



NOTICE
July 27, 2020

On May 14, 2020, Guilford County Register of Deeds staff discovered an error in the BIS software system that affected the time stamped on electronically filed (“eFiled”) instruments recorded from 1/27/20 through 5/14/20. Specifically, the time stamp reflected the time when staff began to examine the eFiled instrument for recordation, rather than the slightly later time when the instrument was recorded. The difference was usually a matter of seconds, but sometimes a matter of minutes. BIS corrected the problem at the end of the business day on 5/14/20.

A Registrar’s memo has been placed on all impacted filings listing the actual time of recordation. Paper filings were unaffected and displayed correct time stamps. Document numbers and book and page numbers remained sequential based on actual time of recordation for all documents and were unaffected.

Any questions may be directed to Cindy Bennett, Assistant ROD Land Records Manager at (336) 641-8322.