

Frequently Asked Questions

Do I need an appointment?

No. You can walk-in for services between 8:30-4:30, M-F. You can also request an appointment if you would prefer.

Where can I park?

In Greensboro, you can park in the Greene St. parking deck downtown. We are in walking distance from the W. Friendly St. and Greene St. bus stops on routes 1, 7, 8, 9.

In High Point, you can park in the client only parking lots located off E. Green Dr. or Centennial Dr., next to the courthouse. We are in walking distance from the E. Green Dr. Courthouse bus stop on routes 16, 18, 20.

May I bring my children with me?

Yes. Please bring your children. We have a play area and can connect them to services too.

May I bring a friend with me for support?

Yes, they may be asked to wait in the reception area while you are meeting with FJC partners.

How much does it cost?

All services are free.

Can I get assistance in filing a civil action to obtain a Protection Order at the Family Justice Center?

Yes. Staff can assist you with filing a civil action to request an order for protection.

Can I return for additional services?

Yes. We encourage you to take advantage of all appropriate services.

Are services available for non-English speakers?

Yes, all visitors have access to an interpreter.

Is there a deadline for filing an emergency protective order (50B)?

Yes, Guilford County District Court requires emergency protective orders to be filed electronically Monday through Friday by 12:30 pm from the FJC. We recommend arriving at least two hours before the 12:30 pm filing cutoff.

Our Onsite Partners



Phone: 336-641-SAFE (7233)

Greensboro AND High Point
Locations

201 S. Greene St.
Greensboro, NC 27401

505 E. Green Dr.
High Point, NC 27260

Open for walk-ins:
Monday-Friday 8:30 am to 4:30 pm

www.guilfordcountync.gov/fjc

If you are in immediate danger, please call 911, or Family Service of the Piedmont's 24 hour Crisis Hotline at (336) 273-7273.

What is the Family Justice Center?

The Guilford County Family Justice Center (FJC) is a one-stop-shop for people experiencing child abuse, domestic and sexual violence, stalking and elder abuse. At the FJC, many organizations work together to provide help, resources, and support to victims.

Serving Survivors of:

- Child Abuse
- Domestic Violence and Abuse
- Sexual Assault and Abuse
- Elder Abuse
- Stalking

Available Services

Safety Planning - create a personalized safety plan that can help you avoid dangerous situations and know the best way to react when you're in danger.

Navigation and Service Coordination - information about your options and the services and resources available to you.

Adult Advocacy and Support - information and support accessing resources and navigating the judicial system. Includes assistance filing for victim's compensation and filing for a restraining order.

Child Advocacy and Support - advocacy and support services to child victims and witnesses of domestic and sexual violence. Including forensic interviewing and emotional support.

Elder Abuse Advocacy and Support - specialized care management, resources, and referrals to supportive services.

Medical Care - A specially trained medical provider for children who can conduct sexual abuse and/or domestic violence evaluation exams and document injuries.

Legal Assistance - assistance with your civil and/or criminal case and help as you navigate the judicial system.

Emergency Protective Orders - assistance filing a civil action to request a stay away/protection order (50B).

Emotional Support and Mental Health Services - talk with staff about available resources for individual or group counseling.

Criminal Investigation - meet with a law enforcement professional about possible criminal charges, discuss a pending case, and learn about the court process.

Emergency Needs and Support - connect to resources to assist in supplying food, shelter, and clothing.

Shelter Placement - assistance accessing a confidential safe shelter.



Our Mission:

To empower family violence victims to live free from violence and abuse and hold offenders accountable by providing easily accessible, coordinated, and comprehensive services in a single location.

We're here for you:

The FJC is for survivors and their support people. Anyone experiencing abuse including family violence, sexual violence, or abuse against older adults and people with disabilities is welcome.

Our partners work together to streamline the process of getting help and work with survivors to find pathways to hope and healing.

Hours:

Monday-Friday

8:30 am to 4:30 pm

