

FY2021 HUD CoC System Performance Measures

Summary Report for Guilford County CoC (NC-504 Greensboro, High Point CoC)
Report Date: October 1, 2020 - September 30, 2021

Prepared & Presented by Partners Ending Homelessness, Guilford CoC HMIS Lead



Measure 1: Length of Time (LOT) Persons Remain Homeless

Part a is only ES, SH, & TH

Observations:

- The average and median LOT Homeless increased slightly for ES, SH, & TH.
- While not a specific SPM, the total number of persons served (i.e., universe) decreased from the previous year.

Possible Next Steps:

- Develop strategies to improve access to housing and increase the availability of affordable housing units.

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless **during** the report date range as well as **prior** to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

		Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
		Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
		1.1	Persons in ES and SH	1431	1297	74	84	10	44
1.2	Persons in ES, SH, and TH	1622	1410	98	107	9	56	65	9



Measure 1: Length of Time (LOT) Persons Remain Homeless

Part b includes PH projects

Observations:

- The average LOT Homeless decreased when PH projects were included.
- CE staff works with GHA clients to find housing prior to PH placement, which may be a reason for the reduction in average LOT homeless seen from FY2020 to FY2021.

Possible Next Steps:

- Examine CM and data entry processes from project start to housing move-in.
- Develop strategies to improve access to housing and increase the availability of affordable housing units.

b. This measure is based on data element 3.17

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

		Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
		Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1	Persons in ES, SH, and PH (prior to "housing move in")	1663	1486	553	520	-33	129	154	25
1.2	Persons in ES, SH, TH, and PH (prior to "housing move in")	1838	1611	560	523	-37	132	166	34



Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

Observations:

- The returns to homelessness for those exiting from PH represents a small group of people, and ideally return rates would be lower especially in the less than 6 mos. and 6-12 mos. time frames.

Possible Next Steps:

- Review the 25 PH clients' reasons for return and develop strategies to prevent and/or reduce the rate of these returns.
- Review reasons for return for all the clients in the less than 6 months category.
- Also, develop strategies to prevent and/or reduce the rate of returns for those exiting to PH from SO, ES, & TH.

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, this measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	15	0	0%	1	7%	2	13%	3	20%
Exit was from ES	673	92	14%	28	4%	23	3%	143	21%
Exit was from TH	132	3	2%	2	2%	3	2%	8	6%
Exit was from SH	0	0		0		0		0	
Exit was from PH	138	5	4%	4	3%	16	12%	25	18%
TOTAL Returns to Homelessness	958	100	10%	35	4%	44	5%	179	19%



Measure 3: Number of Homeless Persons

Observations:

- The total PIT count of persons and the annual count are down from the previous year, which is a change in the right direction.

Possible Next Steps:

- Compare to 2022 PIT count and FY2022 annual count when they become available.
- Examine changes and trends as appropriate.

Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	624	482	-142
Emergency Shelter Total	359	379	20
Safe Haven Total	0	0	0
Transitional Housing Total	75	40	-35
Total Sheltered Count	434	419	-15
Unsheltered Count	190	63	-127



Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	1672	1442	-230
Emergency Shelter Total	1475	1325	-150
Safe Haven Total	0	8	8
Transitional Housing Total	275	128	-147



Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Observations:

- Metric 4.2 (and metric 4.3) for system stayers increased non-employment cash income; other metrics (4.1 and 4.4-4.6 on next slide) decreased.
- The universe number (i.e., adults served) is small, so the CoC's efforts toward this metric can be targeted.

Possible Next Steps:

- Form a CoC Program-funded workgroup of case managers to address BOTH annual assessment/data entry issues AND strategies for increasing earned income and non-employment cash income.
- Make sure all CoC-funded RRH and PSH adults are reflected in the output.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	103	82	-21
Number of adults with increased earned income	17	11	-6
Percentage of adults who increased earned income	17%	13%	-4%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	103	82	-21
Number of adults with increased non-employment cash income	8	23	15
Percentage of adults who increased non-employment cash income	8%	28%	20%



Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	103	82	-21
Number of adults with increased total income	17	30	13
Percentage of adults who increased total income	17%	37%	20%

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

See prior slide for details.

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	73	56	-17
Number of adults who exited with increased earned income	14	10	-4
Percentage of adults who increased earned income	19%	18%	-1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	73	56	-17
Number of adults who exited with increased non-employment cash income	14	9	-5
Percentage of adults who increased non-employment cash income	19%	16%	-3%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	73	56	-17
Number of adults who exited with increased total income	27	17	-10
Percentage of adults who increased total income	37%	30%	-7%

Measure 5: Number of persons who become homeless for the 1st time

Observations:

- Decrease in first-time homelessness from FY2020 to FY2021.

Possible Next Steps:

- Examine risk factors, reasons, and trends among persons becoming homeless for the first time.
- Review CoC efforts to address those at risk and prevent homelessness.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1495	1220	-275
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	349	256	-93
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1146	964	-182



Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1610	1373	-237
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	419	323	-96
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1191	1050	-141



Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Observations:

- Amazing progress in Metric 7a.1, demonstrating Street Outreach growth and success with exits to PH destinations. 8% growth is great!
- 5% improvement in Metric 7b.1 (ES, SH, TH, & RRH) is also very impressive.
- Metric 7b.2 is down a little. The CoC goal should be above 95%, with the focus on increasing the percentage from prior year to current year.

Possible Next Steps:

- Review the 7 PSH persons who didn't have successful exits/retention and develop strategies to maintain positive housing outcomes.

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	71	198	127
Of persons above, those who exited to temporary & some institutional destinations	11	44	33
Of the persons above, those who exited to permanent housing destinations	14	41	27
% Successful exits	35%	43%	8%



Metric 7b.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1331	1125	-206
Of the persons above, those who exited to permanent housing destinations	564	529	-35
% Successful exits	42%	47%	5%



Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	109	149	40
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	106	142	36
% Successful exits/retention	97%	95%	-2%

