 0 points	5	
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs	If YES = 5 points If NO = 0 points	5	
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information	If YES = 5 points If NO = 0 points	5	
	SECTION ALLOWABLE POINTS	15		
		REVIEWER SECTION TOTAL		**15**
		TOTAL ALLOWABLE POINTS	145	
		REVIEWER TOTAL		**145**

NC-504 Renewal Project
Joint TH-RH-RRH

Objective Criteria: Project information	Source of Information	Allowable Points	Points Received	Comments
Did the applicant provide all requested documentation in the required format?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe what population they intends to serve for the current project (e.g, Children and Youth, Families, Veterans, Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking, Justice System Re-entry, High Utilizers of Healthcare Systems, Aging and Elderly, and Chronically Homeless Individuals and Families.)	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Did the applicant describe how their agency currently or intends to partner with first responders and law enforcement to engage people living in places not meant for human habilitation?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
	SECTION ALLOWABLE POINTS	5		
	REVIEWER SECTION TOTAL		**15**	
Project System Performance and Utilization	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Did the applicant submit their previous year's Annual Performance Report (APR) on time?	Supplemental Information	If YES = 5 points If NO = 0 points	5	
Average Unit Utilization Rate to Date.	APR Q2	<70% = 0 points 70-79% = 1 points 80-90%: 2.5 points >90% = 5 points	5	
Length of time between project start date and housing move-in date.	APR Q22c	> 90 days = 0 points 31-89 Days = 2.5 points 30 days or less = 5 points	5	
Total % of participants with a positive exit situation/destination.	APR Q23c	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	20		
	REVIEWER SECTION TOTAL		**20**	
Project System Performance / Participant Services	**Source of Information**	**Allowable Points**	**Points Received**	
Increases in income: Total % of adults who retained, gained or increased *other* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* income from program entry to annual assessment.	APR Q19a1	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of Adults who retained, gained or increased *other* income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in income: Total % of adults who retained, gained or increased *earned* Income from program entry to program exit.	APR Q19a2	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of adults who Gained or Increased Number of Non-Cash Benefits from program entry to follow up / Total Adults (*Stayers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in number of non-cash benefits: Total % of Adults Who Gained or Increased Income from program entry to program exit / Total Adults (*Leavers*, including those with none at entry).	APR Q20b	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to follow up / Total Adults (*Stayers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
Increases in enrollments in health insurance: Total % of adults who were Enrolled in Health Insurance from program entry to program exit / Total Adults (*Leavers*, including those with no health insurance at program entry).	APR Q21	0% = 0 points 1-25% = 1 points 26-50% = 2.5 points 51-100% = 5 points	5	
	SECTION ALLOWABLE POINTS	40		
	REVIEWER SECTION TOTAL		**40**	
Project Funding and System Performance	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**

NC-504 Renewal Project
Joint TH-RH-RRH

Does the applicant have any CoC Monitoring finding(s) concerning any previous grant term within the last 3 years?	NC-504 Monitoring Report (Supplemental Information)	4 or more: 0 1-3 findings: 5 No findings: 10	10	
Did the applicant describe having a history of inadequate financial management accounting practices?	Supplemental Information/NC-504 Monitoring Documents	If YES = 10 points If NO = 0 points	10	
Did the applicant submit a detailed budget narrative?	Supplemental Information	Does Not Address Expectations/Requirements: 0 Minimally Addresses Expectations/Requirements: 2.5 Adequately Addresses Expectations/Requirements: 5 Exceeds Expectations/Requirements: 10	10	
Does the overall cost in each budget line item seem reasonable for the full scope of the project proposed? (Unit cost/ Bed cost are based on FMR.)	Summary Budget/Form	If YES = 5 points If NO = 0 points	5	
Chronic Underspending: Based on the information provided, has this project demonstrated chronic underspending? *Chronic underspending occurs when a renewal project that has not already been reallocated fails to expend 90% or more of its grant funds during each of its three most recently closed out grant years prior to the measurement date OR fails to expend 90% or more of its grant funds during each of its second and third completed grant years.*	eLOCCS, APR, CoC Quarterly Spending Report, NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
Chronic Underperformance: Based on the information provided, has this project demonstrated chronic underperformance? *Chronic underperformance occurs when a renewal project fails to serve 90% or more of the projected number of households during each of its three most recently completed grant years prior to the measurement date OR fails to serve 85% or more of the projected number of households during each of its first two completed grant years, per its APR. Chronic underperformance can also occur when a renewal project does not consistently meet performance benchmarks in the monitoring process.*	APR and NC-504 Monitoring Report	If YES = 0 points If NO = 10 points	10	
	SECTION ALLOWABLE POINTS	55		
	REVIEWER SECTION TOTAL		**55**	
Objective Criteria: Leadership Initiatives	**Source of Information**	**Allowable Points**	**Points Received**	**Comments**
Applicant described how they involve individuals from a broad range of backgrounds in its Board of Directors, subcommittees, or advisory/program planning groups, and explain how the agency collects input from all persons that may not have traditionally participated in these processes.	Board of Directors List, NC 504 Supplemental Information	If YES = 5 points If NO = 0 points	5	
Applicant described how the agency's Board, leadership, and staff have worked to examine and address factors that may contribute to differences in service delivery or outcomes among various populations. Include any efforts to review or revise policies, or to seek training or technical assistance aimed at improving service delivery.	NC 504 Supplemental Information, Agency Training Logs	If YES = 5points If NO = 0 points	5	
Applicant described how the agency's leadership and staff reflect a broad range of backgrounds and how individuals with relevant firsthand knowledge of homelessness are involved in planning, delivering services or programs.	Organizational Staff list and NC 504 Supplemental Information	If YES = 5 points If NO = 0 points	5	
	SECTION ALLOWABLE POINTS	15		
	REVIEWER SECTION TOTAL		**15**	
	TOTAL ALLOWABLE POINTS	135		
	REVIEWER TOTAL		**145**	

NC-504 CoC									
Local Competition Selection Results									
Field Office:	Greensboro								
CoC Number:	NC-504								
CoC Name:	Guilford County CoC								
Collaborative Applicant (CA) Name:	Guilford County								
NC-504 Annual Renewal Demand	$ 2,938,423								
TIER 1 (60% OF ARD)	$ 1,763,054								
TIER 2 (40% OF ARD)	$ 1,175,369								
CoC BONUS	$ 572,651								
DV BONUS	$ 763,534								
CoC PLANNING	$ 190,884								
TOTAL, IF AWARDED	$ 4,465,492								

AGENCY	PROJECT NAME	PROGRAM TYPE	RENEWAL/NEW	SCORE	STATUS	RANK	RECOMMENDED FUNDING TYPE	AMOUNT REQUESTED FROM HUD	REALLOCATED FUNDS
Guilford County	HMIS Project	HMIS	Renewal	not scored	Accepted	1	Tier 1	$ 78,236	
Youth Focus	HEARTH: Hope, Empowerment and Resilience through Housing	Joint TH-PH-RRH	Renewal	162.0	Accepted	2	Tier 1	$ 191,609	
Housing Authority of High Point	HPHA NC 504 CoC Renewal Grant	PSH	Renewal	161.0	Accepted	3	Tier 1	$ 333,567	
The Servant Center	Fast Track	RRH	Renewal	148.5	Accepted	4	Tier 1	$ 225,345	
Salvation Army of GSO	SAGSO HOME	PSH	Renewal	145.5	Accepted	5	Tier 1	$ 444,045	
Greensboro Housing Authority	Housing Opportunities	PSH	Renewal	144.5	Reduced Reallocated	6	Tier 1	$ 340,325	$ (291,000)
The Servant Center	Glenwood Housing II	PSH	Renewal	140.0	Accepted	7	Tier 1	$ 20,433	
Greensboro Housing Authority	Sheltering the Homeless	PSH	Renewal	140.0	Reduced Reallocated	8	Tier 1	$ 129,494	$ (18,230)
Greensboro Housing Authority	Sheltering the Homeless	PSH	Renewal	140.0			Tier 2	$ 415,474	
Salvation Army of GSO	SAGSO RRH	RRH	Renewal	131.5	Accepted	9	Tier 2	$ 177,980	
Family Services of the Piedmont	Family Service of the Piedmont Victims Rapid Re-Housing - Renewal	RRH	Renewal	127.5	Accepted	10	Tier 2	$ 104,233	
Family Services of the Piedmont	Family Service of the Piedmont DV Bonus Transitional Housing - New	DV Bonus - Transitional Housing	New	180.0	Accepted	11	DV Bonus	$ 500,000	
Tiny House Community Development	Street Outreach	SSO Street Outreach	New	180.0	Accepted	12	Tier 2/Reallocation	$ 132,695	$ 132,695
The Servant Center	Medical Respite	Transitional Housing	New	180.0	Accepted	13	Tier 2/Reallocation	$ 78,451	$ 78,541
Room at the Inn	Finding More Hope In Guilford County	SSO Standalone	New	180.0	Accepted	14	Tier 2/Reallocation	$ 124,150	$ 124,150
Youth Focus	My Sister Susan's House	Transitional Housing	New	180.0	Accepted	15	Tier 2 Reallocation	$ 142,386	$ 142,296
Youth Focus	My Sister Susan's House	Transitional Housing	New	180.0	Accepted		CoC Bonus	$ 89,114	
City of Greensboro	Collaborative Street Outreach Program	SSO Street Outreach	New	171.0	Accepted	16	CoC Bonus	$ 229,820	
Beyond Your Ordinary	Beyond Your Ordinary Pathways Home – Transitional Housing	Transitional Housing	New	140.0	Accepted	17	CoC Bonus	$ 253,717	
Empowering Community Services	Supportive Services Only	SSO Street Outreach	New	102.0	Rejected	18			
Empowering Community Services	Supportive Services Only	SSO Standalone	New	102.0	Rejected	19		$ -	
Empowering Community Services	Transitional Housing	Transitional Housing	New	102.0	Rejected	20		$ -	
Lydia House	Women Rise Here-Emergency Housing & Stabilization Initiative	Transitional Housing	New	80.0	Rejected	21		$ -	
Guilford County	CoC Planning Grant	Planning	Renewal	Not scored	Accepted	Not Ranked	CoC Planning	$ 190,884	
Pending	Coordinated Intake	SSO-CE	Renewal	Not scored	Fully Reallocated	Not Ranked		$ -	$ (168,452)
						Total		**$ 4,201,958**	**$ -**

Category	Req. by Category	Req. v Avail.
Tier 1	$ 1,763,054	$ -
Tier 2	$ 1,175,369	$ -
CoC Bonus	$ 572,651	$ -
DV Bonus	$ 500,000	$ (263,534)
CoC Planning	$ 190,884	$ -
Total Request	**$ 4,201,958**	**$ (263,534)**

2026 HDX Competition Report

This workbook contains summary information about your CoC's data as it was entered into the HDX for your use as part of the 2026 Competition.

To Print this Workbook:

This document has been configured as printable with preset print areas of relevant sections. To print it, go to "File", then "Print", then select "Print Entire Workbook" or "Print Active Sheets" depending on your needs.

To Save This Workbook as a PDF:

Click the "File" Tab, then click "Save As" or "Save a Copy", then click "Browse" or "More Options" then select "PDF", click "Options", select "Entire Workbook", press "OK", and click "Save". These instructions may differ depending on your version of Microsoft Excel.

On Accessibility, Navigability, and Printability:

This workbook attempts to maximize accessibility, navigability, printability, and ease of use. Merged cells have been avoided. All tables and text boxes have been given names. Extraneous rows and columns outside printed ranges have been hidden.

For Questions:

If you have questions, please reach out to HUD via the "Ask a Question" page, https://www.hudexchange.info/program-support/my-question/ and choose "HDX" as the topic.

2025 HDX Competition Report

2026 Competition Report - Summary

NC-504 - Greensboro, High Point CoC

HDX Data Submission Participation Information

Government FY and HDX Module Abbreviation	Met Module Deadline*	Data From	Data Collection Period in HDX
2025 LSA	Yes	Government FY 2025 (10/1/24 - 9/30/25).	November 2025 to January 2026
2025 SPM	Yes	Government FY 2025 (10/1/24 - 9/30/25).**	February 2026 to March 2026
2026 HIC	Yes	Government FY 2026. Exact HIC and PIT dates vary by CoC. For most CoCs, it was within the last 10 days of January, 2026.	March 2026 to April 2026
2026 PIT	Yes	Government FY 2026. Exact HIC and PIT dates vary by CoC. For most CoCs, it was within the last 10 days of January, 2026.	March 2026 to April 2026

1) FY = Fiscal Year
2) *This considers all extensions where they were provided.
3) **"Met Deadline" in this context refers to FY25 SPM submissions. Resubmissions from FY24 (10/1/2023 - 9/30/2024) were also accepted during the data collection period, but the previous year's submission is voluntary.

2026 Competition Report - LSA Summary & Usability Status

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

LSA Usability Status 2025

Category	EST AO	EST AC	EST CO	RRH AO	RRH AC	RRH CO	PSH AO	PSH AC*	PSH CO
Fully Usable	☑	☑	☑	☑	☑	☑	☑	N/A	☑
Partially Usable								N/A	
Not Usable								N/A	

Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing; PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children

*Usability was not determined for PSH-AC due to built-in conflicts between HOMES and HMIS. As

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	1,198	123.3	68.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	1,310	136.2	79.0

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	1,400	534.4	216.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	1,499	525.8	226.0

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
Metric	**Count**	**Count**	**% of Returns**	**Count**	**% of Returns**	**Count**	**% of Returns**	**Count**	**% of Returns**
Exit was from SO	12	1	8.3%	0	0.0%	2	16.7%	3	25.0%
Exit was from ES	295	18	6.1%	14	4.8%	15	5.1%	47	15.9%
Exit was from TH	47	4	8.5%	2	4.3%	2	4.3%	8	17.0%
Exit was from SH	4	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Exit was from PH	131	3	2.3%	3	2.3%	6	4.6%	12	9.2%
TOTAL Returns to Homelessness	489	26	5.3%	19	3.9%	25	5.1%	70	14.3%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	1,317
Emergency Shelter Total	1,189
Safe Haven Total	18
Transitional Housing Total	123

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	120
Number of adults with increased earned income	12
Percentage of adults who increased earned income	10.0%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	120
Number of adults with increased non-employment cash income	12
Percentage of adults who increased non-employment cash income	10.0%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	120
Number of adults with increased total income	23
Percentage of adults who increased total income	19.2%

Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	80
Number of adults who exited with increased earned income	16
Percentage of adults who increased earned income	20.0%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	80
Number of adults who exited with increased non-employment cash income	11
Percentage of adults who increased non-employment cash income	13.8%

Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	80
Number of adults who exited with increased total income	26
Percentage of adults who increased total income	32.5%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	1,098
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	219
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	879

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1,307
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	260
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1,047

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value
Universe: Persons who exit Street Outreach	164
Of persons above, those who exited to temporary & some institutional destinations	5
Of the persons above, those who exited to permanent housing destinations	5
% Successful exits	6.1%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1,103
Of the persons above, those who exited to permanent housing destinations	524
% Successful exits	47.5%

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	194
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	183
% Successful exits/retention	94.3%

2026 Competition Report - SPM Data

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	1,216	123	211	392	488
Total Leavers (HMIS)	956	69	36	226	89
Destination of Don't Know, Refused, or Missing (HMIS)	198	9	8	0	0
Destination Error Rate (Calculated)	20.7%	13.0%	22.2%	0.0%	0.0%

2026 Competition Report - SPM Notes

NC-504 - Greensboro, High Point CoC

FY 2025 Reporting Year: 10/1/2024 - 9/30/2025

Notes For Each SPM Measure

Measure	Notes
Measure 1	No notes.
Measure 2	No notes.
Measure 3	No notes.
Measure 4	No notes.
Measure 5	No notes.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	No notes.
Data Quality	No notes.

2025 HDX Competition Report

2026 Competition Report - HIC Summary

NC-504 - Greensboro, High Point CoC

For HIC conducted in January/February of 2026

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current Non-VSP Beds in HMIS or Comparable Database	Total Year-Round, Current, Non-VSP Beds	Removed From Denominator: OPH EHV† Beds or Beds Affected by Natural Disaster*	Adjusted*** Total Year-Round, Current, Non-VSP Beds	Adjusted*** HMIS Bed Coverage Rate for Year-Round, Current Beds
ES	345	228	345	0	345	66.1%
SH	9	9	9	0	9	100.0%
TH	73	73	73	0	73	100.0%
RRH	89	89	89	0	89	100.0%
PSH	692	205	692	0	692	29.6%
OPH	0	0	0	0	0	NA
Total	**1,208**	**604**	**1,208**	**0**	**1,208**	**50.0%**

2025 HDX Competition Report

2026 Competition Report

NC-504 - Greensboro, High Po

For HIC conducted in January/

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database	Total Year-Round, Current, VSP Beds	Removed From Denominator: OPH EHV† Beds or Beds Affected by Natural Disaster**	Adjusted*** Total Year-Round Current, VSP Beds	HMIS Comparable Bed Coverage Rate for VSP Beds
ES	345	0	0	0	0	NA
SH	9	0	0	0	0	NA
TH	73	0	0	0	0	NA
RRH	89	0	0	0	0	NA
PSH	692	0	0	0	0	NA
OPH	0	0	0	0	0	NA
Total	**1,208**	**0**	**0**	**0**	**0**	**NA**

2025 HDX Competition Report

2026 Competition Report

NC-504 - Greensboro, High Po

For HIC conducted in January/

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database	Adjusted*** Total Year-Round, Current, Non-VSP and VSP Beds	HMIS and Comparable Database Coverage Rate
ES	345	228	345	66.09%
SH	9	9	9	100.00%
TH	73	73	73	100.00%
RRH	89	89	89	100.00%
PSH	692	205	692	29.62%
OPH	0	0	0	NA
Total	**1,208**	**604**	**1,208**	**50.00%**

2026 Competition Report - HIC Summary

NC-504 - Greensboro, High Point CoC

For HIC conducted in January/February of 2026

1) † EHV = Emergency Housing Voucher
2) *This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.
3) **This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.
4) ***Adjusted bed counts exclude non-HMIS participating OPH EHV Beds and Beds Affected by Natural Disaster
5) Data included in these tables reflect what was entered into HDX 2.0.
6) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
7) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").
8) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2026 Competition Report - PIT Summary

NC-504 - Greensboro, High Point CoC

For PIT conducted in January/February of 2026

Submission Information

Date of PIT Count	Received HUD Waiver
1/28/2026	Not Applicable

Total Population PIT Count Data

Category	2024	2025	2026
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Emergency Shelter Total	376	444	324
Safe Haven Total	5	8	8
Transitional Housing Total	50	61	67
Total Sheltered Count	431	513	399
Total Unsheltered Count	234	234	200
Total Sheltered and Unsheltered Count*	665	747	599

1) *Data included in this table reflect what was entered into HDX 2.0. This may differ from what was included in federal repo rts if the PIT count type was sheltered only.
2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

Total People Experiencing Chronic Homelessness

Category	2024	2025	2026
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Total Sheltered Count	90	105	86
Total Unsheltered Count	26	0	64
Total	116	105	150

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number. 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: The Servant Center

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081012608

The application meets which of the following criteria (please select one):
☑ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☐ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☑ 76% - 100%
☐ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

Rapid Rehousing helps individuals and families experiencing homelessness obtain stable housing within or near Opportunity Zones. By reducing housing instability, Rapid Rehousing creates a foundation from which households can pursue economic opportunities and become more connected to the communities in which they live.

Stable housing provides the footing clients need to secure and maintain employment, pursue education and workforce training, access transportation and community resources, and increase household income. Housing stability can also help families better engage with employers, schools, service providers, and other resources that support long-term economic self-sufficiency.

Strong partnerships with landlords, employers, workforce development organizations, social service providers, and community-based organizations further expand housing and employment opportunities for clients. These partnerships also strengthen the community's housing, employment, and service infrastructure.

Through these efforts, Rapid Rehousing supports the goals of Opportunity Zones by promoting economic participation and reducing barriers that can prevent individuals and families from benefiting from opportunities within their communities. By connecting clients to stable housing, employment, workforce development, transportation, and other supportive resources, Rapid Rehousing helps create pathways toward increased income, long-term housing stability, and greater economic self-sufficiency.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☐ Health
- ☑ Housing
- ☐ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mrs. First Name: Shanna Middle Initial: T. Last Name: Reece Suffix:

Title: Executive Director Organization: The Servant Center

Signature: Shanna Reece Date: 9-21-26

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: City of Greensboro, NC - Community Safety Department

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081010702, 37081011500, 37081010602, 37081011400, 37081011300, 37081011202, 37081011201, 37081011000, 37081013800, 37081013900, 37081014200, 37081014300, 37081014000

The application meets which of the following criteria (please select one):
☐ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☑ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☑ 76% - 100%
☐ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

Opportunity Zones identified within the Cities of Greensboro and High Point are included within the geographic service area of the county-wide Street Outreach Program. As previously noted, areas with higher concentrations of poverty are primarily located within the urban areas of both municipalities, which experience higher rates of unsheltered homelessness, the target population for this project.

The expanded Street Outreach Program will provide intentional, targeted outreach within these Opportunity Zones to connect individuals experiencing homelessness with housing resources, supportive services, and pathways toward stability. Referrals will be generated through coordinated partnerships with local law enforcement agencies, homeless service providers, businesses, community organizations, and residents. By increasing outreach capacity in economically distressed areas, the program will help reduce barriers to services, strengthen connections to housing, and support the broader community.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☑ Health
- ☑ Housing
- ☑ Human Services and Family Support
- ☐ Community Infrastructure
- ☑ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: First Name: Nathaniel Middle Initial: Last Name: Davis Suffix: III

Title: City Manager Organization: City of Greensboro, NC

Signature: [signature] Date: 9/28/2026

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: Youth Focus, Inc

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

CPD-2600-DC-0025 FY 2026 Continuum of Care Competition and Youth Homelessness Demonstration Program Grants NOFO

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081011000

The application meets which of the following criteria (please select one):
☑ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☐ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☑ 76% - 100%
☐ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

My Sister Susan's House (MSSH) is located at 216 York Street in Greensboro within Qualified Opportunity Zone Census Tract 37081011000. The proposed HUD investment will strengthen an existing community asset in this economically distressed area by allowing Youth Focus to fully utilize the facility's capacity to provide transitional housing and supportive services for pregnant and parenting youth experiencing homelessness and their dependent children. HUD funding will leverage significant local and private investment in the project. The requested HUD funding represents approximately 46% of MSSH's fully utilized program budget, with remaining support provided through resources that include the City of Greensboro, United Way of Greater Greensboro, private philanthropy, community partnerships, volunteers, and donated goods and services. This diversified investment allows Federal resources to have a substantially greater impact. MSSH also supports economic opportunity and mobility by helping young families overcome barriers that contribute to homelessness and poverty. Participants receive individualized support to complete high school or a GED, pursue postsecondary education or vocational training, obtain and maintain employment, increase income, build financial and independent living skills, access childcare and mainstream benefits, and transition to stable housing. By investing in housing stability, workforce development, education, and economic self-sufficiency for young parents, MSSH strengthens opportunities for both generations while contributing to the long-term vitality of the surrounding Opportunity Zone.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☑ Education
- ☑ Healthy Food Access
- ☑ Health
- ☑ Housing
- ☑ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☑ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: First Name: Sarah Middle Initial: L Last Name: Roethlinger Suffix:

Title: Executive Director Organization: Youth Focus (My Sister Susan's House)

Signature: Sarah Roethlinger Date: 9/24/2026

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: The Servant Center

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081012608

The application meets which of the following criteria (please select one):
☑ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☐ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☑ 76% - 100%
☐ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

Rapid Rehousing helps individuals and families experiencing homelessness obtain stable housing within or near Opportunity Zones. By reducing housing instability, Rapid Rehousing creates a foundation from which households can pursue economic opportunities and become more connected to the communities in which they live.

Stable housing provides the footing clients need to secure and maintain employment, pursue education and workforce training, access transportation and community resources, and increase household income. Housing stability can also help families better engage with employers, schools, service providers, and other resources that support long-term economic self-sufficiency.

Strong partnerships with landlords, employers, workforce development organizations, social service providers, and community-based organizations further expand housing and employment opportunities for clients. These partnerships also strengthen the community's housing, employment, and service infrastructure.

Through these efforts, Rapid Rehousing supports the goals of Opportunity Zones by promoting economic participation and reducing barriers that can prevent individuals and families from benefiting from opportunities within their communities. By connecting clients to stable housing, employment, workforce development, transportation, and other supportive resources, Rapid Rehousing helps create pathways toward increased income, long-term housing stability, and greater economic self-sufficiency.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☐ Health
- ☑ Housing
- ☐ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mrs. First Name: Shanna Middle Initial: T. Last Name: Reece Suffix:

Title: Executive Director Organization: The Servant Center

Signature: Shanna Reece Date: 9-21-26

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number. 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: The Salvation Army Greensboro

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care Program

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37119011400

The application meets which of the following criteria (please select one):
☐ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☑ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☐ 76% - 100%
☑ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

The Salvation Army Greensboro's proposed project will support public and private investment in urban and economically distressed communities, including qualified Opportunity Zones, by combining HUD-funded housing and supportive services with community resources that promote housing stability, employment, self-sufficiency, and economic mobility.
The project will assist individuals and families experiencing homelessness and housing instability in communities affected by economic hardship, limited affordable housing, unemployment, and other barriers to long-term stability. Through housing assistance, individualized case management, employment preparation, benefits navigation, and referrals to supportive services, participants will be better positioned to obtain and maintain permanent housing and increase household income.

The Salvation Army Greensboro will leverage HUD funding through established partnerships with local Departments of Social Services, HCWorks, GoodwIll Industries, StepUp Greensboro, landlords and property owners, behavioral health and recovery providers, nonprofit organizations, and other community partners. These partnerships connect participants to employment and training, mainstream benefits, behavioral health and recovery services, and permanent housing opportunities.

By coordinating federal resources with public, private, and community investments, the project will help stabilize vulnerable households while strengthening economically distressed communities. Where participants and project activities are located within qualified Opportunity Zones, The Salvation Army Greensboro will coordinate available housing, employment, and supportive-service resources to maximize the impact of HUD funding and complement ongoing community investment and revitalization efforts.

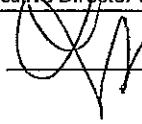
Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☑ Healthy Food Access
- ☐ Health
- ☑ Housing
- ☑ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☑ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mr First Name: Leroy Middle Initial: Last Name: Wilson Suffix:

Title: Executive Director Social Services Organization: The Salvation Army

Signature:  Date: 9/28/26

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number. 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.

***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: Tiny House Community Development

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

SSO Services Only

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081011400

The application meets which of the following criteria (please select one):

- ☐ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
- ☑ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
- ☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:

- ☑ 76% - 100%
- ☐ 51% - 75%
- ☐ 26% - 50%
- ☐ 11% - 25%
- ☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):

Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

Tiny House Community Development's SSO Street Outreach project will serve individuals and families, veterans, DV survivors, the elderly, and chronically homeless individuals experiencing unsheltered homelessness in Guilford County, including individuals who have not traditionally engaged with services. Staff will meet participants where they are, build rapport, assess immediate, urgent needs, and help participants address barriers to self-sufficiency. THCD will support participants in obtaining vital documents (IDs, Birth Certificates, Social Security cards), accessing mainstream benefits (Medicaid, Medicare, SSI/SSDI), preparing for employment (soft skills), connecting to workforce opportunities, and moving toward safe and appropriate exits from unsheltered homelessness.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☐ Health
- ☐ Housing
- ☑ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:

**Under penalty of perjury, I certify on behalf of the Applicant that

(1) all information provided on this form is true, complete, and accurate, and

(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and

(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: First Name: Laura Middle Initial: Last Name: Baker Suffix:

Title: Social Service Director Organization: Tiny House Community Development

Signature: Laura Baker Date: 9/23/2026

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number. 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: The Salvation Army Greensboro

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care Program

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37119011400

The application meets which of the following criteria (please select one):
☐ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☑ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☐ 76% - 100%
☑ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

The Salvation Army Greensboro's proposed project will support public and private investment in urban and economically distressed communities, including qualified Opportunity Zones, by combining HUD-funded housing and supportive services with community resources that promote housing stability, employment, self-sufficiency, and economic mobility.
The project will assist individuals and families experiencing homelessness and housing instability in communities affected by economic hardship, limited affordable housing, unemployment, and other barriers to long-term stability. Through housing assistance, individualized case management, employment preparation, benefits navigation, and referrals to supportive services, participants will be better positioned to obtain and maintain permanent housing and increase household income.

The Salvation Army Greensboro will leverage HUD funding through established partnerships with local Departments of Social Services, NCWorks, Goodwill Industries, StepUp Greensboro, landlords and property owners, behavioral health and recovery providers, nonprofit organizations, and other community partners. These partnerships connect participants to employment and training, mainstream benefits, behavioral health and recovery services, and permanent housing opportunities.

By coordinating federal resources with public, private, and community investments, the project will help stabilize vulnerable households while strengthening economically distressed communities. Where participants and project activities are located within qualified Opportunity Zones, The Salvation Army Greensboro will coordinate available housing, employment, and supportive-service resources to maximize the impact of HUD funding and complement ongoing community investment and revitalization efforts.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☑ Healthy Food Access
- ☐ Health
- ☑ Housing
- ☑ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☑ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mr First Name: Leroy Middle Initial: Last Name: Wilson Suffix:

Title: Executive Director Social Services Organization: The Salvation Army

Signature: [signature] Date: 01/28/26

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number. 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.
***Warning: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: The Servant Center

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https://opportunityzones.hud.gov/resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081012608

The application meets which of the following criteria (please select one):
☑ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
☐ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:
☑ 76% - 100%
☐ 51% - 75%
☐ 26% - 50%
☐ 11% - 25%
☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):
Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

Rapid Rehousing helps individuals and families experiencing homelessness obtain stable housing within or near Opportunity Zones. By reducing housing instability, Rapid Rehousing creates a foundation from which households can pursue economic opportunities and become more connected to the communities in which they live.

Stable housing provides the footing clients need to secure and maintain employment, pursue education and workforce training, access transportation and community resources, and increase household income. Housing stability can also help families better engage with employers, schools, service providers, and other resources that support long-term economic self-sufficiency.

Strong partnerships with landlords, employers, workforce development organizations, social service providers, and community-based organizations further expand housing and employment opportunities for clients. These partnerships also strengthen the community's housing, employment, and service infrastructure.

Through these efforts, Rapid Rehousing supports the goals of Opportunity Zones by promoting economic participation and reducing barriers that can prevent individuals and families from benefiting from opportunities within their communities. By connecting clients to stable housing, employment, workforce development, transportation, and other supportive resources, Rapid Rehousing helps create pathways toward increased income, long-term housing stability, and greater economic self-sufficiency.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☐ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☐ Health
- ☑ Housing
- ☐ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:
**Under penalty of perjury, I certify on behalf of the Applicant that
(1) all information provided on this form is true, complete, and accurate, and
(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mrs. First Name: Shanna Middle Initial: T. Last Name: Reece Suffix:

Title: Executive Director Organization: The Servant Center

Signature: Shanna Reece Date: 9-21-26

Docusign Envelope ID: C06A08EA-6ADB-8037-83FD-59E4B03FCBEB

Certification for Opportunity Zones Preference Points

U.S. Department of Housing and Urban Development

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R. 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.

***Warning:** Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: Guilford County

Assistance Listing number and Federal Program name to which the Applicant is applying:
Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

14.267 HUD Continuum of Care Program

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:
Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: https: opportunityzones.hud.gov resources. Select the "CDFI Fund Opportunity Zones Resources" link and then select the "List of designated Qualified Opportunity Zones."

37081010800

The application meets which of the following criteria (please select one):

- ☐ The proposed activities projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
- ☑ The proposed activities projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
- ☐ The proposed activities projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define "substantially and directly" in the relevant funding announcement.

Estimated Funding Allocations
Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:

- ☑ 76% - 100%
- ☐ 51% - 75%
- ☐ 26% - 50%
- ☐ 11% - 25%
- ☐ 1% - 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):

Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

The NC-504 HMIS project is administered from 1203 Maple St in Greensboro, within qualified Opportunity Zone census tract 37081010700. The project supports investment in this urban area by maintaining the data infrastructure that helps public agencies, nonprofit providers, and private partners understand homelessness and housing needs across Guilford County.HMIS records service use and housing outcomes, supports coordinated referrals, and allows the CoC to identify gaps in shelter and housing capacity. The CoC uses this information to guide public funding decisions, document community needs for grant applications, and help housing and service partners target resources where they can have the greatest impact. Reliable outcome data also helps partners evaluate whether those investments are helping people move into and remain in housing.This grant funds HMIS operations and data coordination. Its contribution to Opportunity Zone investment is the information and coordination needed to plan, secure, and evaluate housing and supportive service resources.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- ☐ Access to Capital
- ☐ Asset Building
- ☐ Business Assistance
- ☑ Community Capacity Building
- ☐ Economic Development
- ☐ Education
- ☐ Healthy Food Access
- ☐ Health
- ☐ Housing
- ☐ Human Services and Family Support
- ☐ Community Infrastructure
- ☐ Public Safety
- ☐ Workforce Development
- ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing
- ☐ Market rate housing
- ☐ Industrial development
- ☐ Commercial or retail development
- ☐ Other business development
- ☐ "Above ground" infrastructure — streets, sidewalks, lighting
- ☐ "Below ground" infrastructure — water, sewer, gas, electric
- ☐ Schools or other educational facilities
- ☐ Hospitals or other health care facilities

Certification of Authorized Representative for the Applicant:

**Under penalty of perjury, I certify on behalf of the Applicant that

(1) all information provided on this form is true, complete, and accurate, and

(2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and

(3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mr First Name: Victor Middle Initial: Last Name: Isler Suffix:

Title: County Manager Organization: Guilford County

Signature: DocuSigned by: Victor Isler 833A26F84F6B49D... Date: 9/29/2026 | 1:43 PM EDT

GUILFORD COUNTY CONTINUUM OF CARE

Working to End Homelessness in Guilford County

NC-504 Substance Use, Harm Reduction, and Prohibited Activities Policy

Purpose

The NC-504 Continuum of Care (CoC) is committed to providing safe, housing-focused services that support individuals and families experiencing homelessness, including those with substance use disorders. Consistent with current HUD requirements all CoC-funded housing projects must comply with the following standards regarding prohibited activities, harm reduction practices, and substance use disorder treatment.

Prohibited Activities

As a condition of participation in the NC-504 CoC Program Competition and receipt of CoC Program funding, all CoC-funded housing projects shall not:

1. Operate, sponsor, host, or permit the operation of drug injection sites, supervised consumption sites, or 'safe consumption sites' on any property under the project's ownership, lease, management, or control.
2. Knowingly distribute drug paraphernalia on or off property under the project's ownership, lease, management, or control when such distribution would facilitate the use of illicit drugs.
3. Knowingly permit the use, possession, manufacture, sale, or distribution of illicit drugs on property under the project's ownership, lease, management, or control, except as otherwise required by applicable law.
4. Conduct, permit, encourage, or allow any of the activities described above under the pretext of 'harm reduction' or any other service model.

Participant Access to Assistance

Nothing in this policy shall be construed to require a project to deny assistance solely because an individual has a substance use disorder, a history of substance use, or is participating in medication-assisted treatment.

Projects should make reasonable efforts to connect participants to appropriate behavioral health, substance use disorder treatment, recovery support, and other community-based services when such services are desired by the participant or otherwise appropriate.

Program participants shall be expected to comply with program rules, lease requirements, and applicable laws while receiving assistance.

Substance Use Disorder Treatment and Recovery Supports

All CoC-funded housing projects are encouraged to maintain referral relationships with substance use disorder treatment providers, recovery support services, behavioral health providers, medication-assisted treatment programs, and recovery housing providers; provide information regarding available treatment and recovery resources; and support participant access to evidence-based recovery services available within or outside the NC-504 CoC geographic area.

Project Discretion Regarding Sobriety and Treatment Requirements

Nothing in this policy shall be interpreted to restrict or prohibit a CoC-funded housing project from requiring sobriety, participation in treatment, or compliance with program-specific recovery requirements as a condition of assistance when such requirements are permissible under 24 CFR Part 578 and otherwise consistent with applicable federal, state, and local laws.

Projects operating recovery housing or other treatment-oriented housing models may establish and enforce sobriety or treatment participation requirements consistent with their program design and applicable regulations.

Monitoring and Remedies for Non-Compliance

The NC-504 CoC reserves the right to investigate allegations of non-compliance with this policy through monitoring activities, desk reviews, site visits, participant complaints, or other oversight mechanisms.

If the CoC determines that a project is in violation of this policy, the CoC may require corrective action plans, additional monitoring, technical assistance, staff training, or reporting; issue a formal finding of non-compliance; consider the violation during the local project ranking and review process; recommend reduction, reallocation, or non-renewal of funding; and refer the matter to HUD or other appropriate authorities when required.

Certification

All projects applying for or receiving NC-504 CoC Program funding shall certify compliance with this policy as part of the local application, renewal, and monitoring process.

Approved by the Guilford County CoC Board on 7/9/2026
Approved by the Guilford County CoC Membership on 7/9/2026